

**INSTALLATION, OPERATION and MAINTENANCE
MANUAL for Cres Cor
RADIANT SMOKER OVENS**



500-CH-SK-D



**767-CH-SK-D
1000-CH-SK-D**

Cabinet model number: _____

Cabinet serial number: _____

Authorized Service Agency: _____

Ph: _____ Fax: _____

Keep this manual for future reference.

| | |
|---------------|----------------|
| Smoker Ovens | FL-2375 |
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| SERVICE POLICY and AGENCY LIST | FL-1400 |

| | | |
|---|----------------|--|
|  | WARNING |  |
| RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN | | |
| WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, | | |
| DO NOT REMOVE COVER (OR BACK) | | |
| NO USER-SERVICEABLE PARTS INSIDE | | |
| REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY | | |

INSTALLATION INSTRUCTIONS

VENTING YOUR OVEN:

1. The purpose of ventilating hoods is to direct and capture smoke, grease-laden vapors, heat, odors, or fumes.
2. Low temperature equipment (maximum temperature 250°F/121°C) does not produce heat, odors, fumes, grease-laden vapors or smoke and is not required to be vented.
3. Most jurisdictions consider our low-temperature ovens (maximum temperature is 350°F/177°C) as low-heat appliances not requiring vent hoods.
4. Installation must conform with local codes. The authority having jurisdiction of enforcement of the codes will have the responsibility for making interpretations of the rules.

SPECIFICATIONS: All units are rated 3000 watts/2650 watts at 208 Volts/240 Volts

| CMP MODEL NOS. | ELECTRICAL SPECS (AC SERVICE) | | | ELEC. LOAD | | POWER SUPPLY REQUIREMENT | | | | |
|--------------------------------------|----------------------------------|--------|----------|------------|------------|--------------------------|--------|--------|------------|--------------------|
| | SINGLE OVENS | Volts | Ph | Hz. | Amps | Volts | Amps | Ph | Wire | Volts |
| 500CHSKD 767CHSKD 1000CHSKD | 208 240 | 1 1 | 60 60 | 14 11 | 208 240 | 20 20 | 1 1 | 2 2 | 208 240 | 6-20P 6-20P |
| 500CHSKD3 767CHSKD3 1000CHSKD3 | 208 240 | 3 3 | 60 60 | 8 7 | 208 240 | 20 20 | 3 3 | 3 3 | 208 240 | L15-20P L15-20P |

SPECIFICATIONS: All units are rated 2000 watts.

| CMP MODEL NOS. | ELECTRICAL SPECS (AC SERVICE) | | | ELEC. LOAD | | POWER SUPPLY REQUIREMENT | | | | |
|--|----------------------------------|-------|----|------------|------|--------------------------|------|----|------|-------|
| | SINGLE OVENS | Volts | Ph | Hz. | Amps | Volts | Amps | Ph | Wire | Volts |
| 500CHSKD120 767CHSKD120 1000CHSKD120 | 120 | 1 | 60 | 16.6 | 120 | 20 | 1 | 2 | 120 | 5-20P |

All models designed for AC Service. Model number may include a variety of informational suffix letters.

NOTE: OVENS NEED TO BE INSTALLED BY A QUALIFIED PERSON.

For models rated at 208/240 Volts:
 Check the voltage selector switch which is under an access cover on the back of the oven near the power cord.

- * Flip the switch "UP" for 208 Volts
- * Flip the switch "DOWN" for 240 Volts

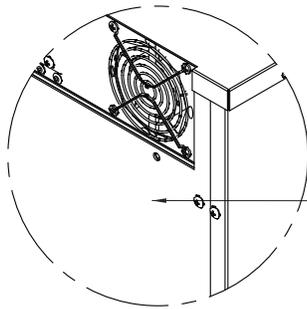
MAKE SURE THE SWITCH POSITION MATCHES YOUR POWER SOURCE.

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INSTALLATION INSTRUCTIONS (continued)

IDENTIFYING YOUR CABINET:

Look for this label on the back of your cabinet. This information is needed when calling for questions or service.



UPPER RIGHT CABINET CORNER



HOW TO INSTALL CABINETS:

1. Remove all packing material from the inside and all vinyl from the outside of oven.
2. Place the oven in a well ventilated area on level floor.
Clearance requirements: 3" (76mm) at the back, 2" (51mm) at the top, 1" (25mm) at both sides.
3. Install the pan slide racks on the sidewalls, if necessary.
4. Slide drip pan(s) onto the bottom of the compartment(s).

HOW TO REVERSE THE DOOR OPENINGS, IF NEEDED:

1. Unscrew and remove the latch from the door and magnetic strike from the cabinet.
2. Unscrew the hinges from the cabinet body and remove door.
3. Remove the screws plugging the mating hinge, latch and strike holes on the opposite sides of the cabinet body and door.
4. Re-mount the hinges to the opposite side of the cabinet and door.
5. Remount the latch and strike to the opposite side

FOR FIRST-TIME OPERATION ONLY:

A new oven needs to "burn off" factory oils and glue before it's first use. **Do NOT load food into oven until this has been done!**

1. Push switch to "ON"; the light will come on.

NOTE: The letters "LOTPR" (low temperature) will show on the control panel until it reaches 140°F (60°C).

2. Press the "COOK" button.
3. Push down and turn the control knob to show 200°F. Push the knob again to set the temperature. Run the unit for one (1) hour.
4. Turn the unit off and let cool.
5. Wipe the inside clean with detergent and hot water.

DOOR VENT ADJUSTMENT:

Open the door(s) and move the vent tabs on the inner door(s) as needed to release humidity.



Air is VERY HOT when door is opened.

OPERATING INSTRUCTIONS



HOW TO USE THE COOK-N-HOLD CONTROL:

*Push the lighted switch on the control panel; the light will come on and the cabinet will start heating.

*The display will read “LOTPR” (low temperature) below 140°F. (60°C.).

NOTE: Wait one (1) hour after start up before loading the food for best results.

The display will read “PREHT” until the cabinet reaches the set temperature, then it will show “READY”.

Cooking:

1. Press the COOK button.
2. Turn the control knob to the desired cooking temperature between 200°F (93°C) and 350°F (176°C).
3. Push the knob to set the temperature.
4. The control automatically goes to the HOLD mode. (Continue to step 1 below).

Holding:

(Press the HOLD button only if you are just holding food),

1. Turn the control knob to the desired holding temperature between 140°F (60°C) and 220°F (104°C).
2. Push the knob to set the temperature.
3. The control automatically goes to the TIME mode.

Setting the time or Food Probe:

1. If NOT using the Food Probe:
 - a) Turn the control knob to the desired hours/minutes.
 - b) Push the knob to set the time.
2. Using the Food Probe:

Plug in the food probe **BEFORE** you enter the **TIME** mode. Otherwise, you have to press the **PROBE** button to set the probe temperature.

 - a) Turn the knob to the desired temperature.
 - b) The timer will stop when the probe reaches the set temperature.
3. Press the **START** button. The display will read “PREHT” until the cabinet reaches the set temperature, then it will show “READY”.
4. Press the **START** again to use this recipe (see Recipes”).

Note: Press the knob for 4 seconds to cancel the recipe.

The **DISPLAY** button shows (cycles through) all the values when in each mode:

- “PREHEAT” OR “READY”: momentarily shows the actual cabinet temperature.
- “COOK” (Timed): shows Home screen, set point, count down time, actual cabinet temperature.
- “COOK” (Probe): shows Home screen, set point, count up time, actual cabinet temperature.
- “HOLD”: shows Home screen, set point, count up time, actual cabinet temperature.

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RECIPES:

The control can hold up to 18 saved recipes.

To save a recipe:

1. Press and hold both the TIME button and the knob for 5 seconds. The screen will be flashing. This is the setup menu.
2. Turn the knob through the menu until you get to “Edit”.
3. Press the knob and turn to the recipe you want to edit. There are 18 blank recipes to customize and save.
4. Press the knob and enter the cook, hold and time values.
5. After the entering the final value, “Edit” will show again.
6. Press the knob to edit more recipes or turn to “End” to exit the menu.

To use one of the recipes:

1. Push one of the three RECIPE group buttons for the recipe number you want.
2. Turn the knob to the recipe you want and press the knob to select.
3. Press the START button to preheat.
4. After it shows “READY”, press the START button again to begin the recipe.

Note: The display button will cycle through all the values as before, but will include the recipe number, if using a saved recipe.

Quick Recipe Note:

You can set “Quick Recipes” for recipes that you use often. This way, when you press a recipe group button and press start, that recipe will start cooking without searching for the recipe number. Recipe numbers can be set up as “quick recipes” as follows:

1. Press and hold both the TIME button and the knob for 5 seconds to get into the menu.
2. Turn the knob to “RBTN” and press the knob. The word “PUSH” will flash.
3. Press one of the recipe group buttons to assign a recipe.

Note: Recipe numbers 1-6 can be set up as Group button 1.
Recipe numbers 7-12 can be set up as Group button 2.
Recipe numbers 13-18 can be set up as Group button 3.

4. Turn the knob to the recipe number you want to assign to that button and press the knob.

Repeat the process to assign recipes to the other two recipe group buttons; or, turn the knob to “END” the submenu; turn to “END” the menu.

Additional Menu Settings:

Press and hold both the TIME button and the knob for 5 seconds to get into the menu.

Here you can set the recipes, quick recipes, temperature units (°C or °F) and the datalog settings (USB connection required):

“RECE” allows you to enable or disable the data record feature.

“RECF” allows you set how often (in minutes) a datapoint will be recorded.

“RECD” allows you to set how long (in days) you would like the data to be stored in memory.

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SMOKING PROCEDURES

1. Soak hard wood chips for 1 to 24 hours. Drain chips and place into the chip holder, close the cover.

FOR HOT SMOKING: Turn on the oven power and set the controls per the cooking and holding operating instructions on page 5, and pre-heat until “rEADy” is displayed and oven is up to the set cooking temperature. Refer to page 8 for times and temperatures.

FOR COLD SMOKING: Do not turn on the oven power. Using frozen CRES COR KOLD KEEPERSTM or 12”x20” pans of ice, place the KOLD KEEPERSTM or hotel pans of ice directly above the smoke generator and beneath the wire grids holding the food items to be smoked.

2. Slide the chip holder into the oven. Make sure the container is securely over the heater.
3. Load the prepared food product into the oven cavity. (Cured, rubbed, seasoned)
4. Close all door vents.

5. Set the Smoke Timer:
 - a. Turn the timer knob clockwise to the required minutes.
 - b. The yellow light for the timer will come on.
 - c. The timer will count down to the “Off” position and the yellow light will go off.



WOOD CHIP CONTAINER MAY REMAIN HOT.

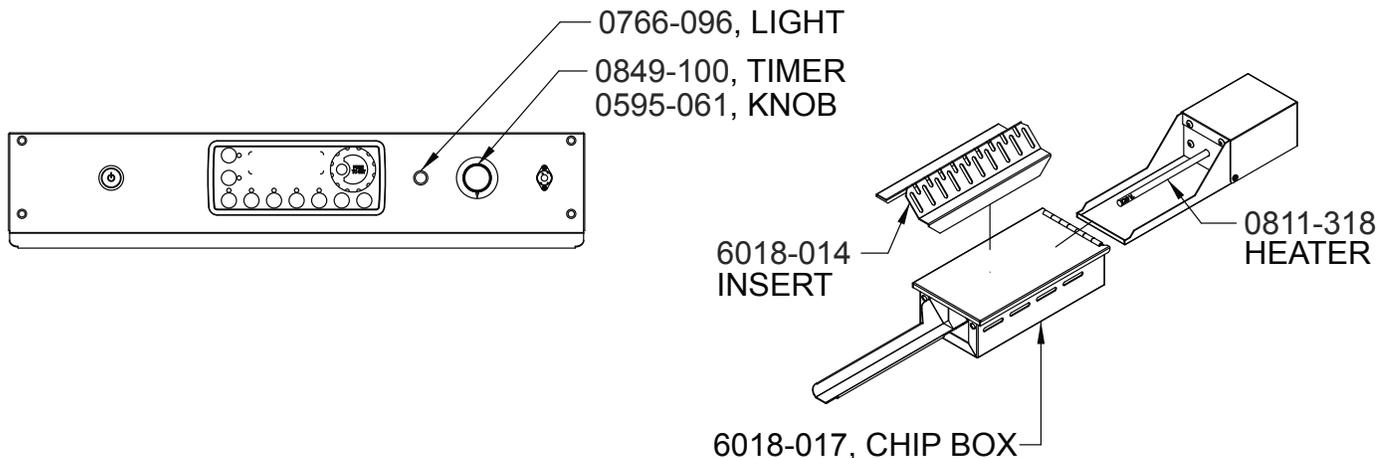
After wood chips fully extinguish and the holder cools, remove and empty ashes before reloading.

NOTE: Put the wood chip container back into position inside the cabinet when not in use to protect the exposed heat element.

CLEANING OVEN AFTER SMOKING FOOD:

Use a quality stainless steel oven cleaner, scrubbers and towels to remove residual grime. Recommended to clean the oven after each use.

REPLACEMENT PARTS FOR SMOKER:





5925 Heisley Road • Mentor, OH 44060-1833

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| PRODUCT | SIZE/ PORTION | MAXIMUM LOAD | COOK | HOLD | COOK TIMER | SMOKE TIMER | FINAL INTERNAL | MINIMUM HOLD |
|--|----------------------------------|---|-------|-------|--|----------------|-------------------|-----------------|
| Pork Ribs | 2-1/2 lb. Down | 3 Wire shelves | 250°F | 160°F | 3 hours | 60 minutes | 165°F | 60-90 min. |
| Pork Shoulder | 7-8 lb. ea. | 2 shelves, 4 butts per | 250°F | | 12 min. per lb. 20 min. per additional | 2-3 hours | 170°F | 2-3 hours |
| Fresh Hams | 15-15 lb. ea. | 2 shelves, 3 hams per | 250°F | | 12 min. per lb. 30 min. per additional | 3-4 hours | 170°F | 2-3 hours |
| Pork Chops/Loin | 12-16 oz. ea. | | 250°F | 150°F | 2 hours | 30-45 min. | 150°F | 30 min. |
| Beef Brisket | 10-12 lb. ea. | 3 shelves, 3 roasts per | 250°F | 160°F | 20 min. per lb. 30 min. per additional | 1 hour | 165°F | 6 hours |
| Turkey, Whole | 22 lb. avg. | 1 shelf, 2 birds | 250°F | 160°F | 10 min. per lb. 30 min. per additional bird | 1 hour | 180°F | 60-90 min. |
| Chicken, Whole | 2-1/2 lb. ea. | 2 shelves, 8 birds per | 275°F | 160°F | 3 hours | 30-45 min. | 180°F | 60 min. |
| Duck, Whole | 4-5 lb. ea. | 2 shelves, 6 ducks per | 300°F | 160°F | 3-1/2 to 4 hours | 1 hour | 185°F | 60 min |
| Fish, Fillets (Cod, Haddock, Grouper) | 6 oz. ea. | 2, 12" x 20" pans per level 6 pans total | 250°F | 160°F | 1-1/2 to 2 hours | 1 hour | 150°F | Minimal/0 |
| Salmon, Whole | 8-10 lb. ea. | 2 fish per 18" x 26" x 1" 3 pans max. load | 275°F | 160°F | 2 hours | 1-2 hours | 150°F | Minimal/0 |
| Shrimp | 16-20 count | 4, 18" x 26" x 1" pans | 250°F | 160°F | 45 minutes | 45 min. | 150°F | Minimal/0 |
| Cold Smoking | Salmon Fillets, Cheeses, etc. | 3 shelves with wire grids | OFF | OFF | OFF | 20 min. | 75°F | 2 hours |

Helpful Hints:

1. Soak wood chips thoroughly, from 15 minutes to overnight.
2. Use of foil potato wrap under wood chips, inside the chip container, will assist in clean-up process.
3. For cold smoking, slide 2 of the *Cres Cor* Kold Keepers™ or 12" x 20" pans of ice, just above the smoke generator for cooling.
4. Smoke Flavors: LIGHT @ 10-15 min. / MEDIUM @ 20-30 min. / HEAVY @ 40-45 min. / STRONG @ 60 min. Reload wood chips after 60 minutes.
5. These are starting guidelines. Experiment and adjust the times, temperatures, brines, rubs and woods to achieve your layers of flavors.

HOW TO CLEAN THE UNIT:

WARNING

BEFORE cleaning the cabinet:

1. **Unplug cord from wall. Allow cabinet to cool.**
2. **Do NOT hose cabinet with water.**
3. **Do NOT get water on controls.**
4. **Do NOT use abrasives or harsh chemicals.**

- Wipe up spills as soon as possible.
- Clean regularly to avoid heavy dirt build-up.

Cleaning Hints:

1. Use the mildest cleaning procedure that will do the job.
2. Always rub in the direction of polish lines to avoid scratching the surface.
3. Use only a soft cloth, sponge, fibrous brushes, plastic or stainless steel pads for cleaning and scouring.
4. Rinse thoroughly with fresh water after every cleaning operation.
5. Always wipe dry to avoid water marks.

| | SOIL | CLEANER | METHOD |
|--|--------------------------|---|--|
| STAINLESS STEEL CABINET Inside and Outside | Routine Cleaning | Soap or mild detergent* and water. | 1. Sponge on with cloth 2. Rinse |
| | Stubborn Spots, Stains | Mild abrasive made for Stainless Steel. | 1. Apply with damp sponge or cloth. 2. Rub lightly. |
| | Burnt on Foods or Grease | Chemical oven cleaner made for Stainless Steel. | Follow oven cleaner manufacturer's directions. |
| | Hard Water Spots & Scale | Vinegar | 1. Swab or wipe with cloth. 2. Rinse and dry. |

**Mild detergents include soaps and non-abrasive cleaners.*

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REPLACEMENT PARTS

Include all information on nameplate when ordering parts

ELECTRICAL REPLACEMENT PARTS

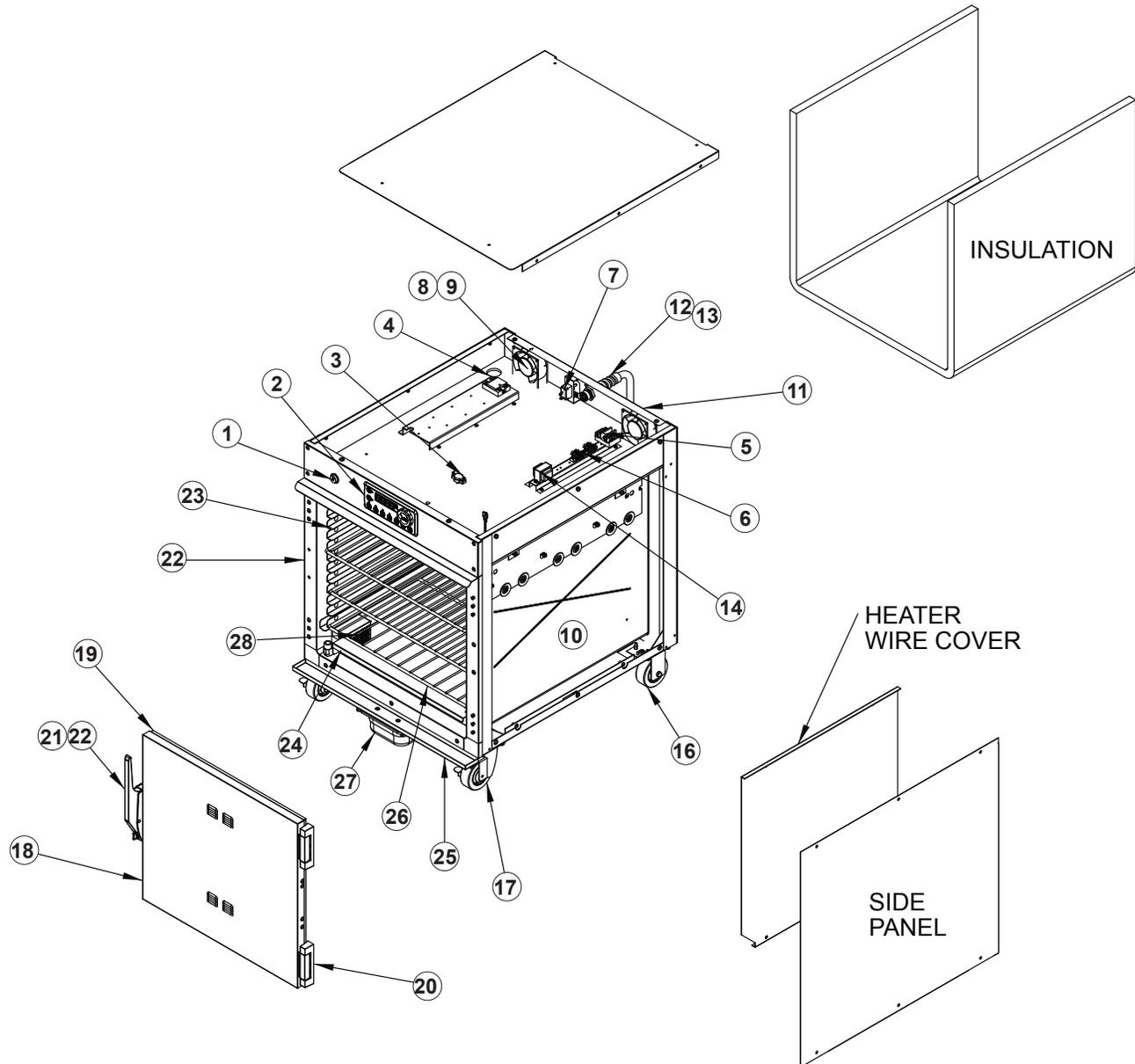
| ITEM DESCRIPTION | CMP Part No. | ITEM DESCRIPTION | CMP Part No. |
|---------------------------|---------------|-----------------------------|---------------|
| 1. Switch (On/Off) | 0808-125 | 10. Heater Kit 240V, 1325W | 0811-296-K |
| 2. Digital Control | 0848-092-08-K | Heater Kit 120V, 1000W | 0811-295-K |
| 3. Switch, Fan | 0848-034 | 11. Hi-Limit | 0848-033 |
| 4. Relay | 0857-136 | 12. Power Cord (3000W, 1Ph) | 0810-173-01-K |
| 5. Terminal Block (Input) | 0852-109 | Power Cord (3000W, 3Ph) | 0810-164-02 |
| 6. Terminal Block | 0852-091 | Power Cord (2000W, 1Ph) | 0810-065-1 |
| 7. Switch, toggle | 0808-020 | 13. Strain Relief | 0818-050 |
| 8. Vent Fan (240V) | 0769-174 | 14. Transformer | 0769-197 |
| Vent Fan (120V) | 0769-165 | | |
| 9. Fan Guard | 0769-167 | | |

CABINET REPLACEMENT PARTS

| ITEM DESCRIPTION | 500-CH-SS-D | 750-CH-SS-D | 1000-CH-SS-SPLIT-D |
|----------------------|---------------|---------------|--------------------|
| 16. Casters, Rigid | 0569-288 | 0569-288 | 0569-306-R |
| 17. Casters w/ Brake | 0569-287-B | 0569-287-B | 0569-306-B |
| 18. Door Assembly | 1221-570-K | 1221-576-K | 1221-573-K |
| 19. Door Gasket | 0861-270 | 0861-269 | 0861-267 |
| 20. Hinge Kit (2) | 0519-109-K | 0519-109-K | 0519-109-K |
| 21. Door Latch Kit | 1006-122-01-K | 1006-122-01-K | 1006-122-01-K |
| 22. Latch Strike Kit | 1006-122-02-K | 1006-122-02-K | 1006-122-02-K |
| 23. Pan Slides | 0692-202 | 0692-203 | 0692-200 |
| 24. Drip Pan | 1017-109 | 1017-117 | 1017-115 |
| 25. Drip Tray | 1017-107 | 1017-118 | 1017-111 |
| 26. Wire Shelf | 1170-030-SS | 1170-217 | 1170-212 |
| 27. Clear Drip Pan | 1017-058 | 1017-058 | 1017-058 |
| 28. Strainer | 1052-094 | 1052-094 | 1052-094 |
| Probe, Food | 0848-112 | 0848-112 | 0848-112 |
| Probe Connector | 0848-106-02 | 0848-106-02 | 0848-106-02 |

REPLACEMENT PARTS

Include all information on nameplate when ordering parts



MAINTENANCE INSTRUCTIONS TROUBLE-SHOOTING GUIDE

 WARNING IF UNIT GETS TOO HOT OR WON'T SHUT OFF, DISCONNECT POWER AT BRANCH PANEL. DO NOT UNPLUG CORD!

If hot unit is *NOT* working, first check the following causes:

- | | |
|--|--|
| 1. Cord is unplugged from wall outlet. | 3. Switch(es) are turned off. |
| 2. Circuit breaker/fuse to wall outlet is blown. | 4. Thermostat(s) are turned off, or are set too low. |

IF THE OVEN TURNS ON:

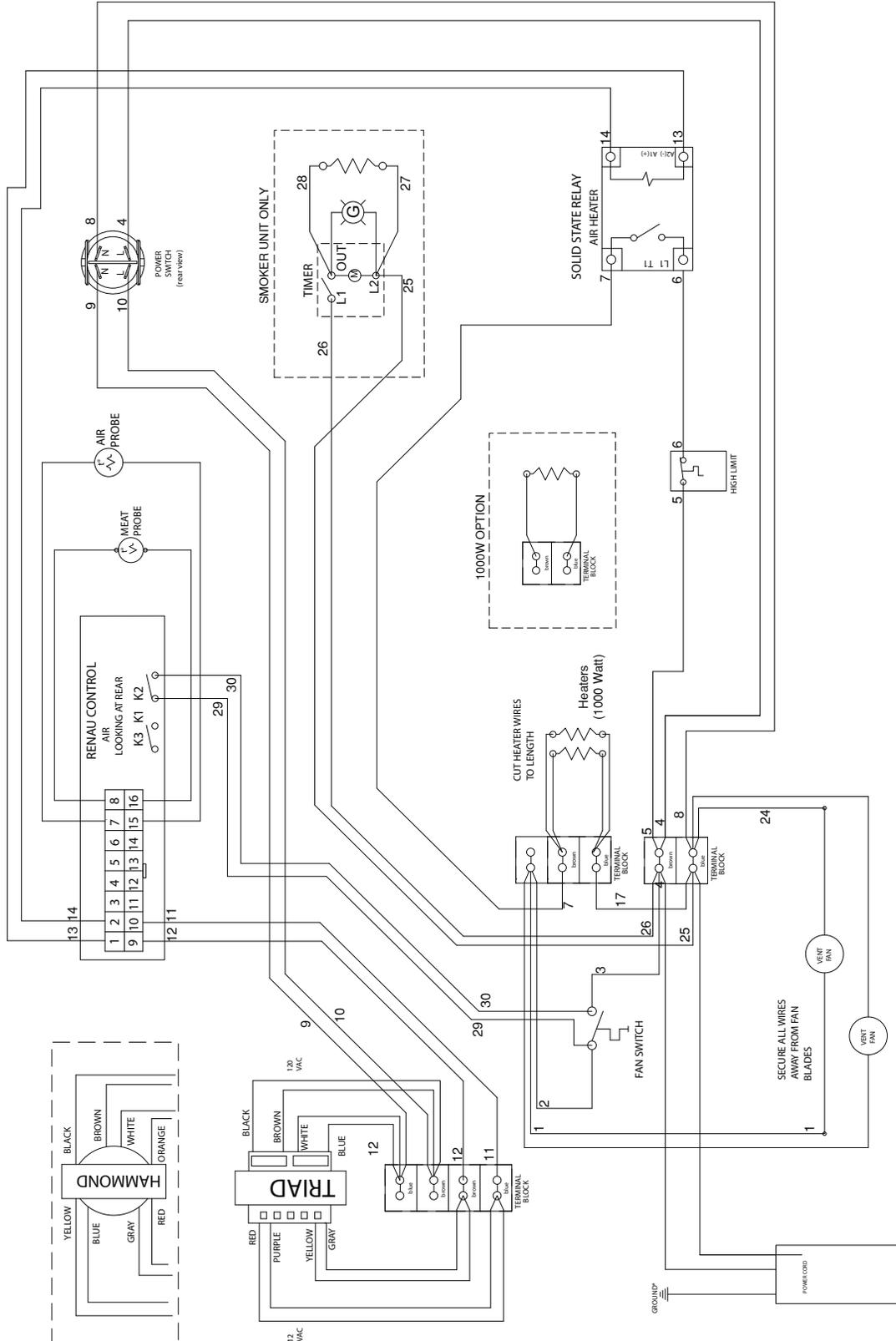
| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|--|--|
| Oven does not heat, or doesn't heat properly | 1. Sensor 2. Heater relay 3. Loose connection 4. Oven control 5. High Limit | 1. Replace 2. Replace 3. Replace 4. Replace 5. Replace |
| Heater will not shut off | 1. Control defective 2. Heater relay | 1. Replace 2. Replace |
| Vent fans do not shut off | 1. Vent fan switch defective 2. Control compartment is still hot. | 1. Replace 2. Wait until it cools Check "Heater will not shut off" |
| Vent fans do not operate (See Note) | 1. Vent fan switch defective 2. Vent fan defective | 1. Replace 2. Replace |
| Control will not switch from "COOK" to "HOLD" (timed mode) | 1. Oven is in "PROBE" mode. 2. Oven control defective | 1. Cancel recipe and switch to "TIMED" mode 2. Replace |
| Control will not switch from "COOK" to "HOLD" (probe mode) | 1. Oven is in the "TIMED" mode 2. Probe not plugged in 3. Probe defective 4. Oven control defective | 1. Cancel recipe and switch to "PROBE" mode 2. Plug in probe 3. Replace 4. Replace |
| Control will not switch to "COOK" (probe mode) | 1. Oven in "TIMED" mode 2. Probe temperature setting lower than probe temperature 3. Probe not plugged in 4. Oven control defective | 1. Switch to "PROBE" mode 2. Set probe temperature to desired temperature 3. Plug in probe 4. Replace |

ERROR CODES:

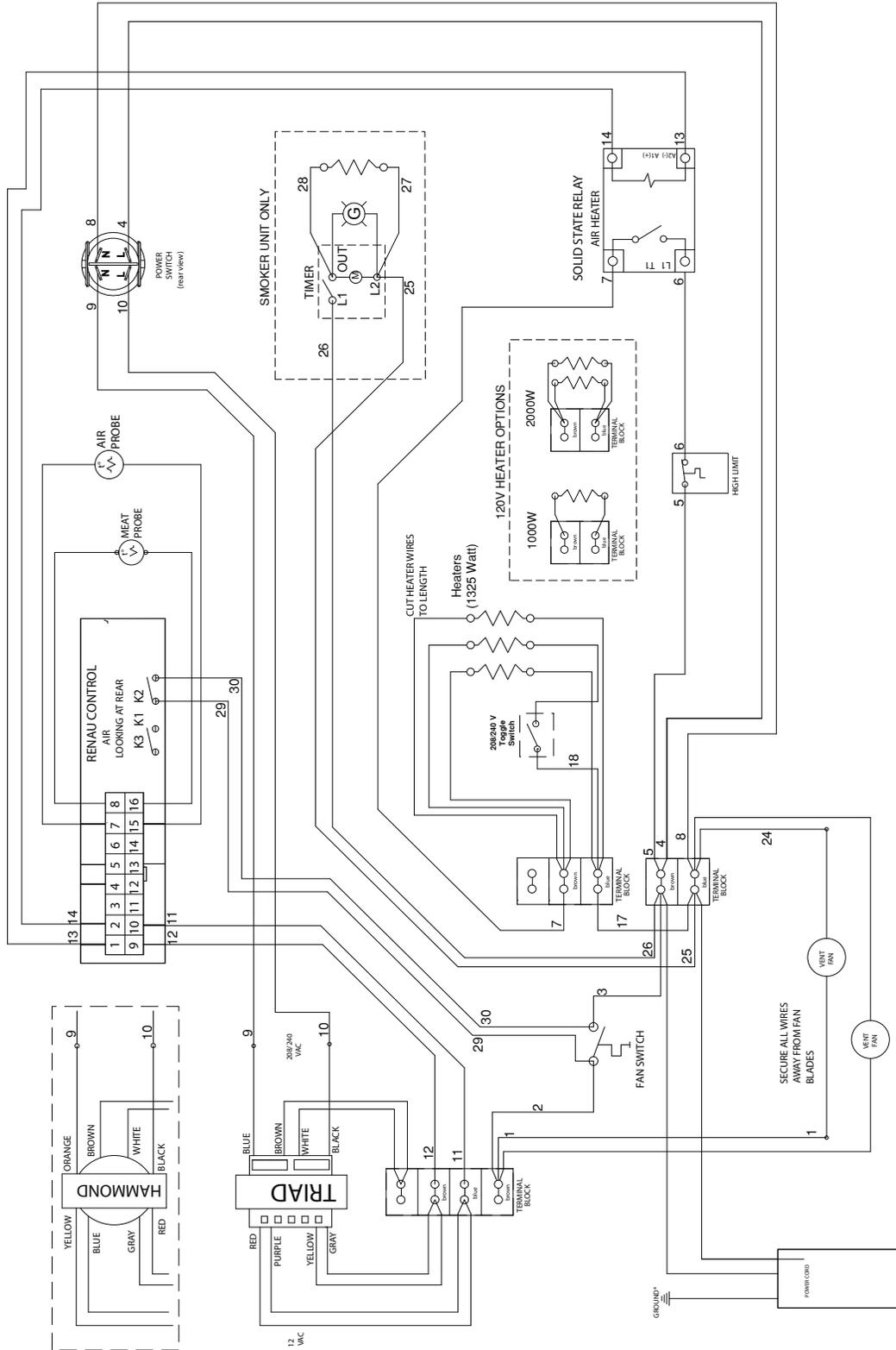
| CODE DISPLAYED | CAUSE | SOLUTION |
|----------------|----------------|---------------|
| no p | No meat probe | Plug in probe |
| Err0 | Temp probe bad | Replace |

NOTE: Vent fans will not operate until the control compartment requires ventilation to limit temperatures. Replacement of electrical components must be done by a qualified electrician.
 Refer to our *Service Agency list, FL-1400* (found in the back of this manual), of authorized service centers.
 Instructions for replacing parts are included in replacement parts list.

WIRING DIAGRAM 120 Volt



WIRING DIAGRAM 208/240 Volt, Single Phase



WIRING DIAGRAM 208/240 Volt, Three Phase

