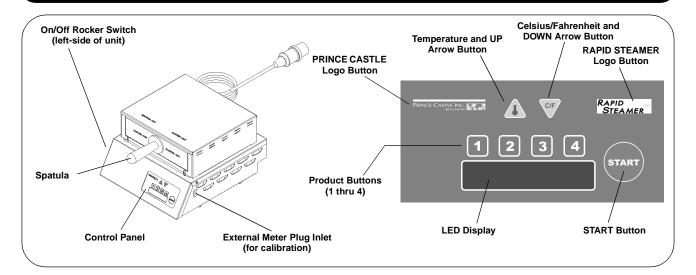


**Steamer** 625-OS

#### Product Identification



Product Identification

#### LIMITED WARRANTY

This product (with the exception of the water tube, part no. 625-197S) is warranted to be free from defects in material and/or workmanship for a period of two (2) years from date of original installation, not to exceed 30 months from date of shipment from our factory. P.C. Boards and Heater Assemblies are warranted for three (3) years from date of installation, not to exceed 42 months from date of shipment. Any component which proves to be faulty in material and/or workmanship will be replaced or repaired (at the option of Prince Castle, Inc.) without cost to the customer for parts or labor. This warranty covers on location service (i.e. trip charges and/or mileage). Travel mileage is limited to 100 miles (200 kilometers) round trip (one trip warranty) from an authorized service agency or its sub-service

This warranty is subject to the following exceptions/conditions:

- · Use of any non-genuine Prince Castle parts voids this warranty.
- All labor shall be performed during regular work hours. Overtime premium will be charged to the buyer.
- Damage caused by carelessness, neglect, and/or abuse (e.g., dropping, tampering or altering parts, equipment damaged in shipment, by fire, flood or an act of God) is not covered under this warranty.

#### **TABLE OF CONTENTS**

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# PRINCE CASTLE INC. WORLDWIDE

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625-525revG-EN Printed in USA 4/06 © 2006



#### **Safety Information**



#### **WARNING**

Indicates information important to the proper operation of the unit. Failure to observe may result in damage to the equipment and/or severe bodily injury or death.



#### **CAUTION**

Indicates information important to the operation of the unit. Failure to observe may result in damage to the equipment.

#### **Important**

Prince Castle reserves the right to change specifications and product design without notice. Such revisions do not entitle the buyer to corresponding changes, improvements, additions or replacements for previously purchased equipment.

#### Installation

Remove the unit from the carton and inspect for signs of damage. If there is damage to the unit:

- · notify the carrier within 24 hours of delivery
- · save carton and packaging materials for inspection purposes
- contact your local dealer, or if purchased directly, the Prince Castle Sales Department at 800-722-7853 or 1-630-462-8800 to arrange for a

Regulator Assembly (625-276S) is packed separately in the box. The regulator is designed to be attached to the back of the prep cell.

NOTE: When installing this unit, the ambient temperature at the mounting site should not exceed 37.8°C (100°F).

#### A CAUTION

All electrical connections must be in accordance with local electrical codes and any other applicable codes.

Plug the unit into an applicable electrical receptacle. Connect the water line to the back of the unit.



#### **CAUTION**

Water connection must provide maximum water pressure of 20 - 30 psi (138 - 207 kPa).

#### **Operation**



- Turn unit power On/Off switch to ON position. The display flashes all segments for 3 seconds. Then display will show PRINCE CRSTLE for seven seconds.
- B. After ten seconds the display will show PR.E-HERT.

NOTE: The next-to-left most decimal point appears indicating power is applied to the platen. Platen will heat to the setpoint temperature.







- A. When the unit reaches the setpoint temperature, display will show the product name assigned to button 4.
- B. Pull out the spatula and place meat preset on the spatula





Place the spatula fully into the unit and press the START button. A beep will sound and the display will start to count down the steam cycle.





When steam cycle is complete, the unit will sound a tone and the display will flash REMOVE.

Pull out the spatula and remove the finished product.





### **Temperature Calibration**



- A. Press and hold the TEMPERATURE button. The display will show the current temperature setting for Celsius (C) or Fahrenheit (F).
- B. While holding the TEMPERATURE button, press the C/F button to change the setting between Fahrenheit and Celsius.
- C. Release the TEMPERATURE button to store the new value.







The CAL TEMP Mode is used to calibrate the platen temperature with an external meter connected to the meter plug inlet on the bottom right side of the unit. Add ± 5°C (± 10°F).

- A. Press and hold RAPID STEAMER Logo button and immediately press and hold the TEMPERATURE button. Hold for 6 seconds.
- B. The display now shows the current calibration temperature.
- C. Press the PRODUCT 2 button to zero any previous calibration offset value. The display will now show the platen temperature without any calibration offset.





- A. Press the UP or DOWN Arrow button until the temperature readout matches the calibration reading.
- B. Press the RAPID STEAMER Logo button to store the desired calibration and exit CAL TEMP Mode.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





#### **Factory Presets**

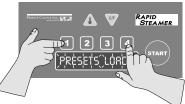
Loading factory presets restores the unit to factory settings and voids all user programmed information.

- A During power up, press and hold both PRODUCT 1 and PRODUCT 4 buttons within 3 seconds. The display
- seconds. The display will flash PRESETS LOADED.
- B. Release both buttons.

Default Factory Presets:

ON OFF Cycles Delay

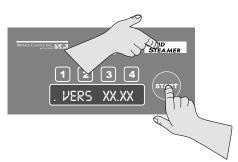
.6 1.5 7 6



#### **View Software Version**

Press and hold the RAPID STEAMER Logo button first, then press and hold the START button.

The display will show the current firmware version.



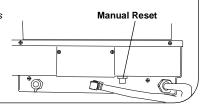
#### **Manual Reset**

A hi-limit thermostat will turn off electrical power to the platen and control circuits if the unit overheats.

Turn the unit off and allow to cool (approximately 10 – 15 minutes).

A manual reset is located on the back of the unit. Once the unit has cooled sufficiently, remove the cap and press the manual reset to restart unit. Replace the manual reset cap.

NOTE: If the unit continues to shut off due to overheating, contact your authorized Prince Castle Service Agency.





### **Programming New Product Name and Water Cycle**

The Program button menus can be changed to any of the following menu

PROD1 thru PROD12 can be selected to program additional product names.

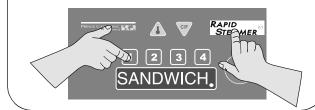
"---" can be used when no product name selection is desired.

Filet	Large	Sandwich	PROD1	PROD2
PROD3	PROD4	PROD5	PROD6	PROD7
PROD8	PROD9	PROD10	PROD11	



A. Press and hold the RAPID STEAMER Logo button and a PRODUCT button for approximately 6 seconds. The display will show the current assigned product for the button pressed.

NOTE: A decimal point will appear and flash on the right side of the display to indicate Program Mode.





- B. Press the UP or DOWN Arrow button to scroll through the product selections.
- C. Press the RAPID STEAMER Logo button to store the new product name.

To enter custom product names, proceed to step 3.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





Press and hold the PRINCE CASTLE Logo button first, then press and hold the RAPID STEAMER Logo button for 6 seconds.

The display will show the product name with the left-most character display or decimal point flashing.

NOTE: Must be in Program Mode (see Step 1A).





- A. Press the UP or DOWN Arrow button to change the left-most
- B. Press the PRODUCT 1 or PRODUCT 4 button to move the cursor to the next character.
- C. Repeat steps 4A and 4B for each character.
- D. Press the RAPID STEAMER Logo button to store the new product name.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





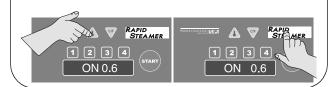
The display now shows the product's water valve ON time in seconds.





- A. Press the UP or DOWN Arrow button to change the valve ON time.
- B. Press the RAPID STEAMER Logo button to store the new valve ON time.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





The display now shows the product's water valve OFF time in seconds.





### **Programming New Product Name and Water Cycle (continued)**



- Press the UP or DOWN Arrow button to change the valve OFF time
- B. Press the RAPID STEAMER Logo button to store the new valve OFF time.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.







valve cycles.

- 10
  - A. Press the UP or DOWN Arrow button to change the number of water cycles.
  - B. Press the RAPID STEAMER Logo button to store the new water cycle number.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.







- Platen temperature can be set between 129° 176°C (265° 350°F).
  - A. Press the UP or DOWN Arrow button to scroll to the desired temperature.
  - B. Press the RAPID STEAMER Logo button to store the desired temperature.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





The display now shows the time delay between when the product is finished and when the alarm sounds.

The display now shows the product's number of on-off water

The display now shows the current product set temperature.

RAPID STEAMER

- The delay can be set for 0.0 to 10.0 seconds.
- A. Press the UP or DOWN Arrow button to scroll to the desired time delay.
- B. Press the RAPID STEAMER Logo button to store the desired time and to exit the Program Mode.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.



### **Factory Pre-Set Temperatures**

Factory pre-set temperatures:

Sandwich: 176°C (350°F) Filet: 176°C (350°F) Large: 176°C (350°F) PROD1-11: 176°C (350°F)

#### **Error Messages**

Error Messages
No Heat Error.

Action

Call service technician.



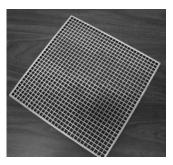
## **Regulator Pressure**

When using a spatula with a spatula insert (see Figure A) the steamer regulator water pressure should be set at 30 psi.

#### Figure A







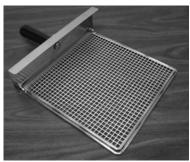
Spatula Insert



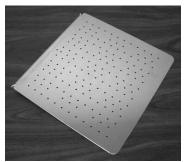
Venturi Plate for Spatula with Insert

When using a one-piece spatula (see Figure B) the steamer regulator water pressure should be set at 40 psi.

#### Figure B



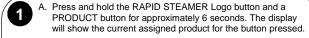
One-Piece Spatula



Venturi Plate for One-Piece Spatula



## **Programming New Water Cycle for Existing Products**



NOTE: A decimal point will appear and flash on the right side of the display to indicate Program Mode.



The display now shows the product's water valve ON time in seconds.



The display now shows the product's water valve OFF time in seconds



The display now shows the product's number of on-off water valve cycles.





- A. Press and hold the PRINCE CASTLE Logo button and the RAPID STEAMER Logo button for 6 seconds.
- B. Release both buttons. Press the RAPID STEAMER Logo button.

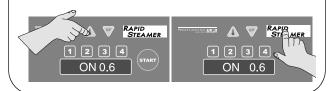
NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





- A. Press the UP or DOWN Arrow button to change the valve ON time
  - B. Press the RAPID STEAMER Logo button to store the new valve ON time.

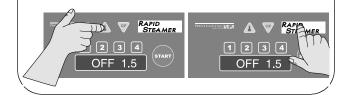
NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





- A. Press the UP or DOWN Arrow button to change the valve OFF time.
- B. Press the RAPID STEAMER Logo button to store the new valve OFF time.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





- A. Press the UP or DOWN Arrow button to change the number of water cycles.
- B. Press the RAPID STEAMER Logo button to store the new water cycle number.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.







## **Programming New Water Cycle for Existing Products (continued)**



The display now shows the current product set temperature.





Platen temperature can be set between 129°– 176°C (265° – 350°F).

- A. Press the UP or DOWN Arrow button to scroll to the desired temperature.
- B. Press the RAPID STEAMER Logo button to store the desired temperature.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





The display now shows the time delay between when the product is finished and when the alarm sounds.

The delay can be set for 0.0 to 10.0 seconds.

- A. Press the UP or DOWN Arrow button to scroll to the desired time delay.
- B. Press the RAPID STEAMER Logo button to store the desired time and to exit the Program Mode.

NOTE: Pressing the PRODUCT 3 button at any time exits the Program Mode without storing the change.





## Cleaning — Daily PM Tasks

#### **M** WARNING

Turn the unit off and unplug the power cord from the electrical receptacle. Proceed with caution, unit is still hot!

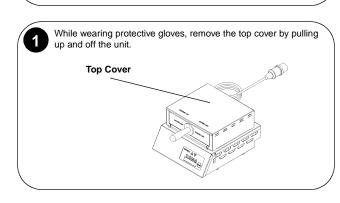
#### **A** CAUTION

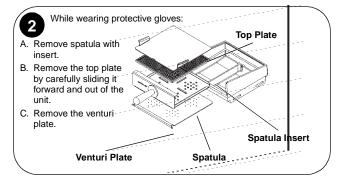
This unit is not watertight. Do not clean with a water jet/jet spray. Do not immerse the unit in water.

Do not use abrasive materials such as scrapers, steel wool, etc. to clean the spatula or steam chamber.

The following tools are required:

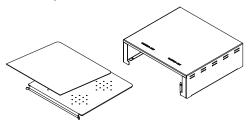
- McD® All Purpose Super Concentrate (APSC)
- McD® Sink Pak Sanitizer McD® APC
- McD® Delimer™
- · Clean sanitized towel
- · Protective (insulated) gloves
- · Steamer brush
- 16 oz (437 ml) cup





- A. Wash top cover, top plate, and venturi plate in a solution of McD® APSC / APC made up in the back sink.

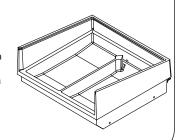
  B. Rinse with clean water, and then sanitize in a solution of McD® Sink Pak Sanitizer.
  - C. Let air dry.



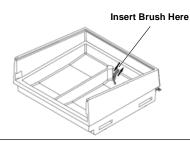
Wipe the steam chamber surface with a clean sanitized cloth.

OPTIONAL: If the surface shows signs of excessive calcium and lime buildup, dissolve two teaspoons (10 ml) of McD® Delimer™ in a small coffee cup with 100 ml of water. Pour half on each side.

Allow to sit for 5 minutes. Using a clean sanitized towel, thoroughly rinse and wipe the internal surfaces of the steam chamber.



Use brushes to clean the water tube. Dip the brush in warm water or deliming solution. Insert the brush about 1" into water tube and then remove. Repeat for 30 seconds.



Wash all external surfaces of the steamer with a solution of McD® APSC / APC. Using the McD® APSC / APC spray bottle, spray directly onto a clean sanitized towel and wipe the unit clean.

#### **A** CAUTION

Do not spray directly on the unit or use abrasive cleaners!

Reassemble the unit

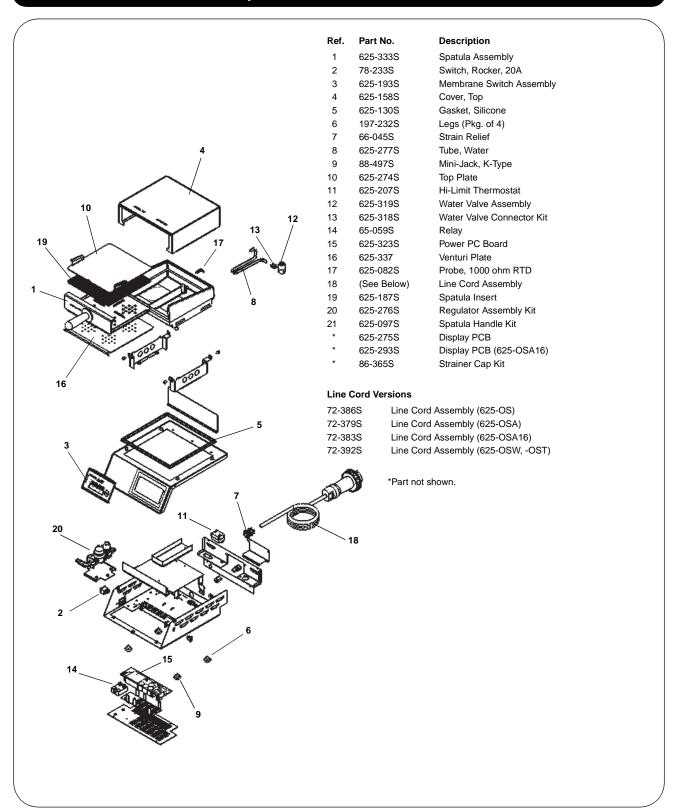
Turn the unit on. When unit is preheated, run a minimum of four cycles to prime the unit and remove any residual cleaner.

#### **Deliming**

It is recommended that the steamers go through a deliming procedure at least once a month. Some hard water areas may require daily, weekly, or biweekly deliming based upon actual buildup.



## **Exploded View and Parts List**



## **625 SERIES RAPID STEAMER**

# PRINCE CASTLE INC.





## **SPECIFICATIONS**

#### **DIMENSIONS**

MODEL NUMBER	LENGTH IN. (CM)	HEIGHT IN. (CM)	WIDTH IN. (CM)	SHIPPING WT. LB. (KG.)
625-Series	16.5 (41.9)	8.9 (22.6)	14.1 (35.8)	13 (15.9)

#### **ELECTRICAL**

MODEL	VOLTS	Hz.	WATTS	AMPS	PLUG NUMBER
625-MCD 625-OSW	208 – 240	50 / 60	3450	15,0	IEC 309
625-MFY	220	50 / 60	3150	14,3	3-Pin
625-OS				ŕ	30 amp Hubbel
625-MCDA 625-OSA (Australia)	230	50 / 60	3450	15,0	Marechal DS3 Series 32 amp
625-MCDA16 625-OSA16 (Australia)	230	50 / 60	3450	15,0	Marechal FH111 Series 16 amp







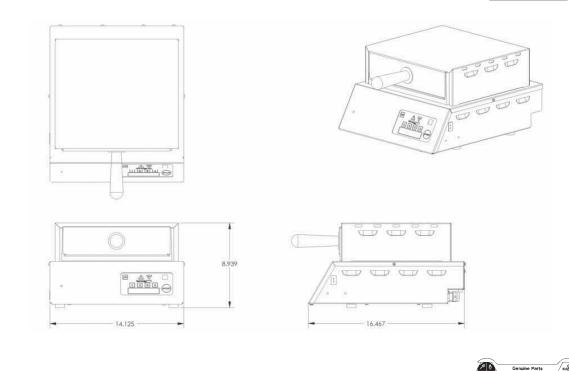












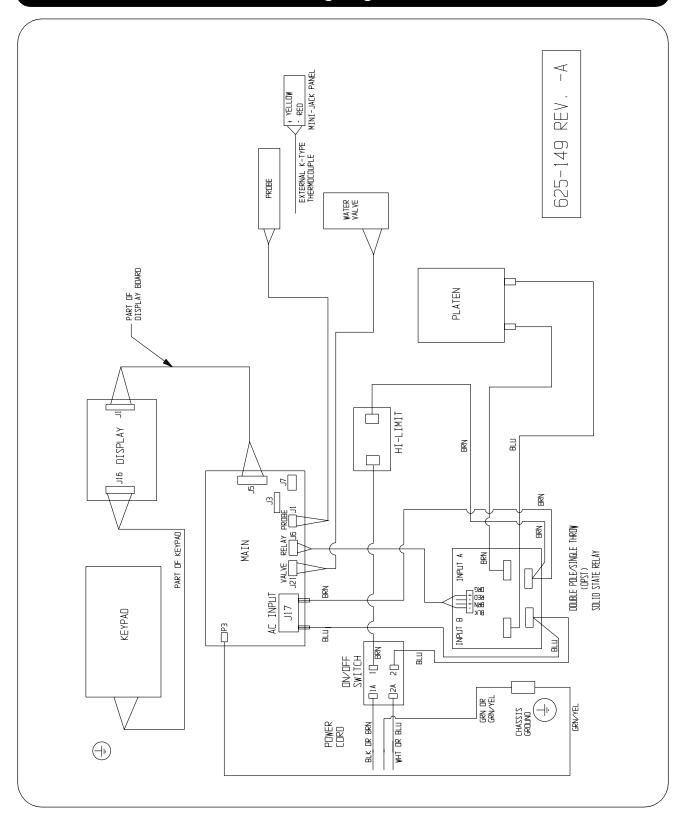
\*Designs and specifications are subject to change without notice.



## TROUBLESHOOTING GUIDE

PROBLEM	PROBABLE CAUSE	SOLUTION	
Unit will not heat up; "DISPLAY" is lit. On/Off switch is ON	Loose connections	Check continuity wiring	
Unit heats up but will not steam. Display reads "REMOVE" at end of cycle.	Water supply is not connected or shut off. Regulator has pressure set too low.	Disconnect water line and check if water is flowing through main water supply. Check water pressure at regulator to ensur unit is receiving water.	
	Water delivery tube clogged.	Replace water tube	
	Defective main PC board or water solenoid	Call service technician	
	Water supply line is pinched	Straighten water line	
Unit steams continuously	Defective main PC board or water solenoid	Call service technician	
Unit is flooded	Water pressure too high	Adjust water pressure. See page 6.	
	Defective platen, water solenoid or relay	Call service technician	
Product temperature is too cool	Water pressure too low	Adjust water pressure. See page 6.	
	Not enough water CYCLES	Check for proper programming of Sandwich steam cycles. Increase number of CYCLES until desired results are reached	
	Water ON cycle too short	Check for proper programming of Sandwich steam cycles. Increase ON time until desired results are reached	
	Partially clogged water tube	Clean/delime the water tube	
Product temperature is too hot	Water pressure too high	Adjust water pressure. See page 6.	
	Water ON cycle too long	Check for proper programming of Sandwich steam cycles.  Decrease ON time until desired results are reached	
	Too many water cycles	Check for proper programming of Sandwich steam cycles.  Decrease number of CYCLES until desired results are reached	
Not enough moisture	Water pressure too low	Adjust water pressure. See page 6.	
	Platen not hot enough	Increase platen temperature	
	Water ON cycle too short	Check for proper programming of Sandwich steam cycles. Increase ON time until desired results are reached	
	Not enough water CYCLES	Check for proper programming of Sandwich steam cycles. Increase number of CYCLES until desired results are reached	
	Water OFF cycle is too short	Check for proper programming of Sandwich steam cycles. Increase OFF time until desired results are reached	
	Partially clogged water tube	Clean/delime water tube	
Too much moisture	Water pressure too high	Adjust water pressure. See page 6.	
	Water ON cycle too long	Check for proper programming of Sandwich steam cycles.  Decrease ON time until desired results are reached	
	Too many water CYCLES	Check for proper programming of Sandwich steam cycles.  Decrease number of CYCLES until desired results are reached	
	Water OFF too long	Check for proper programming of Sandwich steam cycles.  Decrease OFF time until desired results are reached	
Water is leaking from behind the unit	Water tube not properly pushed into valve	Completely push tube into valve until you feel it click	
	Faulty water valve	Call service technician	

## **Wiring Diagram**





Notes	



### **Water Tube Cleaning**

In areas that have very hard water conditions, scale can accumulate in the water tube, preventing proper water dispensing. Thus, the water tube should be cleaned during the deliming process as well as during the daily cleaning. It is recommended that the steamers go through a deliming procedure once a month. Some hard water areas may require daily, weekly, or biweekly deliming based on actual buildup.

#### **WARNING**

Turn unit off and unplug the power cord from the electrical receptacle. Proceed with caution. The unit is still hot.

Items needed:

- McDonald's Delimer
- Insulated gloves
- Steamer brushes



3

Insert and remove brush into and out of the water tube to disintegrate any scale build up in the tube. Insert the brush at least 1 inch into the tube.

Repeat for 30 seconds.

A CAUTION
The platen is hot!



1

Immediately after turning off the unit, prepare the deliming solution. Add one packet of McD Delimer to 16 ounces (437 ml) of warm water. To ensure that all of the delimer dissolves, stir solution vigorously. Remove top cover, venture plate, spatula and top plate.



These pieces are hot.

Pour the delimer into the steam chamber.

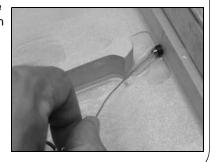
4

If the tube is severely clogged, the tube will need to be removed from the unit and replaced. Refer to the Water Tube Replacement Instructions found in the equipment owner's manual. Additional copies can be ordered from Prince Castle.



Let solution soak on the platen for five minutes.

While deliming the platen, dampen the bristles of the brush by dipping them in delimer solution.





### **Water Tube Replacement**

Stores that have harder water in their areas may experience scale buildup in their water tubes, thus clogging the tube and preventing water from being dispensed into the steaming chamber. If the tube needs to be replaced, this sheet will illustrate how to replace the water tube.

First, turn off and unplug steamer. Let steamer cool down. To remove the rear cover plate that shields the water tube, use a Phillips head screw driver to

> remove the two screws. Next, take off the rear cover plate to access the water tube.

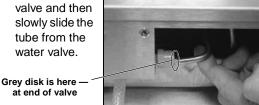


To insert the new tube, first insert the top end through the hole that leads to the platen. The tube will fit through the insulating bushing.



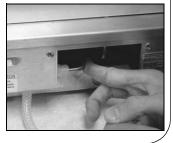
To pull the tube out from the water valve, push in

the grey disk on the water valve and then slowly slide the tube from the water valve.



Push the other end of the tube into the water valve. Ensure that you feel it click into place. Gently tug on the water tube to check if it is secure. If the tube slides out, reinstall the tube. If tube is improperly installed, water will

leak at this point.



Using pliers, gently pull the tube out from the platen.

You may need to softly rock it back and forth. Replace the black insulating bushing if the original bushing pulled out with the water tube. All units must have a bushing installed. To reinstall the bushing, lubricate it with water and push it back into the opening.



**A** CAUTION Platen must be cool.



Finally, reinstall the rear cover plate. Turn on unit and begin a water cycle to check for leaking at the water valve. If leaking occurs at the back panel of the steamer, turn off unit and repeat Step 5.





Planned Maintenance System: Maintenance Requirement Card (MRC)



# When Daily

#### **Tools**

McD® All Purpose Super Concentrate (APSC)

McD® Sink Pak Sanitizer (KAYQUAT)

McD<sup>®</sup> Delimer<sup>™</sup> (as required)

Clean Sanitized Towel

Steamer Brush

Small Coffee Cup (as required)

Heat Resistant Gloves

## **STEAMER**

**Prince Castle: Rapid Steamer Series** 

#### **Precaution**

Hazard Communication Standard (HCS) — The procedure(s) in this manual include the use of chemical products. These chemical products will be highlighted with italic-faced letters followed by the abbreviation (HCS). See Hazard Communication Standard (HCS) manual for the appropriate Material Safety Data Sheet(s).

#### **Daily Cleaning**

- 1. Turn the steamer power On/Off switch to the OFF position and unplug the steamer from the power source. "PROCEED WITH CAUTION" CAUTION UNIT IS STILL HOT.
- 2. While wearing protective gloves, remove the top cover, top cover plate and venturi plate and wash in a solution of McD® APSC/APC made up in the back sink. Rinse with clean water, sanitize with McD® Sink Pak Sanitizer (KAYQUAT®), and air dry.

NOTE: Do not use abrasive materials to clean the spatula insert or spatula.

- 3. Wipe the steam chamber surface with a clean sanitized towel.
- 4. If the surface shows signs of excessive calcium and lime buildup, deliming is required. Refer to the monthly cleaning and deliming procedure on page 2.
- 5. Reassemble the steamer.
- 6. Turn unit on. When unit is preheated, run a minimum of four cycles to prime the unit and remove any residual cleaner.

DO NOT SPRAY DIRECTLY ON THE UNIT OR USE ABRASIVE CLEANERS.

It is recommended that the steamer be delimed once a month. Some hard water areas may require daily, weekly, or biweekly deliming based upon actual buildup. Continued water problems may require further water treatment (use of the CUNO RO System FSTM035.) With use of the CUNO RO System FSTM035, deliming is recommended once a month.



#### When

Monthly

#### **Tools**

McD® All Purpose Super Concentrate (APSC)

McD® Sink Pak Sanitizer

McD<sup>®</sup> Delimer<sup>™</sup> (as required)

Clean Sanitized Towel

16 oz Cup

Steamer Brush

Heat Resistant Gloves

#### **Monthly Cleaning**

- Turn unit power On/Off switch to OFF position and unplug steamer from power source. "PROCEED WITH CAUTION" – CAUTION UNIT IS STILL HOT.
- While wearing protective gloves, remove top cover, top cover plate and venture plate and wash in a solution of McD<sup>®</sup> APSC made up in the back sink. Rinse with clean water, sanitize with McD<sup>®</sup> Sink Pak Sanitizer (KAYQUAT<sup>®</sup>), and air dry.
- 3. Using a 16 oz cup, dissolve one packet of **McD**<sup>®</sup> **Delimer**<sup>TM</sup> with 16 oz of hot water. Pour the delimer into the steam chamber. Add more water as necessary to cover the base of the steam chamber.
  - NOTE: Use one packet for monthly cleaning procedure and dispose of the unused solution once the procedure is completed. In hard water areas that require daily, biweekly or weekly cleaning, partial packets can be used. Two teaspoons of McD Delimer  $^{\rm TM}$  can be dissolved in a small coffee cup with hot water. The packet can be used for 4 applications. However it is not recommended to leave open packets lying around.
- 4. Let the delimer solution soak for at least 15 minutes. Delimer is more efficient when the unit is hot.
- 5. With the delimer in the steam chamber, clean the water tube. Dip a steamer brush in the delimer. Insert the brush about 1" into the water tube. Scrub the tube for 30 seconds. This will clean the water tube walls and remove any debris.
- 6. Using a clean sanitized towel, wipe the delimer solution from the steam chamber. Rinse the chamber with clean water and wipe again with a clean sanitized towel to remove any remaining delimer residue.
  - If deposits remain, make fresh solution and repeat Steps 3 6.
- 7. Wash all external surfaces of the steamer with a solution of McD<sup>®</sup> APSC at the back sink. Using the McD<sup>®</sup> APSC spray bottle, spray directly onto a clean sanitized towel and wipe the unit clean.

## DO NOT SPRAY DIRECTLY ON THE UNIT OR USE ABRASIVE CLEANERS.

- 8. Reassemble the steamer.
- 9. Turn unit on. When unit is preheated, run a minimum of four cycles to prime the unit and remove any residual cleaner.