

Gas/Electric Dual Side Grill M(E/G)-1P, M(E/G)-2P, M(E/G)-3PX

Installation, Operation and Maintenance Manual

Please read all sections of this manual and retain for future reference.

For your safety:

Post in a prominent location, instructions to be followed in the event the user smell gas. This information shall be obtained by consulting your local gas supplier.







Original Instructions Part #: GAR_IOM_4600921_Rev5



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Safety Notices

DEFINITIONS

A DANGER

Indicates a hazardous situation that, if not avoided, will result in death or serious injury. This applies to the most extreme situations.

AWarning

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.

ACaution

Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.

Notice

Indicates information considered important, but not hazard-related (e.g. messages relating to property damage).

NOTE: Indicates useful, extra information about the procedure you are performing.

DISCLAIMERS

A Warning

Only trained and authorized service personnel or store manager should access the service screens. If changes to these settings are made incorrectly they will cause the unit to malfunction.

ACaution

Maintenance and servicing work other than cleaning as described in this manual must be done by an authorized service personnel.

A DANGER

Do not install or operate equipment that has been misused, abused, neglected, damaged, or altered/ modified from that of original manufactured specifications.

A DANGER

All utility connections and fixtures must be maintained in accordance with local and national codes.

A DANGER

It is the responsibility of the equipment owner to perform a Personal Protective Equipment Hazard Assessment to ensure adequate protection during maintenance procedures.

A DANGER

The on-site supervisor is responsible for ensuring that operators are made aware of the inherent dangers of operating this equipment.

NOTE: Proper installation, care and maintenance are essential for maximum performance and trouble-free operation of your equipment. Visit our website https://clamshell.garland-group.com for manual updates, translations, or contact information for service agents in your area.

A Warning

Do Not Store Or Use Gasoline Or Other Flammable Vapors Or Liquids In The Vicinity Of This Or Any Other Appliance. Never use flammable oil soaked cloths or combustible cleaning solutions, for cleaning.

AWarning

Do not store combustible materials on the appliance.

A Warning

Warning labels mounted directly on the equipment must be observed at all times and kept in a fully legible condition.

AWarning

Read this manual thoroughly before operating, installing or performing maintenance on the equipment. Failure to follow instructions in this manual can cause property damage, injury or death.

A Warning

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision concerning use of the appliance by a person responsible for their safety. Do not allow children to play with this appliance.

Notice

Routine adjustments and maintenance procedures outlined in this manual are not covered by the warranty.

A Warning

This product contains chemicals known to the State of California to cause cancer and/or birth defects or other reproductive harm. Operation, installation, and servicing of this product could expose you to airborne particles of glass-wool or ceramic fibers, crystalline silica, and/or carbon monoxide. Inhalation of airborne particles of glass-wool or ceramic fibers is known to the State of California to cause cancer. Inhalation of carbon monoxide is known to the State of California to cause birth defects or other reproductive harm.

LOCATION

A Warning

Two or more people or a lifting device are required to lift this appliance.

A Warning

To avoid instability the installation area must be capable of supporting the combined weight of the equipment and product. Additionally the equipment must be level side to side and front to back.

A Warning

No structural material on the appliance should be altered or removed to accommodate placement of the appliance under a hood.

A Warning

Be aware of the red mark in the threaded steem caster to indicated the maximum adjustment. Adjusting above the red mark could cause the caster to fail & the unit to tip. For more information see installation section 2.

A Warning

The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than $\frac{1}{2}$ psi (3.5 kPa).

Caution

This equipment must only be operated under an approved hood system in accordance with local regulations in force. This unit is intended for indoor use only.

ELECTRICAL

\Lambda DANGER

Check all wiring connections, including factory terminals, before operation. Connections can become loose during shipment and installation.

A DANGER

Do not operate any appliance with a damaged/pinched cord or plug. All repairs must be performed by a qualified service company.

A DANGER

Failure to disconnect the power at the main power supply could result in serious injury or death. The power switch DOES NOT disconnect all incoming power.

A DANGER

Copper wire suitable for at least 75°C (167°F) must be used for power connections.

A Warning

This appliance must be grounded and all field wiring must conform to all applicable local and national codes. Refer to rating plate for proper voltage. It is the responsibility of the end user to provide the disconnect means to satisfy the authority having jurisdiction.

A Warning

Do not use electrical appliances or accessories other than those supplied by the manufacturer.

A Warning

This equipment must be positioned so that the plug is accessible unless other means for disconnection from the power supply (e.g., circuit breaker or disconnect switch) is provided.

AWarning

Disconnect electric power at the main power disconnect for all equipment being serviced. Observe correct polarity of incoming line voltage. Incorrect polarity can lead to erratic operation.

A Warning

Never touch anything that runs on electricity when your hands are wet.

AWarning

Authorized Service Representatives are obligated to follow industry standard safety procedures, including, but not limited to, local/national regulations for disconnection / lock out / tag out procedures for all utilities including electric, gas, water and steam.

A Warning

For an appliance equipped with casters, (1) the installation shall be made with a connector that complies with the Standard for *Connectors for Movable Gas Appliances ANSI* Z21.69 • CSA 6.16, and a quick-disconnect device that complies with the Standard for *Quick-Disconnect Devices for Use With Gas Fuel, ANSI Z21.41* • CSA 6.9, (2) adequate means must be provided to limit the movement of the appliance without depending on the connector and the quick-disconnect device or its associated piping to limit the appliance movement and (3) the location(s) where the restraining means may be attached to the appliance shall be specified.

DAMAGE

A DANGER

Improper installation, adjustment, alteration, service, or maintenance of this appliance or installation of a damaged appliance can result in DEATH, INJURY, EQUIPMENT DAMAGE, and void the warranty. NEVER install damaged appliances, equipment, or accessories.

ALWAYS have installation and service performed by trained and authorized personnel.

Caution

Pouring water or ice on a hot heating elements/heated surfaces will cause damage..

A Warning

Pinch Hazard. Keep hands and tools clear from the area above the platens when platens are in motion towards the exhaust hood. Be aware that adjacent platens may unexpectedly move at any time. "Turn Grill Off" at main switch when cleaning platens as there can be an unexpected movement of the platens

CLEARANCE

Caution

Do not block the supply and return air vents or the air space around the air vents. Keep plastic wrappings, paper, labels, etc. from being airborne and lodging in the vents. Failure to keep the air vents clear will result in unsatisfactory operation of the system.

ACaution

Do not position the air intake vent near steam or heat exhaust of another appliance.

AWarning

Slipping Hazard: Grease from food products will splatter. The areas surrounding the grill are a slipping hazard due to the splatter zone. Clean the area surrounding the grill regularly. The grill may be slippery. Ensure floor area is clean. Care needs to be taken as equipment may be hot.

A Warning

Failure to maintain required clearances and additional distances as needed can result in INJURY and EQUIPMENT DAMAGE.

Consult manufacturers' literature, and sales and service agencies as needed.

A DANGER

To reduce the risk of fire, the equipment is to be installed in non-combustible surroundings only, with no combustible material within 18" (457 mm) of the sides, front or rear of the appliance or within 40 " (1 m) above the appliance. The appliance is to be mounted on floors of noncombustible construction with noncombustible flooring and surface finish and with no combustible material against the underside or on noncombustible slabs or arches and have no combustible material against the underside. Such construction shall in all cases extend not less than 12" (305 mm) beyond the equipment on all sides.

A DANGER

Risk of fire/shock. All minimum clearances must be maintained. Do not obstruct vents or openings.

A Warning

Pinch Hazard. Ensure a minimum of 1" clearance between the hood and the uppermost position of the platen arm. To reduce the risk of chrushing injuries between platen & hood.

CLEANING

ACaution

Ensure platens are down, in closed position, when moving grill. Follow the procedure to avoid potential damage, loss of calibration on the platen, and error messages.

ACaution

Never use an acid based cleaning solution on exterior panels! Many food products have an acidic content, which can deteriorate the finish. Be sure to clean the stainless steel surfaces of ALL food products.

ACaution

Do not use caustic cleaners on any part of the equipment or equipment cavity. Use mild, non abrasive soaps or detergents, applied with a sponge or soft cloth. Never use sharp implements or harsh abrasives on any part of the equipment.

A Warning

When cleaning interior and exterior of unit, care should be taken to avoid front power switch and the power cord(s). Keep water and/or cleaning solutions away from these parts.

A Warning

Turn grill off and unplug the unit before cleaning the side/back panels. Do not remove any panel during cleaning.

AWarning

Interior cleaning must be performed by a qualified service technician only.

A Warning

Never use a high-pressure water jet for cleaning or hose down or flood interior or exterior of units with water. Do not use power cleaning equipment, steel wool, scrapers or wire brushes on stainless steel or painted surfaces.

Caution

Use a commercial-grade cleaner formulated to effectively clean and sanitize food contact surfaces. Read the directions for use and precautionary statements before use. Particular attention must be paid to the concentration of cleaner and the length of time the cleaner remains on the food-contact surfaces.

A Warning

Be aware that adjacent platens may unexpectedly move at any time. "Turn Grill Off" at main switch when cleaning platens as there can be an unexpected movement of the platens.

PERSONAL PROTECTION

\Lambda DANGER

All utilities (gas, electric, water and steam) must be OFF to all equipment and locked out of operation according to OSHA approved practices during servicing. Always allow unit to cool.

A DANGER

Use appropriate safety equipment during installation and servicing.

A DANGER

Never stand on the unit! They are not designed to hold the weight of an adult, and may collapse or tip if misused in this manner.

A DANGER

Keep power cord AWAY from HEATED surfaces. DO NOT immerse power cord or plug in water. DO NOT let power cord hang over edge of table or counter.

A Warning

DO NOT use the unit for storage. DO NOT leave paper products, cooking utensils, or food in the unit when not in use.

A Warning

Allow heated equipment to cool down before attempting to clean, service or move. Unit must be cool to touch and disconnected from power source.

AWarning

Always wear some type of protective covering on your hands and arms when opening the unit.

A Warning

Steam can cause serious burns. Always wear some type of protective covering on your hands and arms when opening the unit. When platen is Lifting, move away face and body from the escaping steam.

A Warning

Remove all removable panels before lifting and installing.

AWarning

Do not contact moving parts.

A Warning

When using cleaning fluids or chemicals, rubber gloves and eye protection (and/or face shield) must be worn.

AWarning

Use caution when handling all metal surface edges of the equipment.

AWarning

This equipment is intended for indoor use only. Do not install or operate this equipment in outdoor areas.

A Warning

All covers and access panels must be in place and properly secured, before operating this equipment.

A Warning

Do not spray aerosols in the vicinity of this appliance while it is in operation.

A Warning

Risk of burns from high temperatures. You may get burnt if you touch any of the parts during cooking. Surfaces close to the cooking surface including side panels may get hot enough to burn skin. Use extreme caution to avoid coming in contact with hot surfaces or hot grease. Wear personal protective equipment.

AWarning

When checking for burner ignition or performance, do not get too close to the burners. Slow ignition can cause possible flashback, increasing the potential for facial and body burns.

A Warning

This appliance must be installed with sufficient ventilation to prevent the occurrence of unacceptable concentrations of substances harmful to the health of personnel in the room in which it is installed.

AWarning

Hazard. Keep hands and tools clear from the area above the platens when platens are in motion towards the exhaust hood. Be aware that adjacent platens may unexpectedly move at any time. "Turn Grill Off" at main switch when cleaning platens as there can be an unexpected movement of the platens.

A Warning

Slipping Hazard: Grease cans must be properly installed before use. Improper installation will result in grease on the floor which will create a slipping hazard. Ensure grease cans are emptied and cleaned as needed to prevent grease from overflowing onto the floor. The grill may be slippery. Ensure floor area is clean. Care needs to be taken as equipment may be hot

A Warning

Pinch Hazard. Keep hands and tools clear of area between platen and grill plate when platens are in motion. Be aware that adjacent platens may unexpectedly move at any time. "Turn Grill Off" at main switch when cleaning platens as there can be an unexpected movement of the platens.

AWarning

Post in a prominent location, instructions to be followed in the event the user smell gas. This information shall be obtained by consulting your local gas supplier.

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Section 1 General Information

Read This Manual

Garland Commercial Equipment (GCE) developed this manual as a reference guide for the owner/operator and installer of this equipment. Please read this manual before installation or operation of the machine. A qualified service technician must perform installation and start-up of this equipment, consult Section 5 within this manual for service assistance.

If you cannot correct the service problem, call your Service Agent or Distributor. Always have your model and serial number available when you call.

Your Service Agent _

Service Agent Telephone Number _____

Your Local GCE Distributor _

Distributor Telephone Number ____

Model Number _

Serial Number ____

Installation Date ____

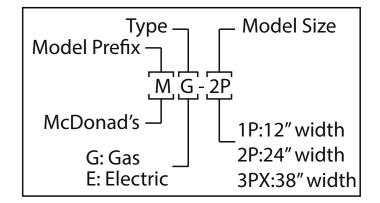
Unit Inspection

Thoroughly inspect the unit upon delivery. Immediately report any damage that occurred during transportation to the delivery carrier. Request a written inspection report from a claims inspector to document any necessary claim

Model Numbers

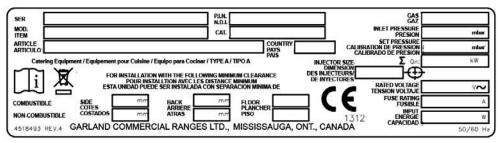
This manual covers the following models:

- a. M(G/E)-1P (1Platen)
- b. M(G/E)-2P (2 Platen)
- c. M(G/E)-3PX (2+1single chassis).



Serial Plate Numbers

The serial plate is affixed to the lower left corner of the right panel and a serial sticker on front edge of the chassis. Important information such as the unit's model number, serial number, and electrical/gas specifications can be found on the serial plate.



SERIAL NUMBER PLATE (SAMPLE)

Warranty Statement

This warranty covers defects in material and workmanship under normal use providing that:

- a. the equipment has not been accidentally or intentionally damaged, altered or misused.
- b. the equipment is properly installed, adjusted, operated and maintained in accordance with national and local codes and in accordance with the installation instructions provided with this product.
- c. the warranty serial number affixed to the appliance by us has not been defaced, obliterated or removed.
- d. can acceptable report for any claim under this warranty is supplied to us.

The equipment warranty coverage remains in force for two (2) years, (parts and labor), from the date the equipment is put into operation.

The Garland Group agrees to repair or replace, at it's option, any part that proves to be defective in material or workmanship at no charge for the part or normal labor.

We assume no responsibility for installation, adjustments, diagnosis, or normal maintenance such as: lubrication of springs or valves. We exclude failures caused by erratic voltage or gas supplies.

We assume no responsibility for travel costs beyond 100 miles round trip, travel other than overland, and overtime costs of repair.

We exclude broken glass, paint and porcelain finish, surface rust, gasket material, ceramic material, light bulbs and fuses from normal coverage.

We exclude damage or dysfunction caused by fire, flood, and like "Acts of God" that are beyond the control of The Garland Group.

The Garland Group's liability on a claim of warranty shall not exceed the price of the material and/or service, which caused the claim.

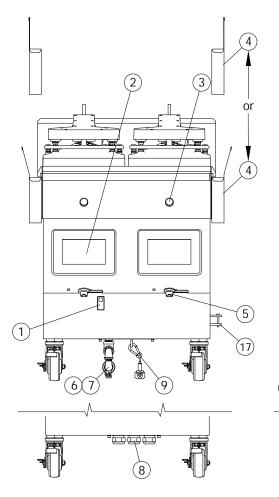
This warranty is limited and is in lieu of all other warranties, expressed or implied. The Garland Group, our employees, or our agents shall not be held liable for any claims of personal injury or consequential damage or loss.

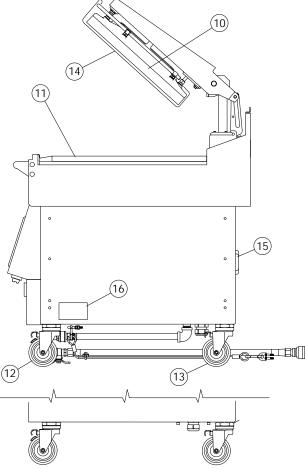
This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Shipping Damage Claim Procedure

Please note that the Garland equipment was carefully inspected and packed by skilled personnel before leaving the factory. The transportation company assumes full responsibility for safe delivery upon acceptance of the equipment. What to do if the equipment arrives damaged:

- 1. File a claim immediately regardless of the extent of damage.
- 2. Be sure to note, "visible loss or damage," on the freight bill or express receipt and have the person making the delivery sign it.
- 3. Concealed loss or damage: if damage is unnoticed until the equipment is unpacked, notify the freight company immediately, (within 15 days), and file a concealed damage claim.





- 1. On/Off Power Switch.
- 2. easyToUCH[™] Touch sensitive controls for easy operation.
- 3. Green Push Button.
 - press to start cook.
 - press and hold to abort.
- 4. Grease Buckets.
 - with straight sides to save space.
 - with flared sides to accommodate optional tool holders.
- 5. USB Ports for easyToUCH.
- 6. Incoming gas manifold (gas models only).
- 7. Main gas shut off (gas models only). Supply with optional flexible hose connection assembly.
- 8. Main Electric Power Cables and Plugs.
- 9. Restraining device assembly (gas models only)

- 10. Platen providing double-side cooking. Each platen can be controlled separately.
- 11. Grill Plate cooking surface with three (3) Independently controlled heaters per cook zones.
- 12. Front Casters height adjustable swivel casters, with brakes and swivel lock pins.
- 13. Rear Casters height adjustable swivel casters and swivel lock pins (without brakes).
- 14. Release Material Sheet non-stick surface for ease of operation and cleaning.
- 15. Circuit Breaker(s)
- 16. Rating Plate location. Important information such as the unit's model number, serial number, and electrical specifications can be found on the serial plate. Note: Serial number also can be found in the control in the "Diagnostic Menu" in the "Revision" screen.
- 17. Platen connection brackets (optional)

Items included with the purchase of your new grill from manufacturer:

1. One Grill 1 platen (gas & electric) includes the following list;

1 PLATEN			
Part #	Description	Qty	
4527294	Release Material Sheet Clips	3	
4600722	Release Material Sheet Hanger	1	
4600866	Release Material Sheet (box)	1	
4600415	Grease Drawer Slide LT	1	
4600416	Grease Drawer Slide RT	1	
4600411	Grease Drawer Buckets - right side	1	
4600418	Grease Drawer Buckets - left side	1	
1838701	Platen Levelling Tool	1	
4532089	Service Wrench	1	
4602107	Garland Grill Start Up Form	1	
4600921	Installation Operation Manual	1	

NOTE: Quantity may vary according to the model.

 One Grill 2 platen (gas & electric) includes the following list;

2 PLATEN			
Part #	Description	Qty	
4527294	Release Material Sheet Clips	6	
4600722	Release Material Sheet Hanger	2	
4600866	Release Material Sheet (box)	1	
4600415	Grease Drawer Slide LT	1	
4600416	Grease Drawer Slide RT	1	
4600411	Grease Drawer Buckets - right side	1	
4600418	Grease Drawer Buckets - left side	1	
1838701	Platen Levelling Tool	1	
4532089	Service Wrench	1	
4602107	Garland Grill Start Up Form	1	
4600921	Installation Operation Manual	1	

NOTE: Quantity may vary according to the model.

3. One Grill 2+1 platen (gas & electric) included the following list, except countries mentioned

2+1 PLATEN			
Part #	Description	Qty	
4527294	Release Material Sheet Clips	9	
4600722	Release Material Sheet Hanger	3	
4600866	Release Material Sheet (box)	1	
4600415	Grease Drawer Slide LT	1	

4600416	Grease Drawer Slide RT	1
4600417	Grease Drawer Slide Mid	1
4600411	Grease Drawer Buckets - right side	1
4600427	Grease Drawer Buckets - Middle side	1
4600418	Grease Drawer Buckets - left side	1
4601744	One & Two Hdwe Pkg	1
1838701	Platen Levelling Tool	1
4532089	Service Wrench	1
4602107	Garland Grill Start Up Form	1
4600921	Installation Operation Manual	1

NOTE: Quantity may vary according to the model.

4. One Grill 2+1 platen (gas & electric) single chassis included the following list, except countries mentioned

2+1 PLATEN SINGLE CHASSIS				
Part #	Description	Qty		
4527294	Release Material Sheet Clips	9		
4600722	Release Material Sheet Hanger	3		
4600866	Release Material Sheet (box)	1		
4600415	Grease Drawer Slide LT	1		
4600416	Grease Drawer Slide RT	1		
4600417	Grease Drawer Slide Middle	1		
4600411	Grease Drawer Buckets - right side	1		
4600418	Grease Drawer Buckets - left side	1		
1838701	Platen Levelling Tool	1		
4532089	Service Wrench	1		
4602107	Garland Grill Start Up Form	1		
4600921	Installation Operation Manual	1		

NOTE: Quantity may vary according to the model.

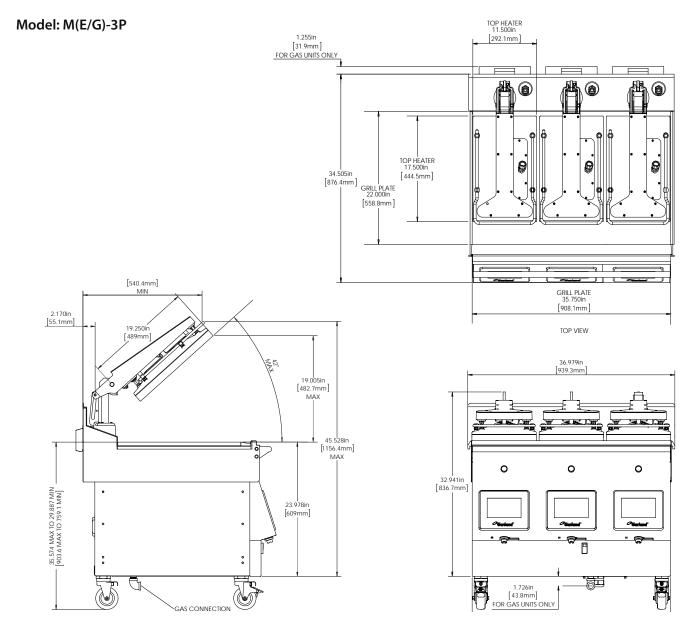
Items NOT INCLUDED from the manufacturer:

- 1. Any electrical cords needed for application.
- 2. Any flue box needed for application.
- 3. Any extra grease buckets or grease rails needed for application.

THE FOLLOWING INSTALLATION PROCEDURE CAN BE PERFORMED BY A:

- Factory authorized service center
- An approved installation person approved by Garland.
- Licensed installer contracted by purchaser of grill.
- Contact local Garland Factory Authorized Service Center for more details.

3 Platen Dimensions Specification



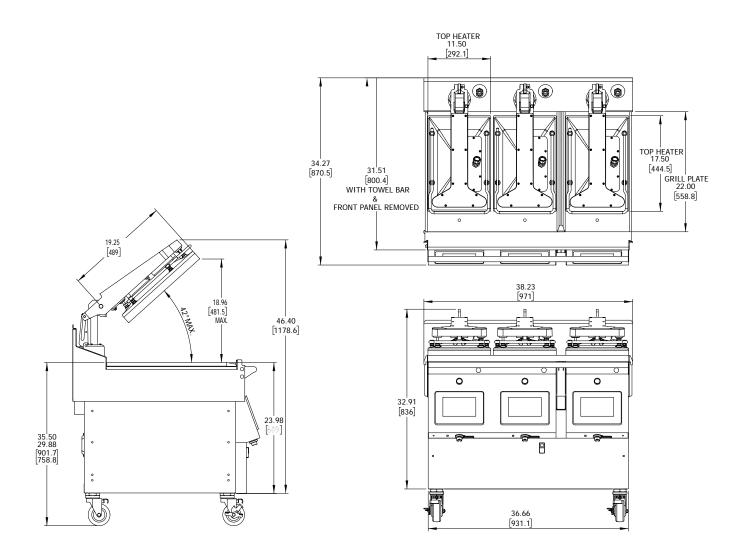
	Model	Height*		Wid	th**	De	pth
ſ						34.5 in - without flue	876 mm - without flue
	M(E/G)-3P	32 in	812 mm	36 in	914 mm	35.8in - with flue	909mm - with flue
						(gas models)	(gas models)

* Height not including caster

** Without grease buckets.

2 + 1 Platen Single Chassis Dimensions Specification

Model: M(E/G)-3PX



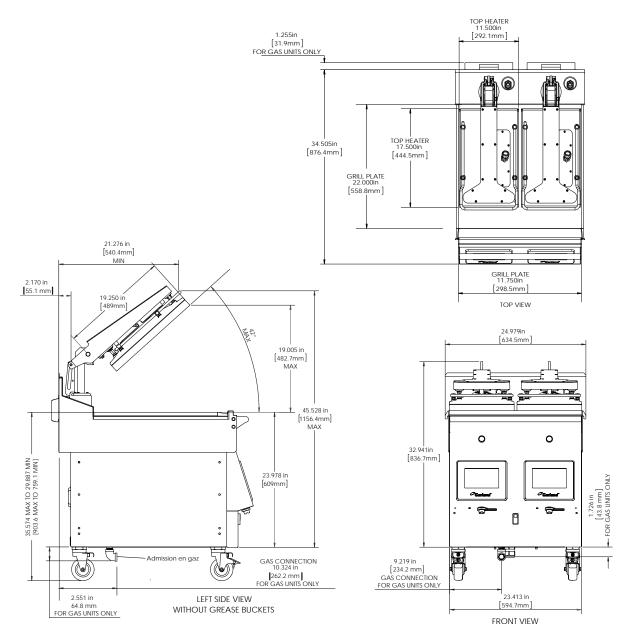
Model	Height*		Width**		Depth		
					34.5 in - without flue	876 mm - without flue	
M(E/G)-3PX	32 in	812 mm	38 in	965.2 mm	35.8in - with flue	909mm - with flue	
					(gas models)	(gas models)	

* Height not including caster

** Without grease buckets.

2 Platen Dimensions Specification

Model: M(E/G)-2P



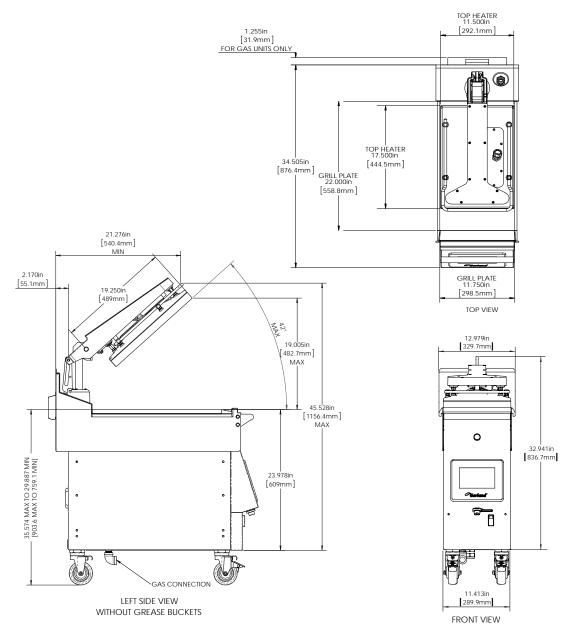
Model	Height*		Wid	th**	Depth		
					34.5 in - without flue	876 mm - without flue	
M(E/G)-2P	32 in	812 mm	24 in	610 mm	35.8in - with flue	909mm - with flue	
					(gas models)	(gas models)	

* Height not including caster

** Without grease buckets.

1 Platen Dimensions Specification

Model: M(E/G)-1P



Model	Height*		Wid	th**	Depth***		
					34.5 in - without flue	876 mm - without flue	
M(E/G)-1P	32 in	812 mm	13.7 in	305 mm	35.8in - with flue	909mm - with flue	
					(gas models)	(gas models)	

* Height not including caster

** Without grease buckets

Electrical Input Specification - WYE, (CE - gas models)

	MG-1	P CE Mo	odels (ga	is)	
Model	Volts 3N ~ (WYE)	Tota	l Curren	t (A)	Power(kW)
	50/60Hz	L1	L2	L3	
	220V/380V	12.1	4.7	0.0	3.3
1 Platen	230V/400V	11.3	4.7	0.0	3.4
Thaten	240V/415V	11.3	4.7	0.0	3.4

	MG-2	2P CE Mo	odels (ga	is)		MG-3P CE Models (gas)					
Model	Volts 3N~(WYE)	Tota	l Curren	t (A)	Dowor(k))	Model	Volts 3N~(WYE)	Total Current (A)			Power(kW)
Model	50/60Hz	L1		Model	50/60Hz	L1	L2	L3			
	220V/380V	4.7	12.1	15.9	6.7		220V/380V	15.9	15.9	15.9	10.0
2 Platen	230V/400V	4.7	11.3	15.0	6.7	3 Platen	230V/400V	15.0	15.0	15.0	10.1
Flaten	240V/415V	4.7	11.3	14.8	6.7	Flaten	240V/415V	14.8	14.8	14.8	10.1

Electrical Input Specification - Delta (gas models)

	MG-1P Models (gas)									
Model	Volts 3~(DELTA)	Tota	l Curren	t (A)	Power(kW)					
Model	50/60Hz	L1	L2	L3						
	200V	13.6	16.0	4.0	3.4					
	208V	13.3	15.6	3.9	3.4					
1 Platen	220V	12.2	14.3	3.6	3.3					
i laten	230V	11.8	13.8	3.5	3.4					
	240V	11.2	13.2	3.3	3.4					

	MG	i-2P Moc	lels (gas)		MG-3P Models (gas)					
Model	Volts	Tota	l Curren	t (A)	Power(kW)	Model	Volts 3~(DELTA)	Tota	l Curren	t (A)	Devue (14)
Model	3 [~] (DELTA) 50/60Hz	L1	L2	L3		50/60Hz	L1	L2	L3	Power(kW)	
	200V	19.9	16.0	27.1	6.8		200V	30.5	30.5	30.5	10.2
	208V	19.4	15.6	26.5	6.9		208V	29.8	29.8	29.8	10.3
2 Platen	220V	17.8	14.3	24.3	6.7	3 Platen	220V	27.3	27.3	27.3	10.0
	230V	17.2	13.8	23.4	6.7		230V	26.3	26.3	26.3	10.1
	240V	16.5	13.2	22.4	6.7		240V	25.2	25.2	25.2	10.1

Electrical Input Specification - WYE (CE - electric models)

ME-1P CE Models (electric)									
Model	Volts	Tota	Total Current (A)						
	3N [~] (WYE) 50/60Hz	L1	L2	L3	Power(kW)				
1 Platen	220V/380V	12.1	15.3	13.6	7.6				
	230V/400V	11.3	13.8	13.9	7.6				
	240V/415V	11.3	14.7	13.9	7.6				

	ME-2P	CE Mod	els (elect	tric)	
Model	Volts 3N~(WYE)	Tota	l Curren	t (A)	Power(kW)
Model	50/60Hz	L1	L2	L3	Power(kW)
	220V/380V	23.7	24.3	25.7	15.1
2P 1 Input	230V/400V	22.0	23.2	25.2	15.2
-	240V/415V	21.3	22.3	25.0	15.1
2P	220V/380V	15.3	13.8	12.2	7.6
2 Input	230V/400V	15.1	13.8	11.3	7.6
Cord 1	240V/415V	14.7	13.8	11.3	7.6
2	220V/380V	13.8	12.1	15.5	7.6
Platen 2 Input	230V/400V	13.8	11.3	15.3	7.6
Cord 2	240V/415V	13.8	11.3	14.9	7.6

	ME-3PX	CE Moo	dels (eleo	ctric)	
Model	Volts 3N [~] (WYE)	Tota	al Curren	t (A)	Power(kW)
Model	50/60Hz	L1	L2	L3	POWEI(KW)
	220V/380V	35.1	35.1	35.4	22.7
3PX 1 Input	230V/400V	33.2	33.2	33.5	22.8
-	240V/415V	32.1	32.1	32.4	22.7
ЗРХ	220V/380V	15.3	13.8	12.1	7.6
2 Input	230V/400V	15.1	13.8	11.3	7.6
Cord 1	240V/415V	14.7	13.8	11.3	7.6
ЗРХ	220V/380V	24.3	25.5	24.0	15.1
2 Input	230V/400V	23.2	25.0	22.3	15.2
Cord 2	240V/415V	22.3	24.8	21.6	15.1
ЗРХ	220V/380V	15.3	13.8	12.1	7.6
3 Input	230V/400V	15.1	13.8	11.3	7.6
Cord 1	240V/415V	14.7	13.8	11.3	7.6
ЗРХ	220V/380V	12.1	15.3	13.8	7.6
3 Input	230V/400V	11.3	15.1	13.8	7.6
Cord 2	240V/415V	11.3	14.7	13.8	7.6
ЗРХ	220V/380V	13.8	12.1	15.6	7.6
3 Input	230V/400V	13.8	11.3	15.4	7.6
Cord 3	240V/415V	13.8	11.3	15.0	7.6

Electrical Input Specification - Delta (electic models)

	ME-1P Models (electric)									
Model	Volts	Tota	l Curren	t (A)						
	3L (DELTA) 50/60Hz	L1	L2	L3	Power(kW)					
	200V	23.5	24.6	24.4	7.7					
	208V	23.2	24.3	24.1	7.8					
1 Platen	220V	21.5	22.8	22.3	7.6					
	230V	20.7	22.3	21.4	7.6					
	240V	20.6	22.0	20.9	7.6					

	ME-2P Models (electric)									
Model	Volts 3L (DELTA)	Tota	l Curren	t (A)	Den se (LAA)					
	50/60Hz	L1	L2	L3	Power(kW)					
	200V	46.9	46.5	46.5	15.6					
	208V	45.7	45.3	45.3	15.6					
2P 1 Input	220V	41.1	41.1	41.1	15.1					
	230V	38.1	38.8	38.8	15.2					
	240V	37.0	37.8	37.8	15.1					

	ME-3PX Models (electric)						
Model	Volts	Tota	Devices(1)A()				
	3L (DELTA) 50/60Hz	L1	L2	L3	Power(kW)		
	200V	24.5	24.3	23.5	7.7		
ЗРХ	208V	24.2	24.0	23.2	7.8		
2 Input Cord 1	220V	22.7	22.2	21.5	7.6		
	230V	22.2	21.3	20.7	7.6		
	240V	21.9	20.8	20.2	7.6		
	200V	46.9	46.6	46.6	15.6		
	208V	45.7	45.4	45.4	15.6		
2 Input	220V	41.1	41.2	41.2	15.1		
Cord 2	230V	38.1	38.9	38.9	15.2		
	240V	37.0	37.9	37.9	15.1		

Gas Input Specification

	GAS	MAX INPUT (NET) PER BURNER (BTU/H)	TOTAL INPUT RATING (BTU/H)	INJECTOR SIZE	SUPPLY PRESSURE (IN W.C.)	BURNER MANIFOLE PRESSURE (IN W.C.)	
1	NATURAL GAS		20,000	1.5mm	7.0″WC		
Platen	PROPANE	10.500	20,000	1.2mm	11.0″WC		
2	NATURAL GAS		40,000	1.5mm	7.0″WC	4.0//\\/C	
Platen	PROPANE	12,500	40,000	1.2mm	11.0″WC	4.0″WC	
3	NATURAL GAS]	60,000	1.5mm	7.0″WC		
Platen PROPANE	PROPANE	1	60,000	1.2mm	11.0″WC		

Input Specification - All CE Models.							
GAS GROUP	MAX INPUT (NET) PER BURNER (kW)	TOTAL INPUT RATING (kW)	INJECTOR SIZE (mm)	BURNER PRESSURE (mbar)	FAN SPEED SETTING (RPM)		
G20	2.93	5.86kW - (For ME-1P series) 11.72kW - (For ME-2P series)	1.5mm	10mbar (4.0″WC)			
G25	2.93	5.86kW - (For ME-1P series) 11.72kW - (For ME-2P series)	1.5mm	13.7mbar (5.5″WC)	10,000		
G31	2.93	5.86kW - (For ME-1P series) 11.72kW - (For ME-2P series)	1.2mm	10mbar (4.0″WC)			

For G31 propane gas, the unit has been set at the factory for a 37mbar supply pressure. A factory authorized service technician must adjust the unit if a 30mbar or 50mbar supply pressure is used.

COUNTRY	GAS CATEGORY	GAS TYPE	SUPPLY PRESSURE (mbar)
AT, CH, CY, CZ, DK, EE, ES, FI, FR, GB, GR, HR, IE, IT, LT, LU, LV, NL, NO, PT, RO, SE, SI, SK, TR	I2H	G20	20
HU	I2H	G20	25
DE, LU, PL, RO	I2E	G20	20
BE	12E(R)	G20	20
FR	I2E(r)	G20/G25	20/25
FR, NL	I2L	G25	25
RO	I2L	G25	20
FI, HU,NL, RO	I3P	G31	30
BE, CH, CZ, ES, FR, GB, GR, HU, IE, IT, LT, NL, PL, PT, SI, SK, HR	I3P	G31	37
AT, BE, CH, CZ, DE, ES, FR, GB, GR, HU, NL, SK	I3P	G31	50

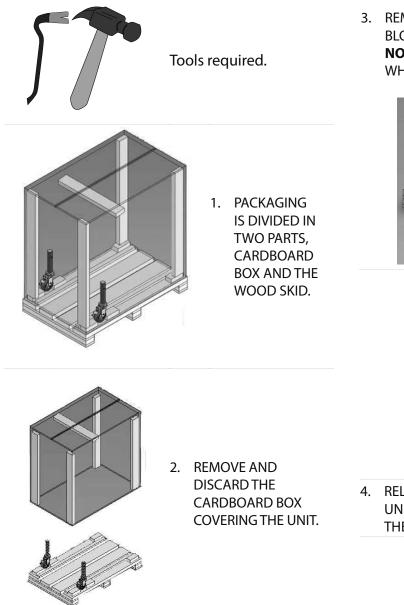
Standard elevation is 0 – 4500 feet for all gas types. Elevation ranges 1 to 3 will only be available for natural gas, G20, propane gas and G31 (ie: G25, 13A and LPG are not included).

Final Elevati	Change Within			
	Each Range (ft)			
Standard Elevation	0	to	4500	4500
Elevation Range 1	4501	to	7000	2499
Elevation Range 2	7001	to	9500	2499
Elevation Range 3	9501	to	12000	2499

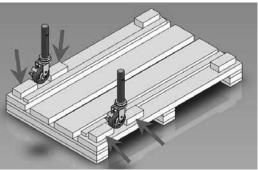
Section 2 Installation

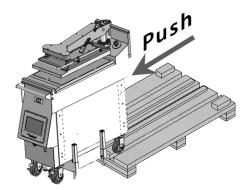
STOP! - Follow the instructions below to safely and easily remove unit from packaging skid. Unit very heavy Personal Protective Equipment (PPE) required.

Removing Grill From Wood Crate.



3. REMOVE AND DISCARD THE TWO (2) WOOD BLOCKS LOCKING EACH OF THE FRONT CASTER. **NOTE**: ENSURE FRONT CASTER BRAKES ARE ON WHILE BLOCK ARE BEEN REMOVED.



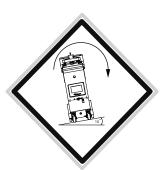


4. RELEASE THE FRONT CASTER BRAKES AND PUSH UNIT FORWARD OFF OF THE SKID. ENSURE THAT THE UNIT ROLLS STRAIGHT AS IT IS BEING MOVED.

Transporting Grill To Location.

Transporting your new grill to the kitchen requires the following criteria.

- Plan first before anything else. Lower your risk of encountering problems during the transport process.
- Understand brake caster mechanism to apply or release when requires.
- Keep top platen down during transportation.
- Match transportation speed to conditions.
- Turn downhill, not uphill, if stability becomes uncertain on slope or ramp.
- Push/pull the grill by the towel bar straight even with the gentle slope.
- Do not push/pull diagonally across it.
- Do not push/pull by conduit or platen arm.
- One (1) platen model is narrow, take extra care for slope and ramp. If slope or ramp is greater than $\pm 10^{\circ}$ there is potential that the grill will tip-over, ask for help and use the proper techniques transporting the grill.



Location.

The location selected for the equipment must meet the following criteria. If any of these criteria are not met, select another location.

- The location MUST be level and capable of supporting the weight of the equipment:
- \rightarrow 3platen 238.1 kg (525 lbs) approximately.
- \rightarrow 2platen 165.6 kg (365 lbs) approximately.
- → 1platen 154.2 kg (340 lbs) approximately.
- The location MUST be free from and clear of combustible materials.
- Equipment MUST be level both front to back and side to side.
- Position the equipment so it will not tip or slide.
- The air temperature must be at least 40°F (4.4°C) must not exceed 110°F (43.3°C).
- Proper air supply for ventilation is REQUIRED AND CRITICAL for safe and efficient operation. Refer to Clearance Requirements chart.
- Do not obstruct the flow of ventilation air. Make sure the

air vents of the equipment are not blocked

- The location must not be near heat-generating (broiler, dishwashers, etc) equipment or in direct sunlight and must be protected from weather.
- Do not install the equipment directly over a drain. Steam rising up out of the drain will adversely affect operation, air circulation, and damage electrical / electronic components.
- Do not store anything on top of a unit.

Clearance Requirements

See section 1, platen dimensions specification for more details.

Leveling.

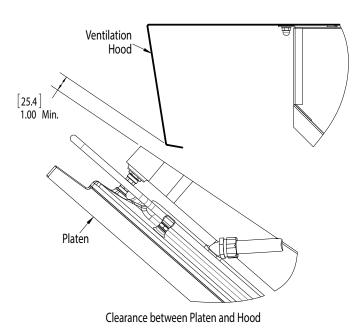
Position the unit under the hood and in its normal operational position to prevent warping of the grill plate & optimize cooking performance.

- Adjust the unit by turning the casters clockwise to raise the unit and counterclockwise to lower the unit.
- Adjust the casters until the grill plate is level and at the proper height.
- Grill must be level front to back, side to side and diagonally. This leveling must be done with the unit under the hood and it's normal operation.
- Tighten the lock nut on each caster tightly against the bottom of the unit.
- When the unit is in place, lock the front casters to prevent movement.
- Lock the casters from swiveling to facilitate moving the unit straight in and out for cleaning.

Exhaust Hood Requirements.

- 1. Install the equipment under an Exhaust Hood.
- 2. The exhaust hood must extend over the exhaust ports and meet the following requirements:
 - A. The exhaust hood must be sized for the cumulative ventilation requirements of all the appliances in the area under the hood.
 - B. If an existing hood cannot be used, a new one must be constructed over the equipment.
 - C. When determining hood size; include clearances.

NOTE: Always turn ON the exhaust hood when the unit is running to prevent condensation in the unit.



Positioning.

The unit is very heavy and mechanical assistance may be required to lift and position the appliance.

The unit is designed to be installed on a smooth and level floor built to withstand the weight of the fully laden appliance.

The unit is pre-installed with casters for ease of mobility for cleaning and servicing. Take proper care to push or pull the grill and ensure the grill does not tip over.

Appliances Equipped with Casters.

The unit is shipped with casters installed in place, some adjustment may be required to level the unit. The front and rear casters are adjustable, only the front casters have brakes.

Garland recommends installing restraining chains/cables from the floor/wall to the rear of the unit. These restraints limit the mobility of the appliance.



Casters Adjustment Procedure.

1. Turn the clamshell grill Green Power Main Switch OFF. (green light off)



2. Rear and front Casters have a threaded stem to adjust the level of the grill independently. All casters have independently swiveling action.



3. All casters are adjustable.

4. Lock the caster swivel using the locking pin. Pull the clip and turn 90 degrees, release pin. (Note: applying the locking pin in the lock position will lock the swivel of the caster assembly).

5. Carefully raise the unit slightly so that the wheel is off the ground and no longer bearing unit weight.

6. Loosen caster jam nut by turning it counterclockwise with a wrench.

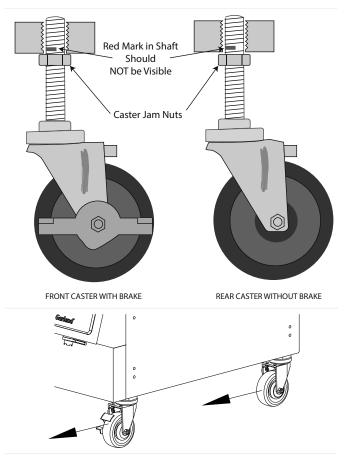
7. Adjust the caster assembly by turning the caster (swivel locking pin on) counterclockwise to increase the height or clockwise to decrease the height.

IMPORTANT NOTE



On the caster assembly shown above there is a nut used to assemble the swivel system - do not use wrench on this nut. This nut is intended for the caster swiveling system only. 8. Beware of the red mark in the threaded stem to indicated the maximum adjustment. Red mark in the threaded stem portion should not be visible.

Warning: Adjusting above the red mark could cause the caster to fail & the unit to tip.

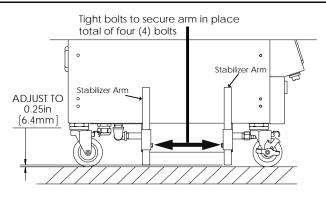


9. After the grill is completely level, align the caster wheels straight ahead as shown. Then rotate the locking pin until is seated fully into the slot and secured. Now, tighten caster jam nut to secure the caster assembly.

Securing Stabilizer Grill System (1 platen models only).

Stabilizer system will help prevent the grill from tippingover within a range of 0° to 10° degrees angle perpendicular to the front of the unit.

- 1. Proceed and complete Caster Adjustment Procedure as mentioned above.
- 2. Lower the stabilizing arms, (total of four (4) arms located beside the side panels) until the arms touch the floor.
- 3. Raise each arm 0.25" (6.4mm) off the floor and secure the arm with the bolt on the side of each arm, as shown below.



NOTE: UNDER NO CIRCUMSTANCES SHOULD YOU REMOVE THE STABILIZER SYSTEM FROM GRILL.

Remove Stainless Steel Plastic Film Cover.

Removing this film is one of the things that must be done once the Grill is in place. The film covers both internal and external components (e.g. side panels, grease shield) and must be removed before turning the grill on.

- 1. Using a plastic scraper, wedge the film away from the stainless steel.
- Grasp and pull the film very gently away from the stainless steel.



Temporary Storage

Garland provides adequate protection under normal conditions in transit and storage. The grill may need additional protection if it is stored near salt water, a tropical area, or other unfavorable conditions. Please contact Garland immediately if these conditions occur.

Gas Connector Requirements.

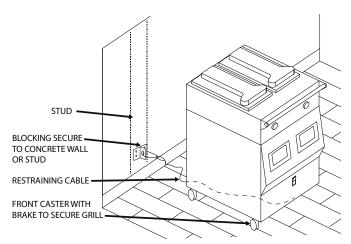
- Installation shall be made with the gas connector that has been supplied with the grill or a similar approved connector. The quick disconnect fitting and gas shut off valve must be installed in the direction indicated on their outer body.
- NOTE: When checking gas pressure, be sure that all other equipment on the same gas line is on.
- The appliance and its individual shut-off valve must be disconnected from the gas supply piping system during any pressure testing of that system pressures in excess of ½ PSIG (3.45kPa).
- Adequate clearance must be provided for servicing and proper operation.
- A restraining device must be installed when a flexible gas hose is used.

National Codes Requirements.

- The type of gas for which the grill is equipped is stamped on the serial plate mounted on the lower left corner of the right panel. Connect a grill to the gas type stamped on the data plate only.
- The installation must conform to the National Fuel Gas Code ANSI Z223.1-1998 or latest edition, NFPA No. 54 – latest edition and National Electrical Code ANSI/NFPA 70-1990 or latest edition and/or local code to assure safe and efficient operation. In Canada, the installation must comply with CSA B149.1 and local codes where applicable.
- In Canada, electrical connection must comply with applicable sections of the Canadian Electrical Code, C22.1 - 1990, latest edition, "Safety Standard for Installation, Part 1" and C22.2- No. O-M 1982 latest edition.

Installation store responsibilities.

- The installation shall be made with a connector that complies with the Standard for Connectors for Moveable Gas Appliances, ANSI Z21.69/CSA 6.16, and quickdisconnect device that complies with the Standard for Quick Disconnect Devices for Use with Gas Fuel, ANSI Z21.41/CSA 6.9.
- The front Casters on the appliance are equipped with brakes to limit the movement of the appliance without placing any strain on the connector or quick disconnect device or its associated piping.
- Please be aware: required restraint is attached to a bracket, (which is located on the front of the grill, underneath, closest to the gas connection) and if disconnection of the restraint is necessary, be sure to reconnect the device after the appliance has been returned to its original position.



 "Adequate clearance must be provide for air opening into the combustion chamber, and for proper servicing"

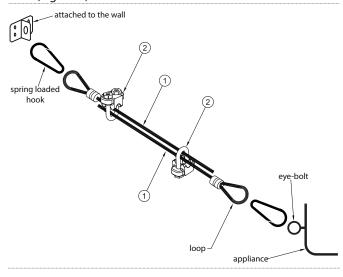
- Not intended to be installed adjacent to combustible walls or on combustible floors.
- Ensure grill has been installed by a competent trained installation person.
- Ensure store readiness of utilities, product & personnel.
- Contacting your local Garland Factory Authorized Service Center for a startup date.
- Participate in the startup to ensure a successful startup and familiarity with the grill.
- Conduct training with your crew personnel to ensure maximum utilization of the grill. Once the installation is complete as per the procedures below, a factory authorized service company MUST startup the grill according to Garland Commercial Ranges startup standards.

Restraining device installation Procedure.

- 1. Shutoff main gas line valve and disconnect the quickdisconnect gas line device before the following installation.
- 2. Attach the bracket to a stud in the wall.
- 3. Locate the area in the frame on front of the grill underneath, to place the eye-bolt. Closest to the gas connection



- For model one (1) platen grill gas. Discard nylon lock nut of the eye-bolt and screw it underneath of the front panel above the gas line (Figure A), tighten eye-bolt jam nut to secure it in place.
- 5. For model two & three (2&3) platen grill gas. Slide the eye-bolt through the hole and place the nylon lock nut on the inside frame and tighten securely (Figure B).



- Attach one of the spring-loaded hook to the bracket on the wall and the other end to the eye-bolt (grill). adjust the proper distance of the cable ① and tight both clamps ② to secure the both cables
- 7. Test straining cable by moving the grill, movement of the grill must not place any strain on the connector or quick disconnect device or its associated piping.

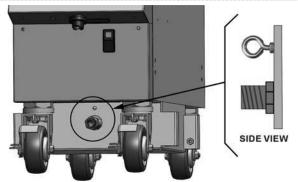


Figure A - one (1) platen

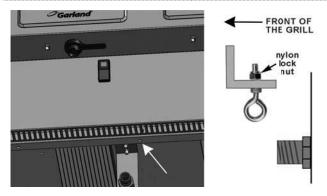


Figure B - two & three (1&2) platen

"Desi Pak" bags from the grill.

• Desi Pak bags are only intended to be left inside the grill during shipment and equipment storage. Desi Pak are designed to protect the electronic components by controlling humidity levels within the equipment.



 Garland highly recommends these bags remain in the equipment while the grills are in storage or not in operation

Removing "Desi Pak" bags from the grill.

1. Turn the clamshell grill Green Power Main Switch OFF. (green light off)



2. Using a 5/16" socket, remove the 5 screws from the top rear panel. Store screws in a safe place.

3. Using a 5/16" socket, remove the 4 screws from the bottom rear panel. Store screws in a safe place, be very careful with the wires and connectors. Remove the "Desi Pak" bag and discard.

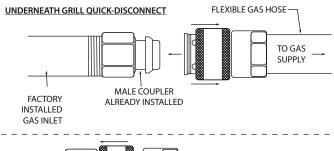
4. Reinstall covers and tighten the screws.

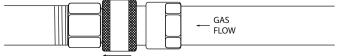
Gas Connections, and Pipe Sizing.

- The size of the gas line is very important. If the line is too small, the gas pressure at the burner manifold will be low. This will cause slow recovery and delayed ignition. The incoming gas pressure line should be a minimum of 1-1/2". A 2+1 single chassis platen grill requires a 3/4" connection and a 1platen grill requires a 1/2" connection. The 2platen grill can have either a 1/2" or 3/4" connection.
- Before connecting new pipe the pipe must be blown out to dispose of any foreign particles. These particles will cause improper operation.
- When using thread compound, use small amounts on male threads only. Use a compound that is not affected by the chemical action of LP gases. Avoid applying compound to the first two threads to prevent clogging of the burner orifices and control valve.
- Have the installer check all gas plumbing with a soap solution for leaks. DO NOT USE matches, candles or other ignition sources in checking for leaks.
- Check the data plate to determine the proper type of gas before connecting the quick disconnect or piping from the building gas supply.
- An incoming gas pressure test nipple is provided on the incoming gas manifold for pressure checks.
- Minimum incoming gas pressure for Natural Gas is 6" W.C. Maximum incoming gas pressure for Natural Gas is 14"W.C.
- Minimum incoming gas pressure for Propane is 10"W.C. Maximum incoming gas pressure for Propane is 23"W.C.
- Burner operating gas pressure can be checked at the outlet side of the gas valve at the pressure test point.
- Refer to "Gas Input Specification Chart" for correct burner manifold pressure based on gas type.
- To adjust the burner pressure;
 - a. remove the sealing screw from the pressure spigot on the outlet side of the gas valve and the connect a manometer.
- b. remove the sealing cap on the gas valve regulator
- c. turn on both burners in that lane and set the pressure

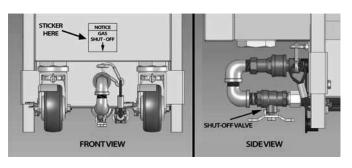
by turning the regulator screw.

- d. turn off the grill, remove themanometer and re-fit the sealing screw on the pressure spigot and regulator.
- e. test those connection for leaks.
- f. these procedure must be done by qualify technician only.
- Gas pressures should be checked by the local Gas Company or an authorized service agency only.
- Test all piping and connections for gas leaks. A rich soap solution should be used for this purpose. Never use a flame. If inside unit, protect electronic components/ boards before leak tesing with soap solution.
- The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or greater than ½ psi (3.5 kPa).
- If included, install the quick-disconnect gas hose to the inlet fitting on the underside of the grill. Remove dust cap from the male coupler and snap the quickdisconnect fitting on the gas hose assembly onto the male coupler.



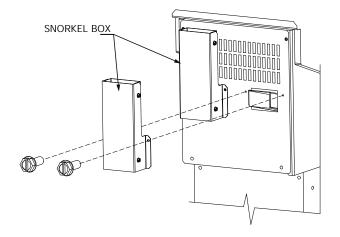


- Ensure the sleeve snaps fully forward against the retaining ring.
- With the manual shut-off valve closed, and gas hose assembly disconnected from the unit install the other end of the hose to the gas supply.
- Attached Shut-Off sticker as shown below:



Snorkel Box Installation

- Remove snorkel box and screws from carton.
- Place the snorkel box in place as shown in picture below.
- Using a 5/16" socket, install the 2 screws in place and tighten screws.
- A quantity of 2 snorkel boxes should be installed per lane. Picture below shows a 1 platen grill.
- Follow the next upper rear flue panel installation instruction if required.



Electrical Connection

A Warning

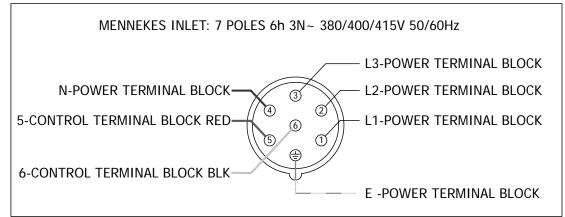
Disconnect power supply before starting this procedure.

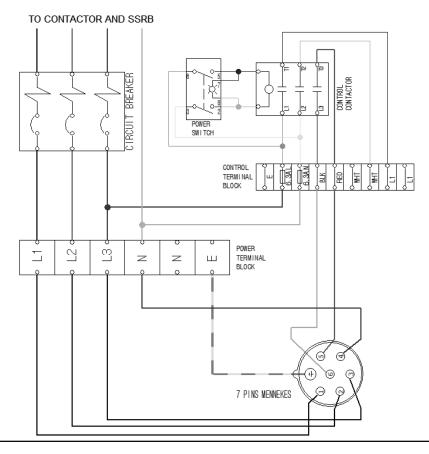
- All electrically operated appliances must be electrically grounded in accordance with local codes; or in the absence of local codes, with the latest edition of National Wiring Regulations. A wiring diagram is located on the rear panel of the grill. See rating serial plate mounted on the lower left corner of the right panel for proper voltages.
- The entry point for the electrical connection is located on the rear of the appliance.
- **Do not** cut or remove the grounding prong from the plug.
- Adequate means of disconnection of the supply must be provided.
- It is recommended to allow enough slack on the electrical cord to allow the appliance to be pulled out for proper cleaning and maintenance.

Mennekes 7 Pins Option.

Inlet	Pins	Intended Load	Connected to
Mennekes 7 Pins	1,2,3,4,GND	Grill and Platen Heaters 3N~ 380/400/415V Refer to load table for amperages 50/60Hz	Power Terminal Block L1,L2,L3,N, GND
16A Socket for 1P units 32A Socket for 2P units	5,6	Interlock Contactor coil 7A · 415VAC Max.	Control Terminal Block BLK & RED

MENNEKES 7 PIN OPTION



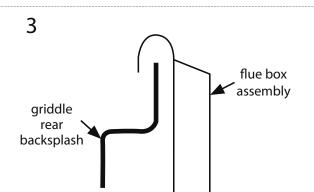




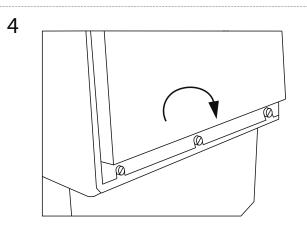
Install flue box to the back of grill for all gas grill models only (if required).

1 Performance the flue assembly from the accessory box

Loosen three screws, two turns counterclockwise



Place hemmed flange of flue box over top edge of griddle rear backsplash



Re-tighten lower three screws

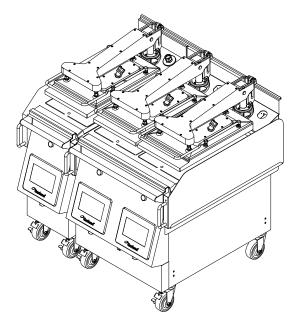


Installation completed

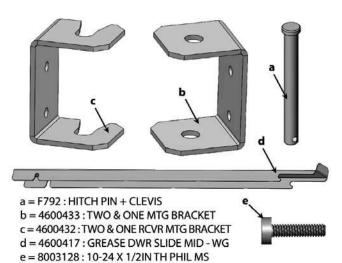
One & Two Platen Connections Procedure.

The feature clamshell 1 & 2 platen grill have the option to attach them together. The important thing here is to connect on brackets and secure them to form one grill. A single grill could be attached to the right or left side of the double grill to suit you own preference.

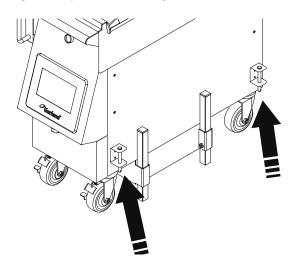
• Make sure you read the instruction through completely before you start to put the unit together.



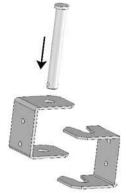
Below shown the parts need it to connect two grills together (parts not to scale).



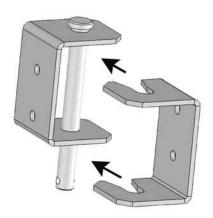
Bracket are located on the lower part of the side panel, bracket could be located on right or on the left panel, according to configuration selected. Picture below shown the bracket located on the right side panel of the single unit.



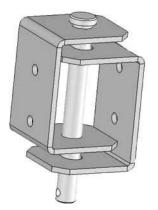
- Connect the bracket as per instruction below. Do not place you hand or your finger while making the connection.
- Place the pin "a" into the brackets "b" , then place the cotter pin in place.



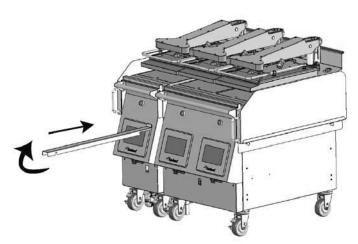
- \checkmark
- Place near bracket "c" to bracket "b" and slide it through the pin.



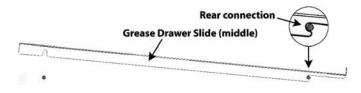
• Make sure to make the front & back bracket connection simultaneously.



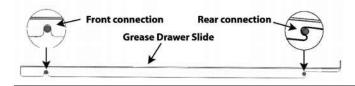
 Insert the grease drawer slide between the grills, this bracket is set to lock the grills together. Tilt the bracket



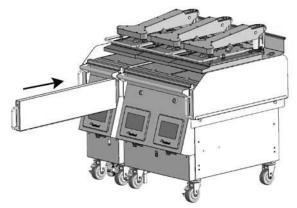
 Insert the grease drawer slide between the grills, this bracket is set to lock the grills together. Tilt the bracket



• Tilt the front bracket up. Insert the rear bracket slot into the pin. Use a flashlight to ensure the connection of both pins are all way in.



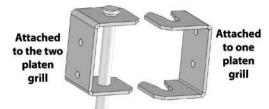
• Tilt the front bracket down. Insert the front bracket slot into the pin. Use a flashlight to ensure the connection of both front pins are all way in.



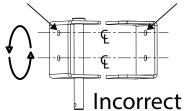
• Slide in grease drawer all the way up to the end.

Connection Brackets Installation:

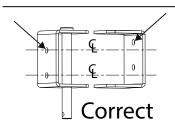
• Braket with pin get install to the two platen grill, see diagram below.



 Place brackets side-by-side to see if the holes are not line up through the same center line, otherwise turn the bracket with pin 180 degree.



Placing bracket side-by-side, holes line up through the same center line.



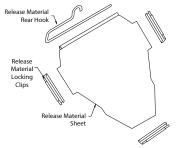
Placing bracket side-by-side, holes does not line up through the same center line.

Safety List to Remember:

- 1. Do not move the grill with the platen up.
- 2. Keep fingers/hand away from brackets and between the grills.
- 3. Manipulate the grill through the towel bar only.

Install Release Material Sheets (Rear Loop Option).

In order to achieve proper cooking performance, ensure that the release material sheet is installed properly to the platen.



List of Material:

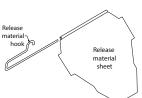
- 1. Release Material Locking Clips, use three (3) per platen
- 2. Release Material Rear Hook, use one (1) per platen
- 3. Release Material Sheet, use one (1) per platen

Platen Release Material Sheet Installation Procedure

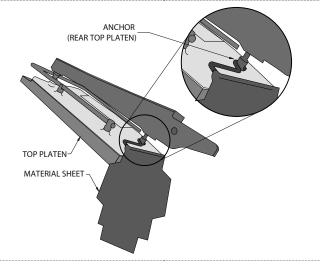
1. Raise top platen, by pressing the green button.



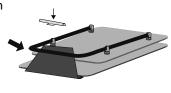
2. Slide release material hook through the hemmed (tube) end of the release material sheet.



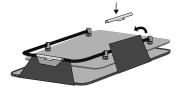
3. Hook the release material hook bar onto the anchor located at the rear of the platen.



4. Gently pull the release material sheet towards the front platen and then wrap the sheet around the front of platen and over the U bar, while holding the front end sheet, place the locking clip over the sheet and press into the rod.



 Repeat the above procedure for the other two sides of release material sheet.



 Check alignment and tightness of release material against the upper platen. Make adjustment if necessary.



Release Material should be replaced when:

- Product sticks to release material.
- Carbon builds up.
- A tear in the release material appears.
- Release material coating is worn off sheet.

Startup Procedure.

This Garland 1, 2 & 3-platen grill comes with a factory startup at no additional charge. A startup is required to take place BEFORE the unit is put into operation. It is the end-user responsibility to schedule the startup with their local Factory Authorized Service Agent.

A factory startup is a comprehensive grill check in which a factory certified technician will document all final settings programmed in the controller once various other performance checks are complete. The estimated time to complete a startup is approximately 1.5 – 2 hours. Please keep in mind this estimated time when scheduling the startup. After hours or overtime is not covered under warranty and will be billed at a charge which is the difference between the Garland Reimbursement rate and the Factory Authorized Service Centers overtime charges. A factory startup is necessary to start the warranty period. The Authorized Service Center is required to complete the paperwork during the startup process, and send it to Garland Commercial Ranges for reimbursement. At the time of receipt, Garland will start the warranty period.

McDonald's Certifi	ication ID #	Store	e #	Model	🗆 MG-	1P, □M	E-1P
Located on	Certification Sticker			(TICK ONE)	D MG-		
Address	Cit	/			□ MG-		E-3PX
State / Province	Zip Code	Serial#				art Un Date	1/DD/19911)
□United States □ Canada □Inte	ernational (Lie	t Country)		Telepho	ne #	(MA	//bb/mm)
Gas Type	cinational (21		c / 3-phase			er Line Each Cont	actor
Actual Gas Type		Actual Input	V /Hz		Left	Center (Applicable to 1 platen)	Right
Natches Rating Plate? YES	NO	□ 208 VAC □ 380 □ 220 VAC □ 400	0 VAC 0 60 Hz	Line 1 Line 2			
		230 VAC 415 240 VAC	5 VAC 🗆 50 Hz	Line 3			
		INSPECTION	/ OPERATIONAL O	HECK			
			ould not be check				
. To avoid personal injury or property d			N should not be ch h the parts gas line.	ecked if N	IE-1P/MG-1P	PASSED – NO	GASTEAKS
. Make sure the breaker is turned to the						□ OK	
Ensure equipment restraint devices ar				Note: part su	pplied by others.	□ OK	
 Verify, power cord has a strain relief at Ensure grill is installed in the proper ty 			ll unit. per air drav			□ YES / □ NO	
 Ensure grants installed in the property Ensure flue restrictors are fully opened 	•	Fl- oph				□ OK	
Results for the serial number (serial plate located on side panel) of the series of the installation date of the grill in the control						🗆 ОК	
under settings.				C OK			
Ensure bottom grill plate is leveled side to side / from the // down ally, in location, under hood. Adjust casters to attain level REMOVE GRILL FROM UNDER THE HOOD for standown standown standown.							
0. Lower and raise Upper Platen (green b			oth and continuous. Gr				
FOD GRADE LUBRICAT. 11. If upper plate elevation requires, and to all the rick rance of hood, adjust hood height to 1* below hood. Refer to						L D OK C D OK R D OK	
Operations & Installation manual and eight						L I OK C I OK R I OK	
 Ensure grill enters preheat, counts Close valve handle and the other units 			nie at temperature. I locks out because of lo	unition Failur	o7	L = OK C = OK R = OK	
Propa 5. Check micro amps reading. Should be	Actual Micro Amp	4.0" W.C. 4.0" W.C. per zone. Readings: Left From Readings: Middle F		A	ctual Left		Right
		Readings: Nidule F					
 Select menu item "10:1 – CLAM" icon. Initiate cook cycle by pushing the GRE 						L 🗆 OK C 🗆 OK	
 Initiate cook cycle by pushing the GRE Ensure the stores pyrometer is accurated 				ng cycle beg	ins.		R D OK
9. Perform PROBE CALIBRATION.						L D OK C D OK	R 🗆 OK
 Perform Platen Leveling procedure Ensure grill performs successful Auto 0 	Caliboration					L D OK C D OK	
22. Lock down all caps. Ensure that the lo		n any of the adjuste	r nuts when tightening			L = OK C = OK R = OK	
23. Assist or obtain assistance with store p	personnel for Beel	/Chicken Integrity	Testing, testing produ	ct 10:1, 4:1, A		L OK C OK	
Chicken until desired internal product			ok time (Product cook ti	mes chart be			
	Product Co	ook Times CENTER	RIGHT		Beef Integ Manual Mode	rity Product	
10:1		(if Applicable)	(If Applicable)		Tested Auto Mod		
4:1 GRILL CHICKEN				1			
GRILL CHICKEN Cook one (1) run					Accepted by:		
GRILL CHICKEN Cook one (1) run							
GRILL CHICKEN Cook one (1) run Problems / Special Circumstances / Da Submitted			Name:				s and its general
GRILL CHICKEN Cook one (1) run Problems / Special Circumstances / Da Submitted Name: ervice Agency:			Name: Have you been adequ			n of the grill, its use	sund its general
GRILL CHICKEN Cook one (1) run Croblems / Special Circumstances / Da Submitted Name: envice Agency: bub Agenc (If Applicable) due you trained store personnel on the	l by:		Name: Have you been adequ operation? □ YES □ I			n of the grill, its use	
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GRILL CHICKEN Coskone (1) run Coskone (1) run Submitted ame: werke Agency: ub Agenc(1// Applicable) date you trained store personnel on the peration of the gril? the you a factory certified techniclan? ate of Certification nawnzorm	l by: YE YE	S/NO		VO – Indicate	comments		

Section 3 Operation

NOTE: Do not operate the unit without reading and understanding the safety requirements. Refer to the safety section at the front of this manual.

Sequence of Operation

After turning the power switch to "I" or ON position, the grill will go through initialization. If the upper platens are in the lowered position they will return to their raised upper position. This movement takes approximately 8 seconds.

The upper platen is lowered automatically, following the initiation of the cooking cycle, and the upper platen is raised automatically upon completion of the cooking cycle.

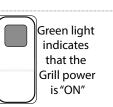
A Warning

With two sided cooking, the area between the upper platen and the griddle plate should be regarded as a "danger zone." During two sided cooking the operator must not be within this danger zone.

In two sided cooking, the upper platen remains in the lowered position by nature of its own weight. It is not locked down. It can be raised by lifting up on the handle on the front of the platen. Under no circumstances, other than safety, should the platen be manually opened more than the normal open position.

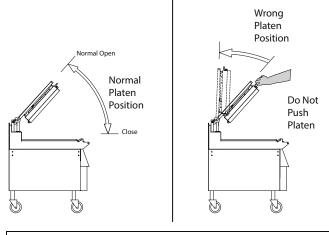
What buttons do;

1. Power Switch turns the grill OFF or ON.



- 2. Green button:
- press to start cook.
- press and hold to abort





ACaution

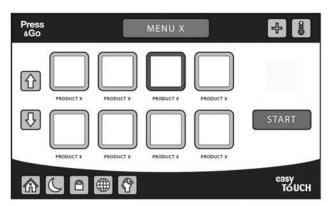
Lifting the platen manually over the normal open position is very dangerous; this can cause premature failure of the electrical flex steel conduit and the lifting mechanism.

easyToUCH[™] Controller

HOME SCREEN, RECIPE SELECTOR SCREEN & ICONS

The easyToUCH[™] HOME and RECIPE SELECTOR screens are the most frequently used screens. Many of the icons described below also appear on other easyToUCH[™] cooking and settings screens.





Recipe Selector Screen

PRESS & GO – is used to initiate preheat and Press cook on the grill. &Go **MENUS** – is used to activate, add, edit and delete Menus from the library. A Menu is a collection of cook recipes. Password protected. **RECIPES** – is used to add, edit and delete Recipes from the library. A Recipe consists of the cooking times, temperatures and platen gap for preparing a food item. Password protected. SETTINGS - is used to change certain settings, such as date, time and volume. Password protected. **DIAGNOSTICS** – allows access to the diagnostics screens. Password protected. COOK CYCLE CHANGE - is used to adjust a recipe's cook time or platen gap, if required to 쁥 achieve food safety and quality standards. **TEMPERATURE** – is used to view the temperature settings and actual temperature in each zone. **CLEAN MODE** – is used to put the grill into Clean mode, and heat or cool the grill to the required temp. When the grill is set to enforce the cleaning schedule, using the Clean mode resets the cleaning counter. **LOCK** – is used to temporarily lock the touch screen for fifteen (15) seconds. This prevents buttons being pressed accidentally when wiping the screen. LANGUAGE - is used to change the language of on-screen prompts. Only available for languages that have been pre-loaded. HOME – returns to the Home screen, the launching point for cooking settings and programming modes. When the home screen is showing, the heaters are OFF (shown at top right corner). **SLEEP** – is used to enter Sleep mode. In Sleep mode, the grill maintains the platen lowered to conserve energy during periods of inactivity.

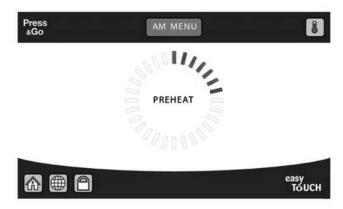
NOTE: The easyToUCH[™] screen display, layout and icons shown herein are for guidance purposes only and are not intended to be an exact representation of those displayed on the grill.

ON SCREEN WARNINGS AND ALERTS MESSAGES

Too Cool/Too Hot - If the grill temperature is too cool to properly cook a recipe, a "Too Cool to Cook" message appears. The grill will not allow the cook cycle to start until it has heated to the minimum required starting temperature.

Similarly, if the grill is too hot, a "Too Hot to Cook" message appears and a cook cycle can not start until the grill cools.

In either case, another recipe can be selected. If the grill is at the right temperature to cook the newly selected recipe, the message disappears and cooking can start immediately.



OPERATIONS OVERVIEW

The grill operates in several modes:

- Press & Go mode to preheat and to cook.
- Sleep mode to conserve energy.
- **Clean** mode to attain temperature for cleaning and reset cleaning reminders.

All operating modes are accessible using the easyToUCH[™] screen. All modes except for Sleep can be selected from the Home screen. Clean mode can be selected from the Home screen or from the Press & Go screen.

Press & Go Mode



Press & Go mode is used to initiate preheat and cook on the grill.

Preheat

The grill will preheat after a menu has been selected in Press & Go mode. If multiple menus have been set up, select the appropriate menu first to ensure the grill preheats to the correct temperature, otherwise the menu is automatically selected after first ten (10) seconds for the last menu.

Menus and Recipes

Multiple menus can be set up, each using different set point and containing different or share recipes. The recipes stored by the grill contain the cooking profiles (times, temperatures, prompts and platen gap) for various products. Menus and recipes can be added, edited and deleted from the library. Cook time and/or platen gap may be changed for each recipe as well, depending on the grill set up.

Sleep Mode



Sleep mode lowers the platen to conserve energy during periods of inactivity, keeping it ready to start a cook cycle. When in Sleep mode, the grill will maintain the current temperatures.

Automatic Sleep Mode

The grill can be configured to enter Sleep mode automatically after a period of inactivity. Refer to *easyToUCH™ Diagnostics & Settings Menu*.

Manual Sleep Activation

User can also manually activate the Sleep mode when in Press & Go.

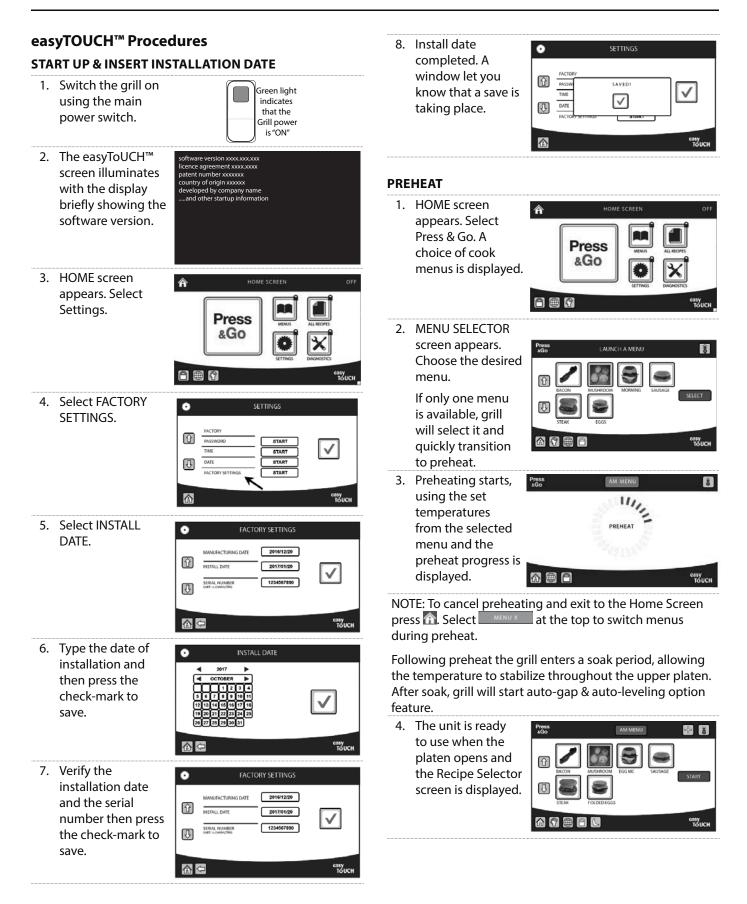
Clean Mode



Clean mode has two functions: brings the grill to the appropriate temperature for cleaning and it resets the cleaning counter.

If a cleaning temperature has been set, Clean mode will bring the grill to the set temperature prior to starting the cycle. A cleaning temperature may be specified if required by the chemicals used for cleaning.

Putting the grill into Clean mode before cleaning the grill updates the "Last cleaned" date and resets the cleaning reminder prompts, if these are enabled.

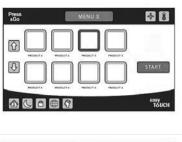


COOK A RECIPE

1. On the RECIPE SELECTOR screen, select a recipe to cook.

> Lay product on the grill and press START or press the Green Push Button to begin the cycle.

2. The screen displays a progress ring and the remaining cook time.

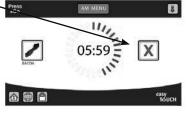




- 3. An audible warning sounds prior to the end of the cook cycle. When the cook cycle has finished, the platen lifts. Press the check mark or the Green button to clear the message.
- 4. The recipe selection screen reappears.

Press sGo	MENU X	48
		START
HODOCTA	HODUTA HODUTA HODUTA	
	0	саку

 Selecting X during the cooking stops the cook cycle. The cycle can also be aborted by pushing the Green push-button for two seconds.



CHECK TEMPERATURES

The temperature screen shows the actual and the set point temperatures at each thermocouple.

1. The temperature screen can be displayed by pressing the icon in the top right corner when cooking, cleaning, or preheating.



2. Press the Back Arrow or the Check Mark to return to the previous

screen.

TOP FRONT	ACTUAL	SETTING	
TOP FRONT	419 F	425 F	
TOP REAR	419F	425 F	
BOTTOM REAR	341 F	350 F	
BOTTOM MIDDLE	346 F	350 F	
BOTTOM FRONT	346 F	350 F	

CANCELING A COOK CYCLE

 Canceling the cook cycle raises the platen, and displays a "DISCARD PRODUCT" message. Press the check mark to clear the message.

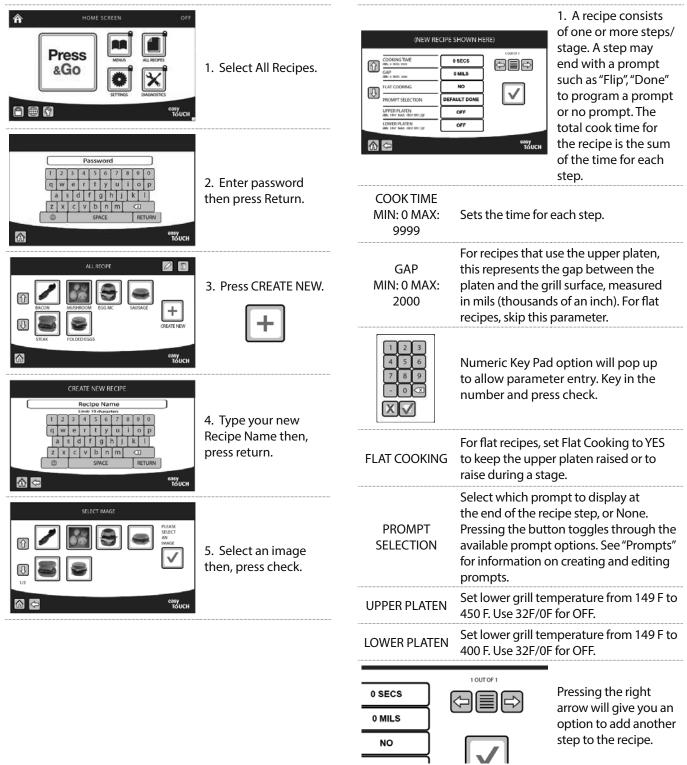


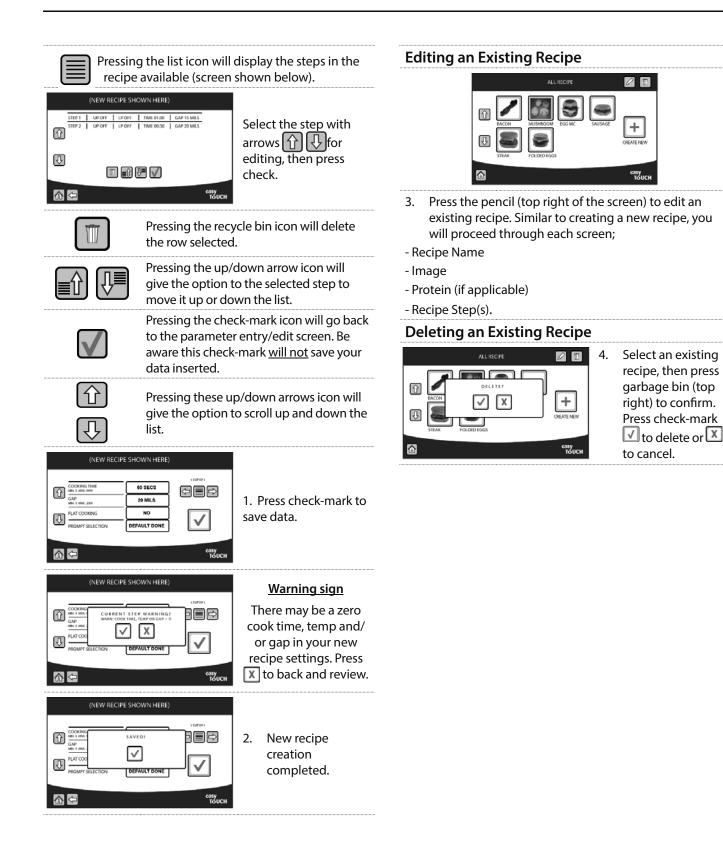
NOTE: If the wrong recipe was selected, change the recipe by pressing X to stop the cook cycle. Then acknowledge the warning, select the correct recipe and press START or the GREEN push-button again. **Changes should be made promptly to avoid overcooking the product.**

CREATE NEW RECIPE

The easyToUCH[™] screen display, layout and icons shown herein are for guidance purposes only and are not intended to be an exact representation of those displayed on the grill.

- ONE STEP

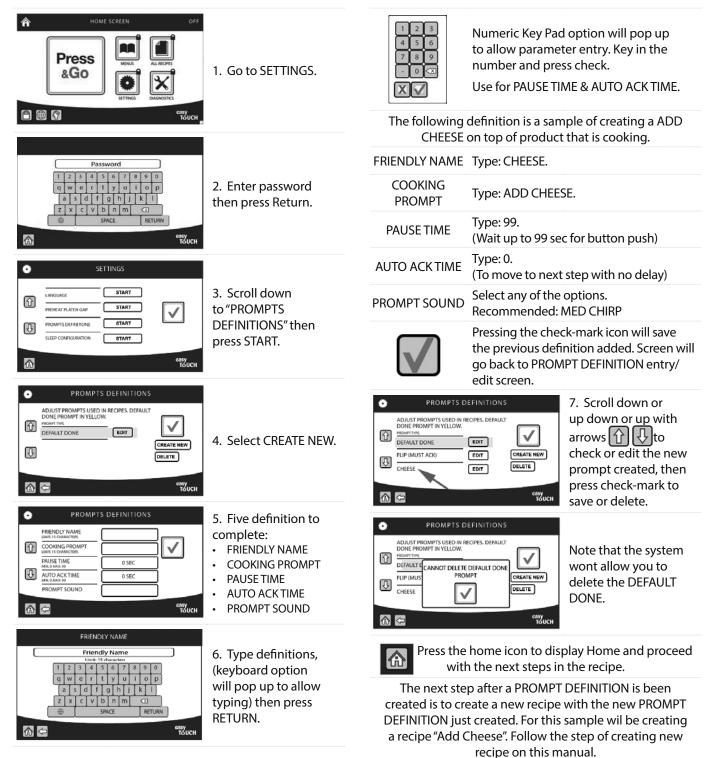




SETTING UP FOR 2 STAGE COOKING, "ADD CHEESE"

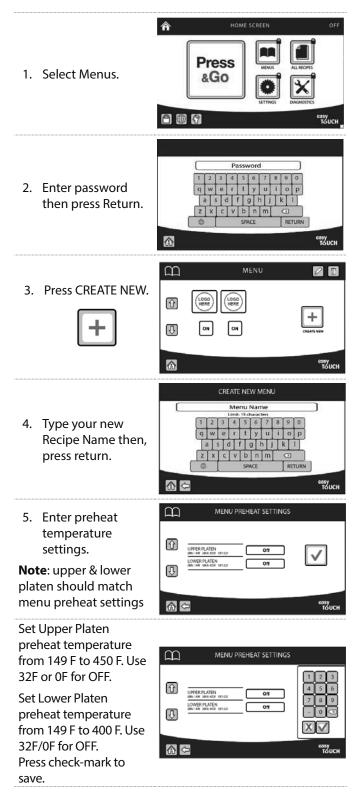
Prompt definition offer the option to add cheese or other product at the end of the cooking process, the platen will come up, cheese added and the platen will come down with at higher gap without touching this gives the cheese a head start toward reaching its melting point or warm any other product. (Screen display, layout and icons shown herein are for guidance purposes only and are not intended to be an exact representation of those displayed on the broiler)

- SECOND STEP



CREATE A NEW MENU

Menus offer the option to combine many recipes under one menu screen like breakfast, lunch and other menus available through the day.



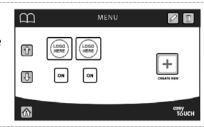
- Select an image and press the check-mark to continue.
- Select a recipe(s) to add to the menu and press the check-mark to continue.
- Pressing the up/ down arrow icon will give the option to the selected step to move it up or down the list. Press the check-mark to continue.
- 9. Menu creation completed. New menu will be OFF as a default, press OFF option to turn menu on.

	PLIASE
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	NEW MENU
)	RCPE RCPE RCPE
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า	MENU PREHEAT SETTINGS
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tep	2 RECIPE NUMBER TWO 3 RECIPE NUMBER THREE
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TURN MENUS OFF OR ON

Menus which can be turn ON or OFF from the PRESS &GO option. The PRESS &GO option will display only menus that are ON. That option can then be used with morning and afternoon restaurant menus.

- 1. Select Menus.
- 2. Enter password then press Return.
- 3. Press the option ON/OFF under the menu photo, the virtual button will switch to ON or OFF.

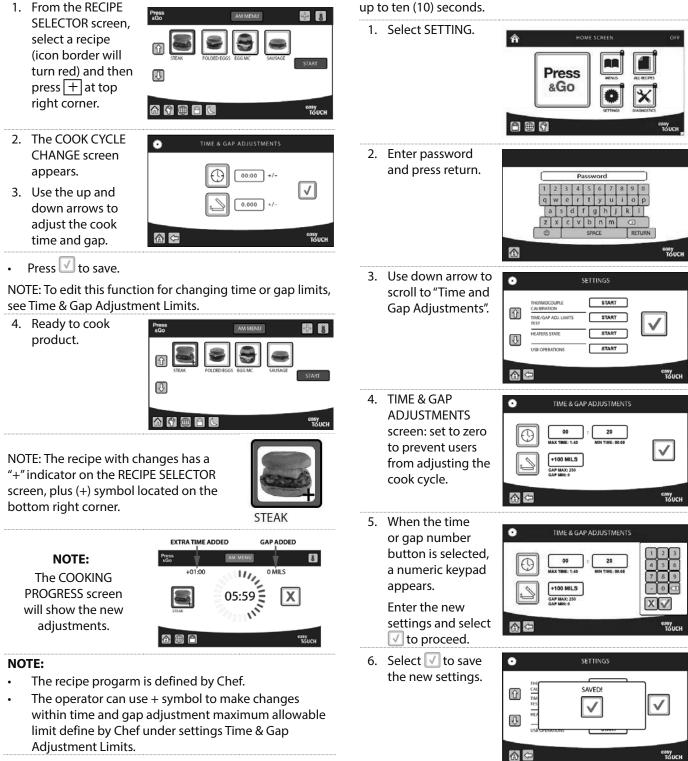


CHANGE COOK TIME/GAP

The changes made to a recipe in this procedure in the Press & Go mode will still apply after the power is turned off. A recipe's cook time and gap can be modified to allow for variations in product, this modification will not change the original recipe program made.

TIME & GAP ADJUSTMENT LIMITS

This setting limits the size of the cook cycle adjustments that can be made for a recipe using Change Cook Time/Gap using the plus symbol. For example, if the time is set to 00:10, then the COOK CYCLE ADJUSTMENT screen will only allow the operator to increase or decrease the cook time by up to ten (10) seconds.



ACTIVATE SLEEP MODE MANUALLY

Sleep mode can be selected from the RECIPE SELECTOR screen to save energy during slow periods.

 From the RECIPE SELECTOR screen, press C. 	Propos MENU X Image: The second seco
2. Press to continue or to cancel.	SLEEP MODE ENTER SLEEP MODE?
 Top platen will close. Make sure no utensils are on the grill. Press the Green button to cancel. 	Press do SLEEP MODE
5. Screen will show sleeping time (hour:min). To exit Sleep mode, press WAKE on screen or the Green push- button. The platen will rise, the RECIPE SELECTOR screen appears, and the grill is ready to cook.	SLEEP MODE SLEEPING Wake Cany Touch

VOLUME ADJUSTMENT

This setting will set the levels of volume.

1. Select	SETTING.	HOME SCREEN OFF Press &Go Image: Screen Image: Screen Image: Screen Image: Screen Image: Screen
	oassword ess return.	Password Touch 1 2 3 4 5 6 7 8 9 0 q w r t y u i p a s d f g h j <t< td=""></t<>
	own arrow to o "Volume".	SETTINGS PROTEIN DEFINITION START SALEP CONTOURATION START TEMPERTURE UNITS START VOLUME START
select Med o Enter t setting	button e volume, option Low, r High. the new gs and select proceed.	VOLUME VOLUME High UUME ALAIM SOURD Ding NEY CHIP OF

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TOUCH

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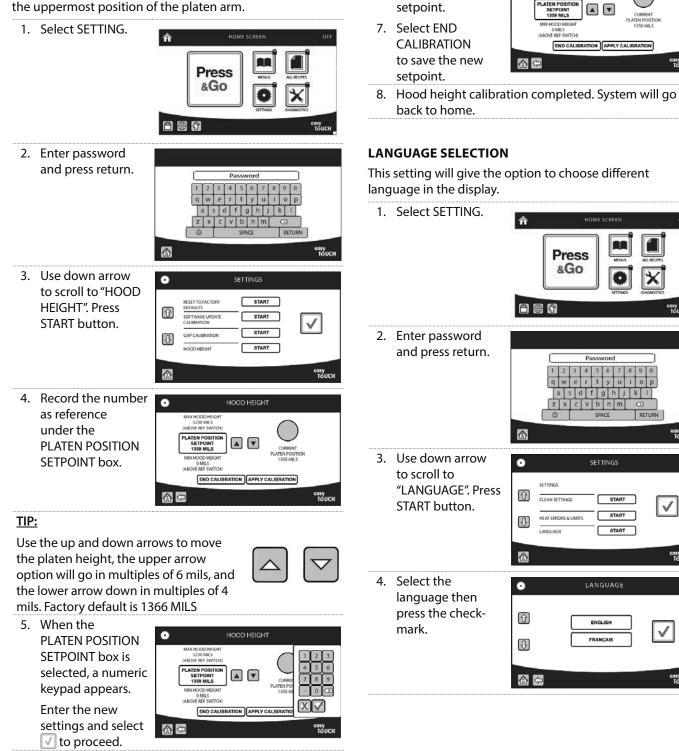
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Casy

HOOD HEIGHT ADJUSTMENT

This setting limits the height of the top platen adjustment. Ensure a minimum of 1" clearance between the hood and the uppermost position of the platen arm.



6. Select APPLY

CALIBRATION

to set the new

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5. A save window will appears indicating that is saved.

•	SETTINGS	
1 1	SETTINGS CLEAN SETTI HEAT ERFOR: LANSLINGE START	
命		еазу Тбисн

6. Language selection completed. System will go back to settings.

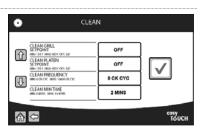
<u>TIP:</u>	Â	HOME SCREEN	OFF
Use the World icon for a Language selection short cut	Pi		AL ROPES
			еазу Тоисн

CLEAN SETTINGS

This setting will give the option to control grill temperature, clean frequency and clean time during the process of cleaning. Computer will manage your cleaning schedule automatically.

1. Select SETTING.	A HOME SCREEN OFF
	Press &Go
	С Ф С сазу Тоисн
2. Enter password and press return.	Password 1 2 3 4 5 6 7 8 9 0 q w e r t y u i 0 p a s d f g h j k i p Z x c V b n m c C SPACE RETURN Ctore Ctore TOUCH TOUCH
3. Use down arrow to scroll to "CLEAN SETTINGS". Press START button.	SETTINGS SETTINGS CLAN SETTINGS HEAT DROPS & LIMITS UNIQUAGE START CONSTRUCTIONS SETTINGS START ST

 Select an option, numeric pad will appear, enter new settings.



- CLEAN GRILL this option will configure the lower grill, you can set up temperature from 150F to 450F or turn off this option by typing 32 on the numeric pad. Factory default is 325°F.
- CLEAN PLATEN this option will configure the upper grill, you can set up temperature from 150F to 450F or turn off this option by typing 32 on the numeric pad. Factory default is 325°F.
- CLEAN FREQUENCY this option will configure the cooking cycle you permit between clean time, computer will automatically detects when is time to clean your grill. Ex: 10 CK CYC will automatically tell you after 10 cooking cycle that CLEANING REQUIRED.
- CLEAN MIN TIME this option will set the time of cleaning, could be from 1 to 15 minute time.
- CLEAN GRACE PERIOD this option will set the computer to automatically count the cooking cycle after clean frequency cycles completed, when clean grace period count is completed the computer will force the grill to CLEANING REQUIRED only. Clean grace period calibration is by Cook Cycle from 0 to 1000.
- CLEAN PROMPT FREQ this option will set the computer to automatically detects when is time to clean. Calibration Cook Cycle from 0 to 1000
- CLEAN SETPOINT TOLERANCE this option will set the temperature setpoint tolerance. Temperature can be calibrate from 5°F to 50°F
- CLEAN READY ALARM this option will set the alarm to OFF / DING / STOBE / SONG.

that is saved.	5.	A window will	۰		SETTIN
A		appears indicating that is saved.	ſ	CLEAN SETTI	5A [

6. Clean settings completed. System will go back to settings.

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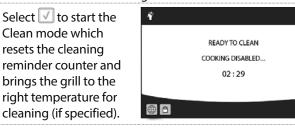
easy TOUCH

CLEANING REMINDERS

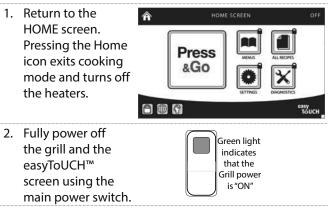
If a cleaning schedule has been set, a message will appear on the screen when cleaning is required based on the number of cook cycles:



NOTE: If the grill is set to enforce cleaning schedule and the cleaning reminder has been bypassed too many times, easyToUCH[™] eventually displays the CLEANING REQUIRED screen to enforce cleaning.



SHUTDOWN



AUTO LEVEL SETTINGS CALIBRATION

The auto level settings will automatically make the proper adjustment on the platen to obtain the maximum cooking performance.

- 1. In order to achieve a proper auto level calibration, ensure that a Platen Gap & Hood Height Calibration is completed.
- 2. Select "SETTINGS" from home screen.



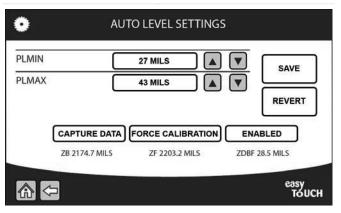
3. Enter "PASSWORD".

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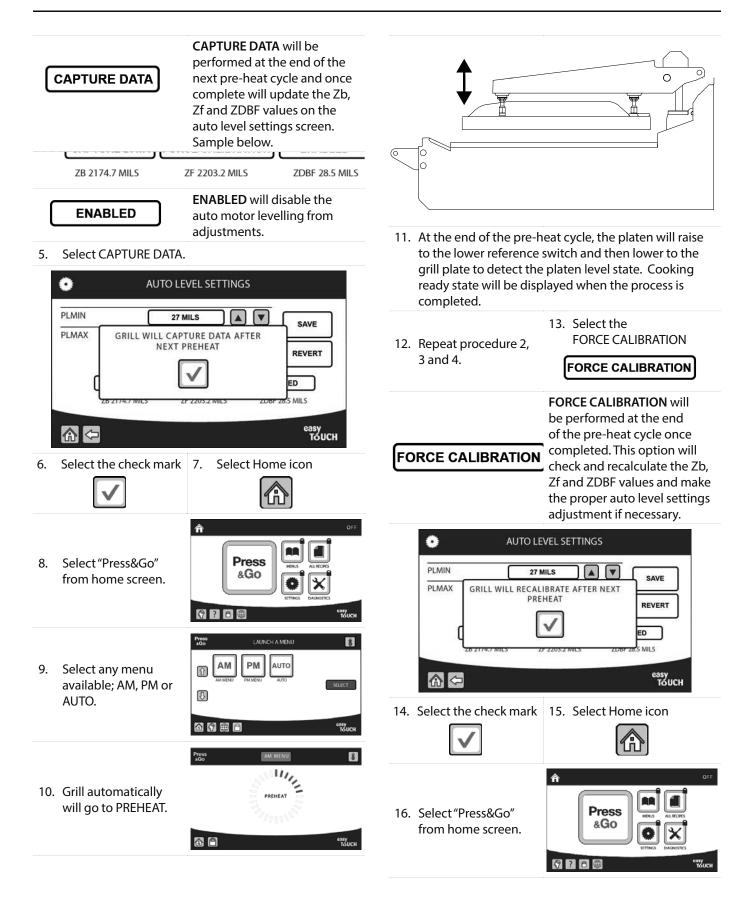
4. Scroll up or down to select "AUTO LEVEL SETTINGS". Select START.

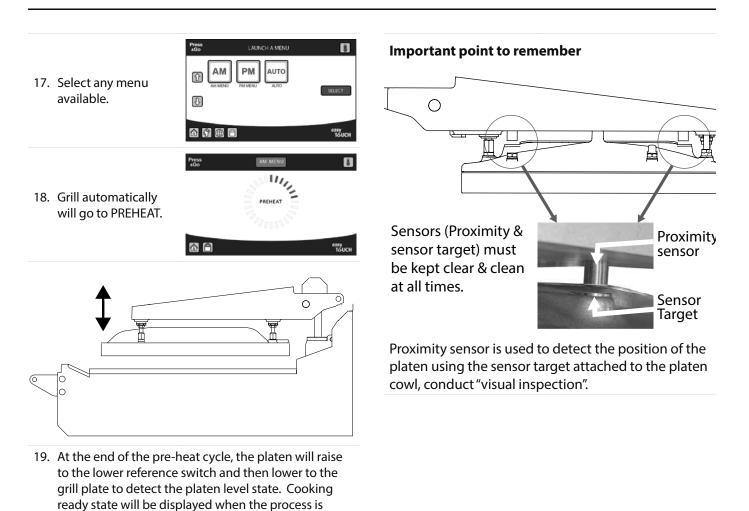




NOTE:

PLMIN (PLATEN MINIMUM) default number is 27MILS PLMAX (PLATEN MAXIMUM) default number is 43MILS At this point do not modify those values, for future reference.





- completed.
- 20. Auto level calibration completed.

PATTY PLACEMENT

This procedure for placement and removal of meat products on the clamshell grill should be followed as indicated below and as follows:

- 1. Each gray rectangle depicted below represents one cooking area beneath one upper platen.
- 2. Patties are generally placed two at a time from front to back of grill.
- 3. The **removal order** of the patties is shown in the diagrams **by the number shown** in the center of each patty.

NOTE:

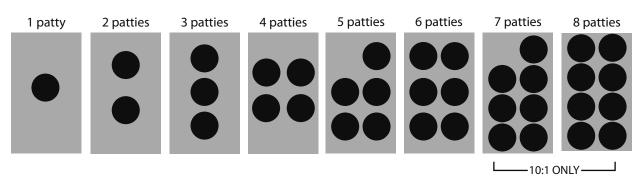
Patty placement procedures for International Markets may differ. Follow the recommendations of your local McDonalds's authorities.

Maximum patty load per lane:

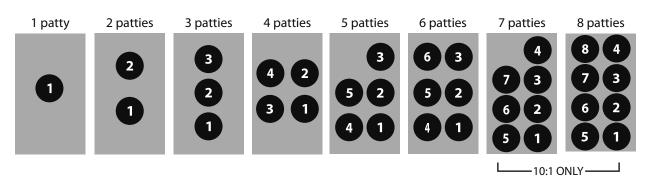
8 regular (10:1) patties

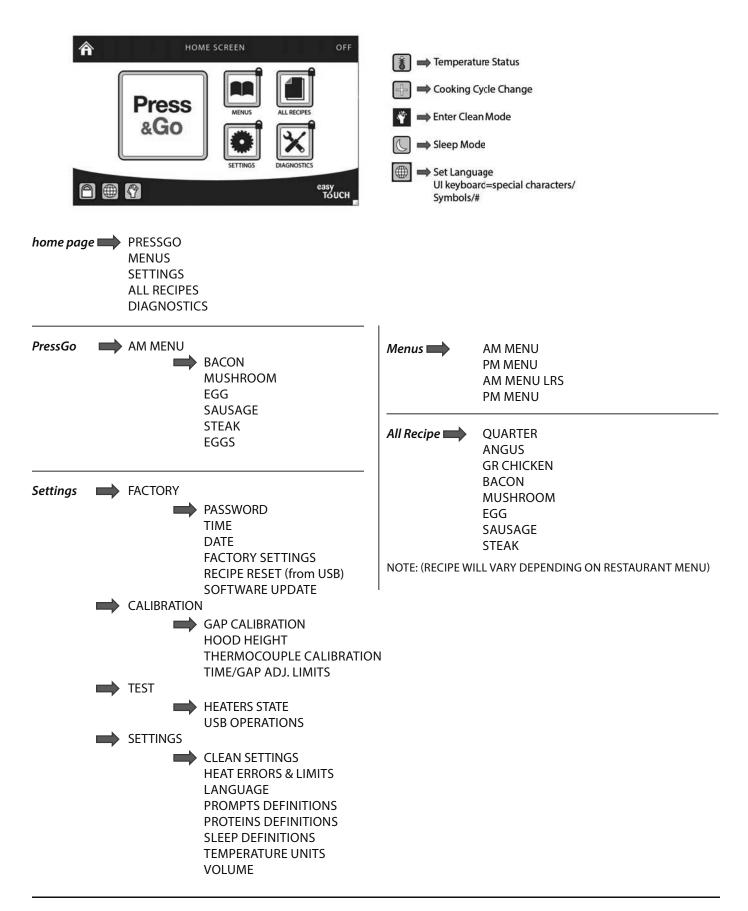
- 4 angus (3:1) patties (region and country applicable)
- 4 quarter-pound (4:1) patties
- 8 sausage patties

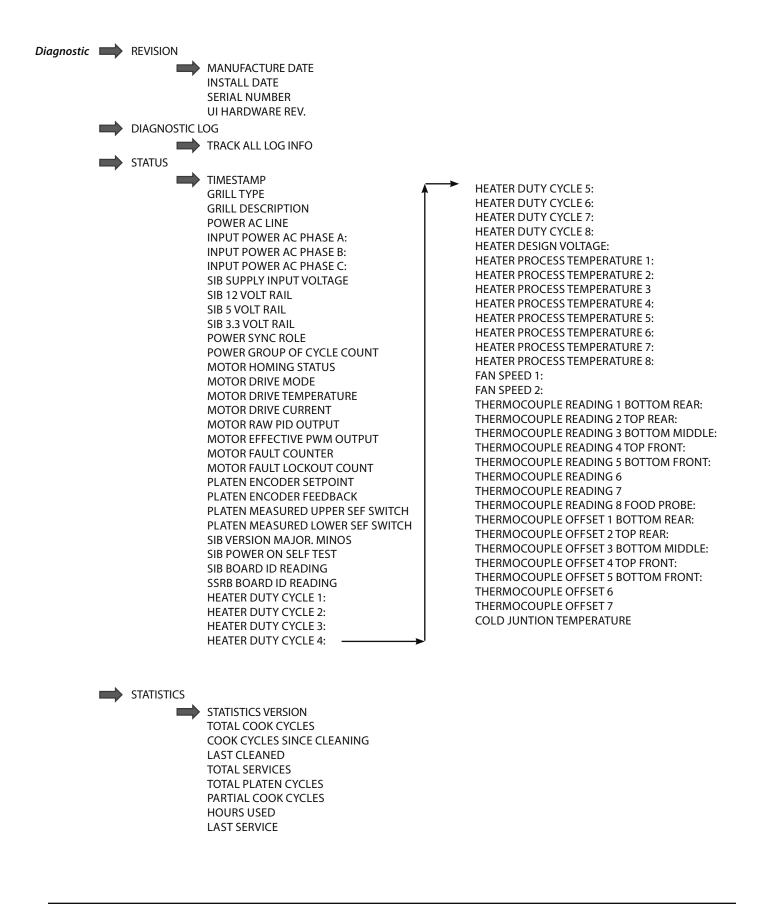
NOTE: Lay patties 2 at a time, from front to back:



NOTE: Remove the patties in the number ordered shown below:







Menu #	PRODUCT	DISPLAY ACTIVE	GRILL SETPT.	PLATEN SP.	INSTANT ON TIME (GAS)	RE- MOVE IN TIME	MULT STAGE 1 TIME	MULT STAGE 2 TIME	MULT STAGE 3 TIME	RE- MOVE ALARM	GAP N SETTING SI	GAP MUL/ M PR START ST	GAP MULTI M STAGE 1 STR	GAP MULTI M STAGE 2 STA	GAP MULTI STAGE 3	FLIP F TIME AL	FLIP SE ALARM TII	SEAR SE TIME AL/	SEAR RE- ALARM MOVE IN		TIME AL	TOAST T BUNS CO ALARM F	TOO VV COOL VV FLAG "PR Min"	Value R "PR"
	Off	YES	NONE	NONE		NONE																		_
	10:1 CLAM (HIPD)	M	350°F	425°F	25 (5)	37	2	0	0	AUTO	255 2	245	265	0	0	N/A	N/A N	N/A	N/A 0	0	0 AI	AUTO	NO 160	0 345
	4:1 CLAM (HIPD)	Mq	350°F	425°F	30	107	10	0	0	AUTO	415 4	400 4	425	0	0	N/A P	N/A N	N/A N	N/A 0	0	0 AI	AUTO	NO 365	5 499
-	ROAST BACON CLAM (HIPD)	AM/PM	350°F	425°F	0	70 (60)	0	0	0	AUTO	265 2	265	0	0	0	N/A	N/A N	N/A	N/A	0 NONE		NONE	NO 1	130
	SAUSAGE CLAM FZN (HIPD)	AM	350°F	425°F	0	82	0	0	0	AUTO	350	350	0	0	0	N/A P	N/A N	N/A N	N/A 0	0 NONE		NONE	NO 210	0 405
	MCRIB CLAM (HIPD)	QN	350°F	425°F	30 (10)	163	0	0	0	AUTO	530	530	0	0	0	N/A	N/A N	N/A N	N/A 0	0 NONE		NONE	NO N/A	A N/A
	STEAK CLAM (HIPD)	AM	350°F	425°F	0	104	0	0	0	AUTO	415 4	415	0	0	0	N/A		N/A N	N/A 0	ON 0	NONE	NONE	YES 430	0 480
	GRILL CHICK. FLAT	M	350°F	425°F	45	475	N/A	N/A	N/A	AUTO	N/A	N/A	N/A	N/A	N/A 2	225 M	MANU- AL	0	NONE	0	NONE	NONE	YES	
	FOLDED EGGS FLAT	AM	265°F	OFF	0	120	N/A	N/A	N/A	AUTO I	N/A F	N/A I	N/A F	N/A P	N/A	ž o	ш	0	NONE 0	0 NO	NONE NI	NONE	YES	
_	ROUND EGGS FLAT	AM	265°F	OFF	0	150	N/A	N/A	N/A	AUTO	-	_	_	N/A P	_	_	NONE	0	NONE	_	_	NONE	Q	_
	CHIC F BRD FLAT	Q	350°F	425°F	0	100	N/A	N/A	N/A	AUTO	N/A	N/A I	N/A P	N/A N	N/A	ž 0	NONE	0		ON 0	NONE	NONE	N	
	10:1 FLAT	Q	340°F	425°F	0	125	N/A	N/A	N/A	AUTO	N/A	N/A	N/A	N/A	N/A	75 AI	AUTO 2	20 MA		0	NONE	NONE	QN	
	4:1 FLAT	ON	365°F	425°F	0	270	N/A	N/A	N/A		N/A	N/A	N/A	N/A P	N/A 1	150 AI	AUTO 2	20 MA	MANU- C	ON 0	NONE	NONE	QN	
-	MCRIB FLAT	Q	365°F	425°F	0	390	N/A	N/A	N/A	AUTO	N/A P	N/A	N/A I	N/A P	N/A 2	270 AI		0		ON 0	NONE N	NONE	ON	_
	SAUSAGE FLAT FZN	ON	365°F	425°F	0	270	N/A	N/A	N/A		N/A	N/A	N/A	N/A	N/A 1	150 M/	MANU-	0 /	MANU- C	ON 0	NONE	NONE	NO	
_	HOTCAKES FLAT	N	365°F	425°F	0	140	N/A	N/A	N/A	AUTO	N/A P	N/A I	N/A I	N/A P	N/A	90 AI	0	0	ш	ON 0	NONE N	NONE	ON	_
	OPT. MENU1 CLAM (HIPD)	NO	OFF	OFF	0	0	0	0	0	AUTO	469 2	469	0	0	0	N/A	N/A N	N/A N	N/A 0	ON 0	NONE	NONE	NO	
	OPT. MENU 2 - CLAM (HIPD)	Q	OFF	OFF	0/0	0	0	0	0	AUTO	250 2	250	0	0	0	N/A	N/A N	N/A N	N/A 0	0	NONE	NONE	QN	
	ANGUS 3:1 CLAM (HIPD)	M	350°F	425°F	60 (30)	170	0	0	0	AUTO	534	534	0	0	0	N/A N	N/A N	N/A N	N/A 0	ON 0	NONE	NONE	NO 500	0 725
	MUSHROOMS CLAM (HIPD)	AM/PM	350°F	425°F	60 (45)	104	0	0	0	AUTO	425 4	425	0	0	0	N/A	N/A N	N/A	N/A 0	0 NONE		NONE	YES	
	OPT. MENU 5 CLAM (HIPD)	N	OFF	OFF	0	0	0	0	0	AUTO	250 2	250	0	0	0	N/A	N/A N	N/A N	N/A 0	ON 0	NONE	NONE	QN	
	OPT. MENU 6 CLAM (HIPD)	Q	OFF	OFF	0	0	0	0	0	AUTO	250 2	250	0	0	0	N/A	N/A N	N/A N/A	N/A 0	ON 0	NONE	NONE	Q	
	OPT. MENU 7 - CLAM (HIPD)	QN	OFF	OFF	0	0	0	0	0	AUTO	250 2	250	0	0	0	N/A P	N/A N	N/A N	N/A 0	0	0 AI	AUTO	ON	
	FOLDED EGGS CLAM (HIPD)	Q	285°F	300°F	0	120	0	0	0	AUTO	625 6	625	0	0	0	N/A	N/A N	N/A N/A	N/A 0	ON 0	NONE	NONE	Q	
_	ROUND EGGS CLAM (HIPD)	N	285°F	300°F	0	150	0	0	0	AUTO	625 6	625	0	0	0	N/A P	N/A N	N/A N	N/A 0	ON 0	NONE	NONE	ON	
_	OPT. MENU 3 FLAT	Q	OFF	OFF	0	0	N/A	N/A	N/A	AUTO	N/A I	N/A I	N/A I	N/A P	N/A	0	AUTO	0 YF		0 NONE	-	NONE	ON	_
	OPT. MENU 4 FLAT	QN	OFF	OFF	0	0	N/A	N/A	N/A	AUTO	N/A	N/A	N/A	N/A P	N/A	0	AUTO	0 W	MANU-	ON 0	NONE	NONE	NO	
	CLEAN MODE (Not shown)	AM & PM	325°F	325°F					_	MANU- AL														
HIPD : mea NOTE:	HIPD : means that this product will not be available to the operato NOTE:	vill not b(e availat	le to the	operato.	r if the platen is	aten is di	disabled																
Pai. A m(A m(hen p	All parameters can accessed and edited by pressing the All Recipe key. Values for Electric and Gas units are the same unless an extra value is pecified in brackets () which corresponds to Gas. N/A means that this parameter is not applicable for this product and the menu will skip to the next available parameter When platen is disabled, the Platen Set Point will no longer be visible unless it is normally set to "OFF" While the platen The TOO COOL FLAG setting is not visible on gas grills	and educe Inits are t eter is not e Platen S is not visi	id by pre he same applica et Point ible on g	ssing the tunless a ble for ti will no k as grills		pe key. value is sp uct and th visible un	becified in le menu v iless it is	n bracket will skip t normally	s () whicl o the ne: ' set to "(ex exy aulue is specified in brackets () which corresponds to Gas. cct and the menu will skip to the next available parameter visible unless it is normally set to "OFF" While the platen IS enabled. In this case, the platen set point will remain "OFF"	onds to G e paramé e the plat	ias. eter ten IS en	abled. In	this case	, the pla	ten set p	oint will	emain "	OFF"				Conversion Values: 265°F = 129°C 285°F = 140°C 300°F = 149°C 350°F = 177°C	ersion Valu = 129°C = 140°C = 149°C = 177°C

FACTORY DEFAULT SETTING - PRODUCT MENU, WORLD.

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	~				
	PR Max		345	529	750
	PR Min		160	365	530
	TOO COOL FLAG		ON	ON	ON
	TOAST BUNS ALARM		AUTO	AUTO	NONE
	TOAST BUNS TIME		0	0	NONE
	MUST RE- MOVE IN		0	0	0
	GAP MULTI STAGE 3		0	0	0
	GAP MULTI STAGE 2		0	0	0
	gap Multti Stage 1		265	425	0
CANADA PRODUCT MENU SETTING ONLY	GAP MUL/ PR START		245	400	574
IU SETTI	GAP SETTING		255	415	574
ICT MEN	RE- MOVE ALARM		AUTO	AUTO	AUTO
A PRODL	MULT STAGE 3 TIME		0	0	0
CANAD/	MULT STAGE 2 TIME		0	0	0
	MULT STAGE 1 S TIME		ß	10	0
	RE- MOVE IN TIME		37	107	190
	INSTANT ON TIME		25 (5)	30 (10)	60 (30)
	PLATEN SETPT	NONE	425°F	425°F	425°F
	GRILL SETPT	NONE	350°F	350°F	350°F
	ACTIVE		Md	ΡM	Mg
	PRODUCT	Off	10:1 CLAM (HIPD)	4:1 CLAM (HIPD)	3:1 ANGUS - CLAM (HIPD)
	Menu #		1	2	18

Operation

	PR Max	345	499	
	PR Min	160	365	
	TOO COOL FLAG	YES	YES	
	TOAST BUNS ALARM	AUTO	AUTO	
	TOAST BUNS TIME	22	25	
	MUST RE- MOVE IN	20	15	
	GAP MULTI STAGE 3	0	0	
	GAP MULTI STAGE 2	0	395	
GS ONLY	GAP MULTI STAGE 1	245	425	
JNITED KINGDOM (UK) PRODUCT MENU SETTINGS ONLY	GAP MUL/ PR START	240	395	
	GAP SETTING	245	395	
PRODUC	RE- MOVE ALARM	AUTO	AUTO	
M (UK)	MULT STAGE 3 TIME	0	0	
KINGDC	MULT STAGE 2 TIME	0	70	
UNITED	MULT STAGE 1 TIME	25	10	
	RE- MOVE IN TIME	47	114	
	INSTANT ON TIME (ELEC)	30 (10)	30 (10)	
	PLATEN SETPT	425°F	425°F	
	GRILL SETPT	350°F	350°F	
	ACTIVE	ΡM	PM	
	PRODUCT	10:1 CLAM (HIPD)	4:1 CLAM (HIPD)	
	Menu #	1	2	

HIPD : means that this product will not be available to the operator if the platen is disabled

NOTE:

All parameters can accesed and edited by pressing the All Recipe key. Values for Electric and Gas units are the same unless an extra value is specified in brackets () which corresponds to Gas. VAI means that this parameter is not applicable for this product and the menu will skip to the next available parameter. When platen is disabled, praten Set Point will no longer be visible unless it is normally set to "OFF" While the platen IS enabled. In this case, the platen set point will remain "OFF" The TOO COOL FLAG setting is not visible on gas grills. The PR Values are not visible to the operator. .

Conversion Values: 265 °F = 129°C 285 °F = 140°C 300°F = 149°C 350°F = 177°C 425 °F = 218°C

.

TOAST BUNS ALARM		AUTO	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE	NONE		alues:
TOAST BUNS TIME		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	NONE	NONE	NONE	NONE		Conversion Values 265'F = 129°C 285'F = 140°C 380'F = 149°C 350'F = 149°C 350'F = 149°C 425'F = 218°C
MUST REMOVE IN		18	15	0	0	0	0	0	0	0	0	18	15	0	0	0	0	0	0	0	0	0	0	0	0	0	0		Cor 265 285 300 350 425
SEAR ALARM		N/A	N/A	N/A	N/A	N/A	N/A	NONE	NONE	NONE	NONE	MANUAL	MANUAL	NONE	MANUAL	NONE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	AUTO	NAUTO	AUTO	MANUAL		
SEAR TIME		N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	20	20	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0		
FLIP ALARM		N/A	N/A	N/A	N/A	N/A	N/A	MANUAL	NONE	NONE	NONE	AUTO	AUTO	AUTO	MANUAL	AUTO	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	AUTO	AUTO		OF F."
FLIP TIME		N/A	N/A	N/A	N/A	N/A	N/A	195	0	0	0	75	150	200	150	90	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0		l remain "
GAP MULTI STAGE 3		0	0	0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	N/A	N/A	N/A	N/A		if the platen is disabled e key. Jue is specified in brackets () which corresponds to Gas. La ad the menu will skip to the next available parameter t and the menu will skip to the next available parameter isible unless it is normally set to "OFF" While the platen IS enabled. In this case, the platen set point will remain "OFF"
GAP MULTI STAGE 2		0	0	0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	N/A	N/A	N/A	N/A		e platen se
GAP MULTI STAGE 1		265	425	0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	N/A	N/A	N/A	N/A		s case, the
GAP MUL/PR START		245	400	89	343	530	415	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	469	250	625	415	250	250	366	625	625	N/A	N/A		oled. In thi
GAP SET- TING		255	415	89	343	530	415	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	469	250	625	415	250	250	366	625	625	N/A	N/A		as. ten IS enal
REMOVE ALARM		AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	MANUAL	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	AUTO	MANUAL	oonds to G ole parame ile the plai
MULT STAGE 3 TIME		0	0	0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	0	0	N/A	N/A		ich corresp iext availat "OFF" Wh
MULT STAGE 2 TIME		0	0	0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	0	0	N/A	N/A		d kets () whi ip to the n ally set to
MULT STAGE 1 TIME		5	10	0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0	0	0	0	N/A	N/A		is disable ied in brac enu will sk i it is norm
REMOVE IN TIME		37	107	23	82	163	104	410	120	135	100	125	270	390	270	140	0	0	230	104	3599	3599	80	120	150	0	180		the platen key. Le is specif and the m ible unless
INSTANT ON TIME (GAS)		25 (5)	30 (10)	0	0	30 (10)	0	45	0	0	0	0	0	0	0	0	0	0	(30) (30)	60 (45)	0	0	0	0	0	0	0		pperator if All Recipe • extra valu s product • ger be vis
PLATEN SETPT	N/A	218C	218C	218C	218C	218C	218C	218C	OFF	OFF	218C	218C	218C	218C	218C	218C	OFF	OFF	218C	218C	218C	218C	218C	149°C	149°C	OFF	OFF	325ºF	ole to the c sssing the , e unless an ble for thi will no lor 3as grills
GRILL SETPT	N/A	177C	177C	177C	177C	177C	177C	177C	129C	135C	177C	171C	185C	185C	185C	185C	OFF	OFF	177C	177C	_	177C	177C	140°C	140°C	OFF	177C	325ºF	be availat tited by pre e the same ot applical Set Point visible on (
ACTIVE Edit (Pro- gram)	YES	M	M	ON	AM	ON	NO	N	N	AM/PM	Q	NO	Q	Q	Q		N	NO	N	ON	AM / PM	AM / PM	M	N	N	NO	NO	{AM &PM}	ct will not ed and edi as units are meter is n the Platen ing is not v ible to the
PRODUCT	Off	10:1 CLAM (HIPD)	4:1 CLAM (HIPD)	SLICE BACON CLAM (HIPD)	SAUSAGE CLAM (HIPD)	MCRIB CLAM (HIPD)	STEAK CLAM (HIPD)	GRILL CHICKEN FLAT	FOLDED EGGS FLAT	ROUND EGGS FLAT	CHICF BRD FLAT	10:1 FLAT	4:1 FLAT	MCRIB FLAT	SAUSAGE FLAT FZN	HOTCAKES FLAT	OPT. MENU 1 CLAM	OPT. MENU 2 CLAM	ANGUS 3:1 CLAM (HIPD)	MUSHROOMS CLAM (HIPD)	HI TEMP TEST GRL	HI TEMP TEST PLT	TERIYAKI CLAM (HIPD)	FOLDED EGGS CLAM (HIPD)	ROUND EGGS CLAM (HIPD)	OPT. MENU 3 FLAT	TERIYAKI FLAT	"CLEAN MODE (Not visible)"	 HIPD : means that this product will not be available to the operator if the platen is disabled NOT: NOT: All parameters can accesed and edited by pressing the All Recipe key. All parameters can accesed and edited by pressing the All Recipe key. Values for Electric and Gas units are the same unless an extra value is specified in brackets () which corresponds to Gas. NIA means that this parameter is not applicable for this product and the menu will skip to the next available parameter WA means that this parameter is not applicable for this product and the menu will skip to the next available parameter When platen is disabled, the Platen Set Point will no longer be visible unless it is normally set to "OFF" While the platen The PR Values are not visible to the operator
Menu #		4	2	£	4	ß	9	7	~	6	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	HIPD : mean NOTE: • All par • Values • N/A m • When • The TC

FACTORY DEFAULT SETTING - PRODUCT MENU, JAPAN & HONG KONG.

Part #: GAR_IOM_4600921_Rev5

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Cleaning the easyToUCH[™] controller

- Select lock icon an the panel, to temporarily lock the touch screen for fifteen (15) seconds.
- Apply food safe cleaner to soft cloth or sponge, not directly on controller. Wipe controller and dry with a soft clean cloth.
- Do not use abrasive cleaners, steel-wool pads or abrasive paper towels to clean the controller, as bristles will scratch the controller surface.

Cleaning the Stainless Steel Panels

- Turn-Off-Power Switch when cleaning the side panels or front panel of the grill.
- Turn-Off-Power Switch and disconnect all power plugs before cleaning back panel. Refrain from touching anything electrical when you've got wet hands or bare feet.
- Once the unit has cooled external stainless steel panels should be cleaned using a mild detergent and/or a food-safe liquid cleaner designed to clean stainless steel, a soft cloth and hot water.
- If it is necessary to use a nonmetallic scouring pad, always rub in the direction of the grain in the metal to prevent scratching.
- Warning: Do not remove any panel for cleaning.
- Wash a small area at a time and rinse the washed area with a clean sponge dipped into a disinfectant. Wipe dry with a soft clean cloth.
- Do not spray chemicals into any openings, such as louvers on the front or rear vent panels. Doing so can damage critical components, resulting in a non-warranty service call.
- Keep water and/or cleaning solution away from the front main power switch and power cords. Do not spray any solution to these parts.
- The grill may be secured in the grill bay by using two anchors that lock onto the front casters. Reattach all safety clips and restraining cables (gas models) before completing the cleaning.

Cleaning During Operation

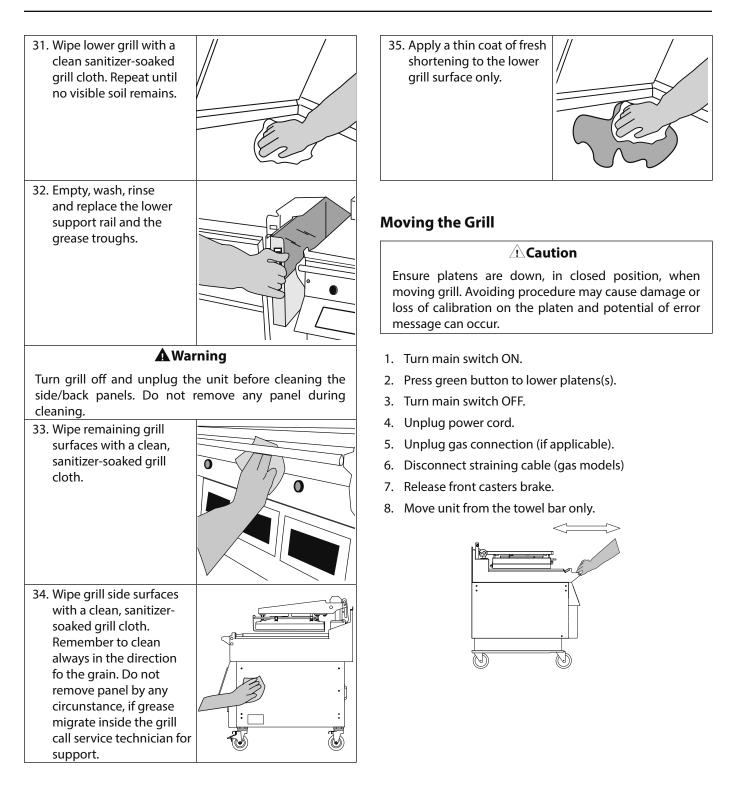
- 1. After each product load is removed, use a grill scraper to scrape grease on lower grill plate from front to back only. Do not scrape left to right across the lower grill plate with the grill scraper.
- 2. Use a grill squeegee to clean release material sheet on upper platen in a downward motion. Do not press hard against the release material sheet to prevent scratching or tearing.
- 3. Push the grease to the rear of the grill, or pull it to the front trough. Then, squeegee the grease into the buckets on either side. Do not use the scraper for this step.
- 4. Use a clean, damp cloth to clean back splash and bull nose areas as needed during operation.

NOTE: To increase life of release material sheets, wipe them down with a folded clean, damp cloth at least four times during each hour of operation.

Daily Cleaning		6. Remove the lower	/
 Select Clean mode and, once Clean mode has been reached, turn each zone OFF. NOTE: Turn main switch OFF when cleaning platens. 		support rail of the grease troughs from each side.	Dom
2. Wipe release material sheet with a clean, sanitizer-soaked grill cloth.	and	7. Pour Hi-temp Grill cleaner into a bucket or stainless steel pan.	R
 Lower platen and remove the locking clips, the U bar and release sheets. Wash, rinse and set aside locking clips and U bar. Set release sheet aside for further cleaning. 		8. Put on the heat-resistant gloves and safety glasses.	
4. Scrape the lower grill surface with the scraper. Use the grill squeegee to push residual grease into trough. Wash and rinse the squeegee and scraper.	Also	9. Dip the Grill Cleaning Pad & Handle into the grill cleaner. Never use a steel scraper to clean the platens.	
5. Remove the grease troughs from each side.		10. Apply the grill cleaner to front side of platens starting from right platen to left platen. DO NOT SCRUB.	

11. Apply the grill cleaner to the platen surfaces starting from right platen to left platen.DO NOT SCRUB.		 16. Press green button to raise the right platen and turn main switch Off. Pour remaining Hi-temp Grill Cleaner over the bottom grill surface. 	
12. Apply the grill cleaner to the back side of platens starting from right platen to left platen.DO NOT SCRUB.	Constant of the second	17. Spread the cleaner over the entire lower grill surface from front to back using even strokes. DO NOT SCRUB.	
13. Apply the grill cleaner to the outer edges of right and left platens.DO NOT SCRUB.		18. Start scrubbing now. Scrub front side of platens starting from right platen to left platen.	
14. Press green button to lower right platen and turn main switch Off.		19. Scrub flat grill surface starting from right platen to the left platen.	
15. Apply the grill cleaner to inner edges of the right and left platens.DO NOT SCRUB.Turn Main Switch On		20. Scrub back side of platens from right platen to the left platen.	

	 ·	
21. Scrub outer edges of right and left platens and turn main switch Off.	26. Turn main switch On, lower the platen and turn main switch Off. Rinse inner edges of both platens.	
22. Press green button to lower right platen and turn main switch Off.	27. Turn main switch On, raise the platen and turn main switch Off. Rinse and wipe back of lower grill.	
23. Scrub the grill cleaner to inner edges of the right and left platens. Turn Main Switch On.	28. Pour a small amount of lukewarm water on a clean, sanitizer-soaked grill cloth over the bottom grill surface and wipe off residue.	A A A A A A A A A A A A A A A A A A A
24. Press green button to raise the right platen and turn main switch Off. Scrub lower grill surface.	29. Place upper platen release material sheets flat on grill surface. Gently clean both sides of the release material sheet.	CEE SILLE
25. Rinse and wipe front, side and back of platen surfaces with a clean, sanitizer soaked grill cloth.	30. Rinse both sides of the release material sheet with clean sanitizer- soaked grill cloth. Reinstall release material sheet and secure in place.	



Section 5 Troubleshooting

Cooking Issues

Problem	Cause	Correction		
Undercooked product	Incorrect recipe selected	Select correct recipe and retry.		
	Cook time too low	Use cook cycle change screen to increase cook cycle.		
	Raw product too cold	Check that uncooked product is at correct temperature (not frozen).		
	Raw product too thin	Use cook cycle change screen to decrease cook gap.		
	Cook cycle stopped/aborted early by operator	Discard product.		
	Cook cycle stopped/aborted early by itself	Discard product.		
	Grill not at temperature before starting cycle	Use temperature status screen to check zone temperatures versus set point.		
	Grill temperature incorrect	See Temperature Issues.		
	Possible element problems	See: Heater Problem.		
Undercooked product only at front of grill	Kitchen ventilation affecting temperatures	Check whether cool or high volumes of air are directed towards the grill.		
	Release material sheet misplaced	Check release material sheet installation in Section 2.		
	Inconsistent gap setting (front to back or side to side)	Contact qualified service agency.		
Overcooked product	Incorrect recipe selected	Select correct recipe and retry.		
	Cook time too high	Use cook cycle change screen to decrease cook cycle.		
	Raw product too warm	Check that uncooked product is at correct temperature (frozen meat not thawed).		
	Raw product too thick	Use cook cycle change screen to increase cook gap.		
	Poor quality raw product	Retry recipe with newer product.		
	Inconsistent gap setting (front to back or side to side)	Contact qualified service agency.		
	Grill over temperature before starting cycle	Use temperature status screen to check zone temperatures versus set point.		
	Grill temperature incorrect	See Temperature Issues.		

Temperature Issues

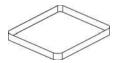
Problem	Cause	Correction
Grill or platen too hot	Recipe set points are high	Use temperature status screen to check zone
		temperatures versus set point.
	Temperature calibration incorrect	Reset offsets to default value and verify
		temperatures (default = 0° offset).
	Thermocouple wiring incorrect	Select the temperature status screen. Place a
		wet rag onto each thermocouple location and
		watch for a temperature drop at that zone.
Grill or platen too cool	Recipe set points are low	Use temperature status screen to check zone
		temperatures versus set point.
	Kitchen ventilation affecting temperatures	Check whether cool or high volumes of air are
		directed towards the unit.
	Temperature calibration incorrect	Reset offsets to default value and verify
		temperatures (default = 0° offset).
Unable to reach or maintain	Contact or disengaged	Turn main power switch off and on, and listen
temperature		for contact or disengaging.
	Temperature calibration incorrect	Reset offsets to default value and verify
		temperatures (default = 0° offset).

User Interface Issues

Problem	Cause	Correction
No sound	Volume set too low	Set volume to high. (Known issue: Volume level
		too low even at high)
Screen locked out, frozen, non-	Software issue	Turn off unit using main power switch, turn
responsive to touch		on after 10 seconds. If not working, connect a
		mouse to the USB port and check for pointer
		movement.
Touch screen rebooting	Main power lost	Use voltmeter to confirm main power
		connected and live.
Unable to read USB	Flash drive faulty	Retry with known good quality flash drive.
	Flash drive full (when attempting to collect log	Delete all files on flash drive and retry.
	file)	
	USB cable disconnected	Check if USB connector is seated properly.
Unable to load USB files	Flash drive faulty	Retry with known good quality flash drive.
	Files on flash drive incorrect or corrupt	Delete all files on flash drive and reload update
		files.

Section 6 Tools & Cleaning Supplies

Cleaning Supplies











Release sheet storage tray

Kay Double-Side Grill Brush

McD Approved Grill Cleaner

Prep pan, 1/3-size, 6-in deep

Bucket with McD approved sink detergent solution



Entree base

Heat-Resistant Gloves



Clean, Sanitizer-Soaked Grill Cloths



Grill Scraper



Grill Squeegee



Grill cleaning pad



Grill Cleaning Pad & Handle



Bucket for soiled towels and Grill cloths



Hi temp tool cleaning kit (mop sock used for single chassis grill)

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