

**MODEL** 

515TGD, 524TGD, 524TGDS, 536TGD, 536TGDS, 548TGD, 548TGDS,

CHROME-MAX MODEL 524CHSD, 536CHSD, 548CHSD

Installation and Operation Instructions

2M-Z6125 Rev. H 3/8/12



536TGD









These symbols are intended to alert the user to the presence of important operating and maintenance instructions in the manual accompanying the appliance.

# RETAIN THIS MANUAL FOR FUTURE REFERENCE NOTICE

Using any part other than genuine Star factory supplied parts relieves the manufacturer of all liability.

Star reserves the right to change specifications and product design without notice. Such revisions do not entitle the buyer to corresponding changes, improvements, additions or replacements for previously purchased equipment.

Due to periodic changes in designs, methods, procedures, policies and regulations, the specifications contained in this sheet are subject to change without notice. While Star International Holdings Inc., Company exercises good faith efforts to provide information that is accurate, we are not responsible for errors or omissions in information provided or conclusions reached as a result of using the specifications. By using the information provided, the user assumes all risks in connection with such use.

# **MAINTENANCE AND REPAIRS**

Contact your local authorized service agent for service or required maintenance.

Please record the model number, serial number, voltage and purchase date in the area below and have it ready when you call to ensure a faster service.

**Authorized Service Agent Listing** 

Model No.	Reference th	e listing provided with the unit
Serial No.	or	
Voltage	for an update	ed listing go to:
Purchase Date —	Website: E-mail	www.star-mfg.com Service@star-mfg.com
	Service Help	Desk
	Business Hours:	8:00 am to 4:30 p.m. Central Standard Time
	Telephone:	(314) 678-6303
	Fax:	(314) 781-2714
	E-mail	Parts@star-mfg.com Service@star-mfg.com Warranty@star-mfg.com
	Website:	www.star-mfg.com
	Mailing Address:	Star International Holdings Inc., Company 10 Sunnen Drive St. Louis, MO 63143 U.S.A



This equipment is designed and sold for commercial use only by personnel trained and experienced in its operation and is not sold for consumer use in and around the home nor for use directly by the general public in food service locations.

Before using your new equipment, read and understand all the instructions & labels associated with the unit prior to putting it into operation. Make sure all people associated with its use understand the units operation & safety before they use the unit.

All shipping containers should be checked for freight damage both visible and concealed. This unit has been tested and carefully packaged to insure delivery of your unit in perfect condition. If equipment is received in damaged condition, either apparent or concealed, a claim must be made with the delivering carrier.

Concealed damage or loss - if damage or loss is not apparent until after equipment is unpacked, a request for inspection of concealed damage must be made with carrier within 15 days. Be certain to retain all contents plus external and internal packaging materials for inspection. The carrier will make an inspection and will supply necessary claim forms.

# INSTALLATION

The griddles are equipped for the voltage indicated on the nameplate mounted under the bullnose on the front panel. They will operate on alternating current (AC) only.



# DO NOT CONNECT TO DIRECT CURRENT (DC).

The installation of the electric griddle should conform to the:

# NATIONAL ELECTRIC CODE AND ALL LOCAL ELECTRIC CODES AND ORDINANCES AND THE LOCAL ELECTRIC COMPANY RULES AND REGULATIONS

For your protection we recommend that a qualified electrician install this griddle. He should be familiar with electrical installations and all electric codes. Proper connections and power supply are essential for efficient performance. The external wiring should be in conduit or an approved type of flexible cable suitable for operation at the temperature indicated on the wiring diagram, and of a proper size to carry the load. The supply circuit should be properly fused and equipped with a means of disconnecting, as required by local electrical code. THE BODY OF THE GRIDDLE SHOULD BE GROUNDED (DO NOT GROUND TO A GAS SUPPLY LINE).

#### GENERAL OPERATING PROCEDURES

The Chrome-Max and Star-Max series electric griddles may be wired for operation in the field for either 1-phase or 3-phase power supplies by making line connections at the junction box(es) located at the rear of the unit. Model 536TGD should be wired for 3-phase power supply only. Two junction boxes are provided on the 548TGD for making line connections. These may be connected in parallel to one 16KW 3-phase line or on two separate 8KW lines.

# CONNECTING POWER SUPPLY

Detach cover on junction box at rear of unit. There are pigtail leads for the supply connection in the junction box.

# LOCATING AND LEVELING THE UNIT

Do not install the unit closer than 1-inch from a side wall and/or closer than 1-inch from a rear wall. Level unit by adjusting the (4) feet which have an adjustment of 1-3/4" (43.75mm) for accurate leveling and perfect line-up with other Star-Max series units.

# SEASONING THE GRIDDLE HEATING SURFACE (NON CHROMIUM SURFACE)

Clean the griddle surface thoroughly. After the griddle has been thoroughly cleaned, it should be seasoned to prevent food from sticking. Before using and after each thorough scouring, season the griddle heating surface in the following manner.

- 1. Turn temperature control dials to 350°F (177°C).
- 2. Using a clean cloth, not a spatula, spread a thin film of cooking oil over the griddle cooking surface. This film should remain on the hot griddle surface for half an hour.
- 3. Remove the excess oil and wipe clean.
- 4. Apply another film of cooking oil over the hot cooking area for another half hour and again remove excess oil and wipe clean. The griddle surface should now be ready for use.

Even with careful seasoning, food may, to some extent, stick to the griddle cooking surface until the griddle plate is broken in.

# **TEMPERATURE CONTROL**

The temperature controls are combination "ON/OFF" switches and thermostats. Turning the dial knob automatically maintains the selected heat range.

The Star-Max/Chrome-Max electric griddle line has one thermostat for every 12" (30cm) section of griddle that operates independently of one another. Each thermostat controls the section of the griddle above it and may be set at different temperatures as desired.

#### COOKING

Set the thermostat dial knob at the temperature desired. After a short pre-heating period, the thermostat will automatically maintain the selected temperature.

#### **IDLING**

During idle periods, to save on operating costs, lower the temperature setting of the thermostat to about 250°F (121°C). It is not necessary to maintain cooking temperature during idle periods, as the griddle can quickly be reheated to the desired temperature.

#### SIGNAL LIGHTS

Each thermostat has its own signal light which indicates when the unit's control knob is not in the off position.

## GRIDDLE CARE (NON-CHROMIUM SURFACES)

It takes very little time and effort to keep the griddle attractive and performing at top efficiency. If grease is permitted to accumulate, it will form a gummy cake and then carbonize into a hard substance which is extremely difficult to remove. To prevent this condition, the following suggestions for cleanliness should be followed:

- After each use, scrape the griddle with a scraper or flexible spatula to remove excess grease and food. A waste drawer is provided for the scrapings. If there is an accumulation of burned on grease and food, the griddle should be thoroughly scoured and reseasoned. Use pumice or griddle stone while the griddle is warm. Do not use steel wool because of the danger of steel slivers getting into the food.
- 2. Daily, use a clean cloth and a good non-abrasive cleaner to clean the stainless steel body of the griddle. Wipe the polished front with a soft cloth.
- At least once a day, remove the waste drawer and wash in the same way as an ordinary cooking utensil. The drawers are removed by pulling forward until they are released from their track.

# **GRIDDLE CARE (CHROMIUM SURFACES)**

It takes very little time and effort to keep this Industrial Chromium griddle surface sparkling clean and performing at top efficiency. **DO NOT** allow grease to accumulate as it will carbonize and become difficult to remove. To prevent this condition the following cleaning suggestions should be followed:

- 1. Remove excess grease and food regularly with a 4" (100mm) wide Razor Sharp type scraper and wipe surface with a damp cloth if desired.
- 2. Following the scraping, for end of the day cleaning, a damp cloth and a non-silicated, non-abrasive, non-chlorinated cleaner such as Bon-Ami may be used to wipe surface clean, followed by wiping with a clean wet cloth.
- 3. Follow steps 2 and 3 from Griddle Care (Non-Chromium Surfaces) above.



- **1. Never** use pumice, griddle stones, or abrasives on a chromium surface.
- 2. **Never** strike a chromium griddle surface with a sharp instrument or spatula edge.
- Never use steel wool.
- 4. **Never** use commercial liquid grill cleaner on the griddle surface.
- 5. **Abusing** surface voids the warranty.

#### MAINTENANCE AND REPAIRS

Contact the factory, a service representative, or a local service company for service or required maintenance.

### CHROME-MAX GRIDDLE SURFACE LIMITED WARRANTY EXCLUSIONS

Your Chrome-Max griddle has been designed to give you many years of cooking reliability and requires minimum maintenance to keep the chrome surface in its original condition. All Chrome-Max griddle surfaces are warranted for a period of 5 years against manufacturing defects to the original owner from the date of installation. This limited warranty is void if it is determined by Star Manufacturing International Incorporated or one of its authorized representatives that the chrome surface has been misused or abused or subjected to the following situations:

- 1. Improperly installed.
- 2. Incorrect voltage applied to electric Chrome-Max units allowing the surface to overheat and discolor.
- 3. The misuse of any instrument or tool which scratches or makes indentations in the surface which could cause the surface to peel, flake, or chip off.
- 4. The use of any chemical or abrasive cleaning solution, griddle brick, stone, screen or other cleaning products which could damage and affect the performance of the chrome surface.
- 5. The neglect of daily routine maintenance to the chromium surface.

#### Email: service@star-mfg.com

#### THOROUGHLY INSPECT YOUR UNIT ON ARRIVAL

This unit has been tested for proper operation before leaving our plant to insure delivery of your unit in perfect condition. However, there are instances in which the unit may be damaged in transit. In the event you discover any type of damage to your product upon receipt, you must immediately contact the transportation company who delivered the item to you and initiate your claim with same. If this procedure is not followed, it may affect the warranty status of the unit.

#### LIMITED EQUIPMENT WARRANTY

All workmanship and material in Star products have a one (1) year limited warranty on parts & labor in the United States and Canada. Such warranty is limited to the original purchaser only and shall be effective from the date the equipment is placed in service. Star's obligation under this warranty is limited to the repair of defects without charge, by the factory authorized service agency or one of its sub-agencies. Models that are considered portable (*see below*) should be taken to the closest Star service agency, transportation prepaid.

- > Star will not assume any responsibility for loss of revenue.
- > On all shipments outside the United States and Canada, see International Warranty.
- \* The warranty period for the Ultra-Max, Hot Plates, Griddles, Charbroilers is (3) years parts & labor.
- \* The warranty period for the Star-Max, Charbroilers, Griddles, Hot Plates, Fryers & Finishing Oven is (2) years parts & labor.
- \* The warranty period for the JetStar six (6) ounce & Super JetStar eight (8) ounce series popcorn machines is two (2) years.
- \* The warranty period for the Chrome-Max Griddles is five (5) years on the griddle surface. See detailed warranty provided with unit.
- \* The warranty period for Teflon/Dura-Tec coatings is one year under normal use and reasonable care. This warranty does not apply if damage occurs to Teflon/Dura-Tec coatings from improper cleaning, maintenance, use of metallic utensils, or abrasive cleaners, abrasive pads, product identifiers and point-of-sale attachments, or any other non-food object tha comes in continuous contact with the roller coating. This warranty does not apply to the "non-stick" properties of such materials.
- > This warranty does not apply to "Special Products" but to regular catalog items only. Star's warranty on "Special Products" is six (6) months on parts and ninety (90) days on labor.
- > This warranty does not apply to any item that is disassembled or tampered with for any purpose other than repair by a Star Authorized Service Center or the Service Center's sub-agency.
- > This warranty does not apply if damage occurs from improper installation, misuse, wrong voltage, wrong gas or operated contrary to the Installation and Operating instructions.
- > This warranty is not valid on Conveyor Ovens unless a "start-up/check-out" has been performed by a Factory Authorized Technician.

#### PARTS WARRANTY

Parts that are sold to repair out of warranty equipment are warranted for ninety (90) days. The part only is warranted, the labor to replace the part is NOT warranted.

# SERVICES NOT COVERED BY WARRANTY

- 1. Travel time and mileage rendered beyond the 50 mile radius limit
- 2. Mileage and travel time on portable equipment (see below)
- Labor to replace such items that can be replaced easily during a daily cleaning routine, ie; removable kettles on fryers, knobs, grease drawers on griddles, etc.
- 4. Installation of equipment
- 5. Damages due to improper installation
- 6. Damages from abuse or misuse
- 7. Operated contrary to the Operating and Installation Instructions
- 8. Cleaning of equipment
- 9. Seasoning of griddle plates

- 10. Voltage conversions
- 11. Gas conversions
- 12. Pilot light adjustment
- 13. Miscellaneous adjustments
- 14. Thermostat calibration and by-pass adjustment
- 15. Resetting of circuit breakers or safety controls or reset buttons
- 16. Replacement of bulbs
- 17. Replacement of fuses
- 18. Repair of damage created during transit, delivery, &

installation OR created by acts of God

# PORTABLE EQUIPMENT

Star will not honor service bills that include travel time and mileage charges for servicing any products considered "Portable" including items listed below. These products should be taken to the Service Agency for repair:

- \* The Model 510FD, 510FF Fryer.
- \* The Model 526TOA Toaster Oven.
- \* The Model J4R, 4 oz. Popcorn Machine.
- \* The Model 518CMA & 526CMA Cheese Melter.
- \* The Model 12MC & 15MC & 18MCP Hot Food Merchandisers.
- \* The Model 12NCPW & 15NCPW Nacho Chip/Popcorn Warmer.
- \* All Hot Dog Equipment except Roller Grills & Drawer Bun Warmers.
- \* All Nacho Cheese Warmers except Model 11WLA Series Nacho Cheese Warmer.
- \* All Condiment Dispensers except the Model HPD & SPD Series Dispenser.
- \* All Specialty Food Warmers except Model 130R, 11RW Series, and 11WSA Series.

  \* All OCS/RCS Series Toasters except Model OCS3 & RCS3 Series.
- \* All Fast Steamer Models except Direct Connect Series.

#### ALL:

- \* Pop-Up Toasters
- \* Butter Dispensers
- \* Pretzel Merchandisers (Model 16PD-A Only)
- \* Pastry Display Cabinets
- \* Nacho Chip Merchandisers
- \* Accessories of any kind
- \* Sneeze Guards
- \* Pizza Ovens
- (Model PO12 Only)
- \* Heat Lamps
- \* Pumps-Manual

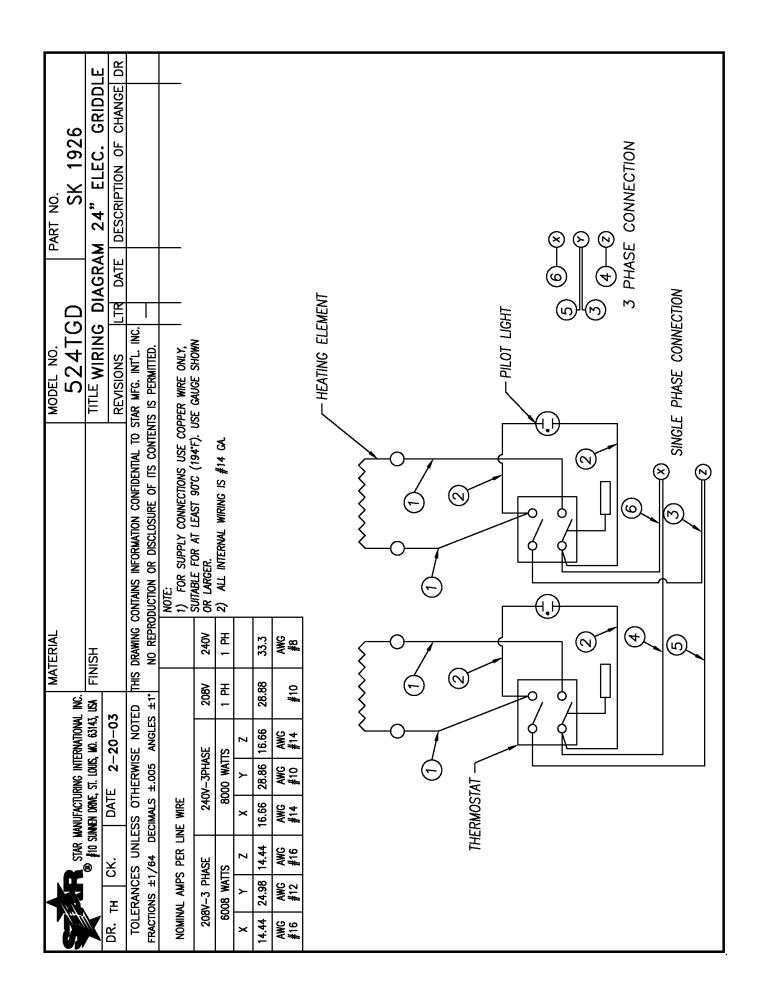
The foregoing warranty is in lieu of any and all other warranties expressed or implied and constitutes the entire warranty.

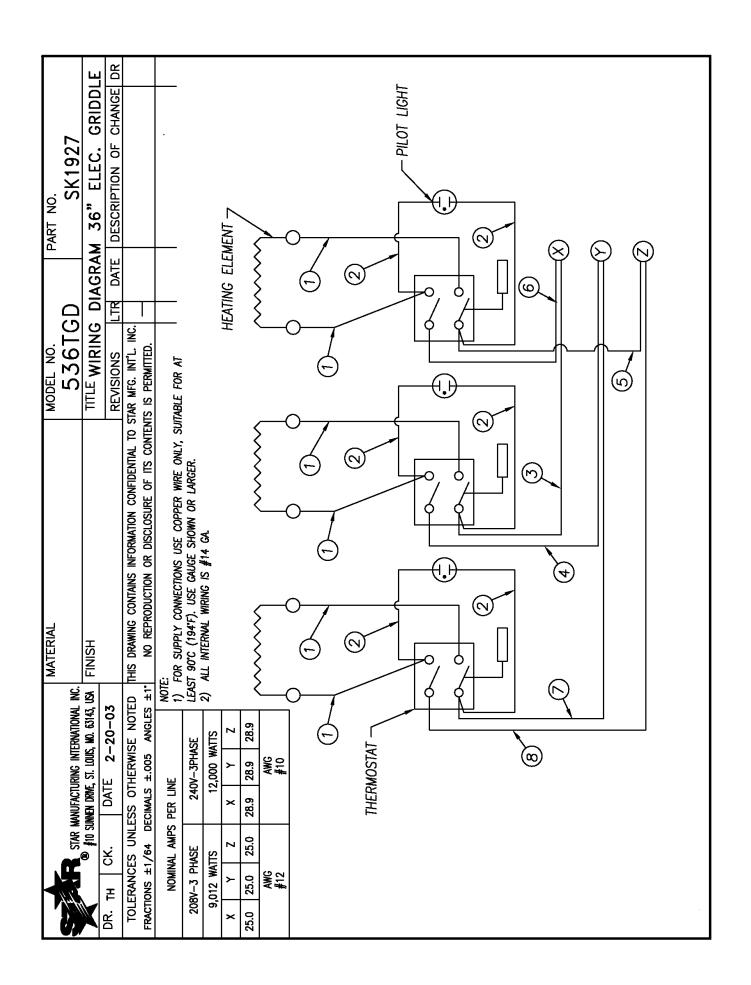
#### FOR ASSISTANCE

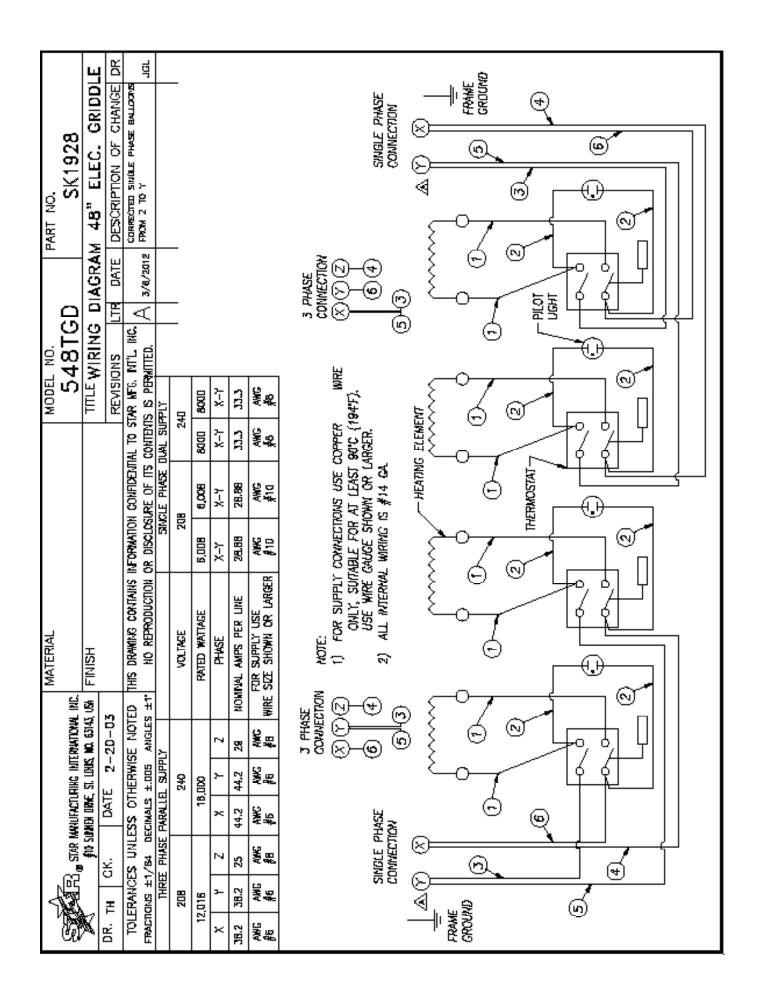
Should you need any assistance regarding the Operation or Maintenance of any Star equipment; write, phone, fax or email our Service Department. In all correspondence mention the Model number and the Serial number of your unit, and the voltage or type of gas you are using.

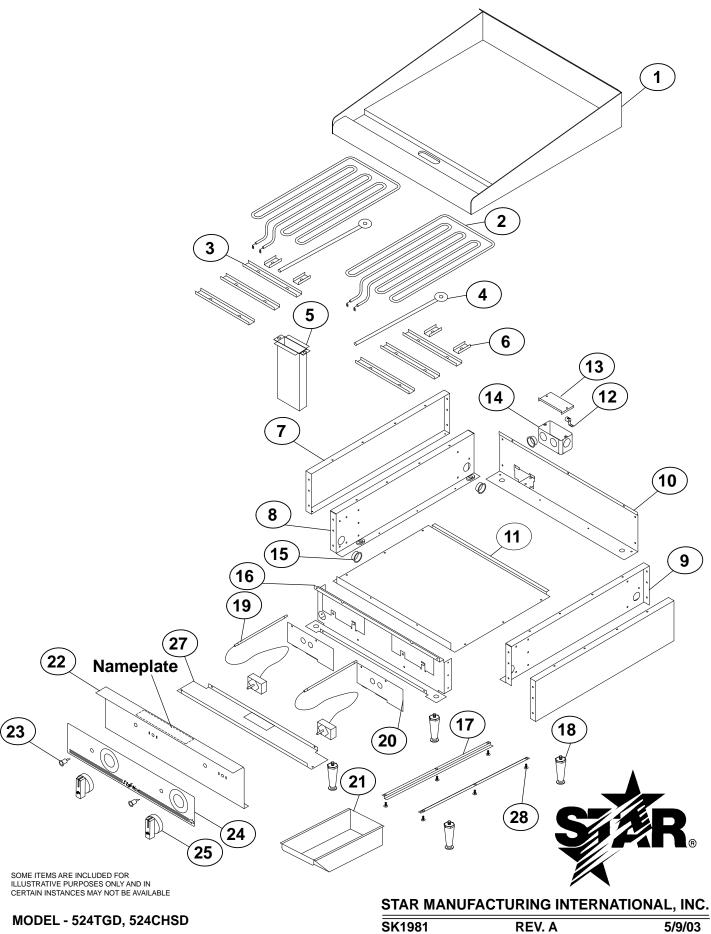
2M-4497-2 6/1312

	MATERIAL	MODEL NO.	PART NO.
STAR MANUFACTURING INTERNATIONAL INC.		515TGD	SK 1925
	FINISH	TITLE WIRING DIAGRAM	M 15" ELEC. GRIDDLE
DR. тн   СК.   DATE <b>2-20-03</b>		REVISIONS LTR DATE	DESCRIPTION OF
TOLERANCES UNLESS OTHERWISE NOTED FEBRUARY + 1764 DECIMALS + 2005 AND ES +11	THIS DRAWING CONTAINS INFORMATION CONFIDENTIAL TO STAR MFG. INT'L. INC.	STAR MFG. INT'L. INC.	
NOMINAL AMPS PER LINE WIRE			
3,004 WATTS 4,000 WATTS	1) FOR SUPPLY CONNECTIONS USE COPPE	ER WIRE ONLY,	_
2407-1	OR LARGER.	GAGGE SHOWIN	
14.44 16.66 AWG AWG	2) ALL INTERNAL WIRING IS #14 GA.		
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	(4) FRAM	=- FRAME GROUND	









SK1981 REV. A 515TGD, 524TGD/S, 524CHSD, 536TGD/S, 536CHSD, 548TGD, 548CHSD MODEL 15", 24", 36" and 48" Star-Max/Chrome-Max Electric Griddles

Key	Part	Number Per		
Number	Number	Unit	Description and Model Designation	
1	G3-515310	1	GRIDDLE PLATE STUDDED	515TGD
	G3-524310	1 1	GRIDDLE PLATE STUDDED	524TGD
	G3-524311	1 1	GRIDDLE PLATE STUDDED	524CHSD
	G3-524312	1 1	DIVIDED PLATE ASSEMBLY	524TGD-DIV
	G3-536310	1 1	GRIDDLE PLATE STUDDED	536TGD
	G3-536311	1 1	GRIDDLE PLATE STUDDED	536CHSD
	G3-536312	1 1	GRIDDLE PLATE ASSY 536DIV	536TGD-DIV
	G3-548310	1 1	GRIDDLE PLATE STUDDED	548TGD
	G3-548311	1 1	GRIDDLE PLATE STUDDED	548CHSD
2	2N-Z5948	1/2/3/4	HEATING ELEMENT	515 / 524 / 536/ 548
3	G3-Z5972	3/6/9/12	ELEMENT CLAMP LONG	515 / 524 / 536 / 548
4	G3-GD0036	1/2/3/4	TUBE-WASHER ASSEMBLY	515 / 524 / 536 / 548
5	G3-624304	1	CHUTE ASSEMBLY	524 / 536 / 548
	G3-615304	1 1	CHUTE ASSEMBLY	515
6	G3-Z5973	2/4/6/8	ELEMENT CLAMP SHORT	515 / 524 / 536 / 548
7	G3-Z5945	2	SIDE PANEL	ALL
8	G3-624302	1 1	SIDE LINER ASSEMBLY LEFT	ALL
9	G3-624303	1 1	SIDE LINER ASSEMBLY RIGHT	ALL
10	G3-Z5950	1 1	REAR PANEL	515
	G3-Z5952	1 1	REAR PANEL	524
	G3-Z5954	1 1	REAR PANEL	536
	G3-Z5956	1 1	REAR PANEL	548
11	G3-Z5993	1 1	BOTTOM PANEL	515
	G3-Z5994	1 1	BOTTOM PANEL	524
	G3-Z5995	1 1	BOTTOM PANEL	536
	G3-Z5996	1 1	BOTTOM PANEL	548
12	2C-Y2344	1 1	GROUND LUG	515 / 524 / 536
	2C-Y2344	2	GROUND LUG	548
13	G3-Y7788	1 1	BOX COVER	515 / 524 / 536
	G3-Y7788	2	BOX COVER	548
14	2E-Y7327	1 1	ELECTRICAL BOX	515 / 524 / 536
	2E-Y7327	2	ELECTRICAL BOX	548
15	2K-Z6183	3	BUSHING	515 / 524 / 536
	2K-Z6183	6	BUSHING	548
16	G3-Z5905	1 1	CENTER WALL	515
	G3-Z5915	1 1	CENTER WALL	524
	G3-Z5925	1 1	CENTER WALL	536
	G3-Z5935	1 1	CENTER WALL	548
17	G3-Z6036	2	DRAWER SLIDE	ALL
18	2A-Z5942	4	FOOT	ALL
19	2T-Z5958	1/2/3/4	THERMOSTAT	ALL MANUF. AFTER 12/2005
	PS-Z9321	1/2/3/4	T-STAT SERVICE KIT (w/Knob)	515 / 524 / 536 / 548 MANUF. BEFORE 12/200
	PS-Z9322	2/3/4	T-STAT SERVICE KIT (w/Knob)	524TGDS / 536TGDS / 548TGDS MANUF. BEFORE 12/2005
	PS-Z9320	2/3/4	T-STAT SERVICE KIT (w/o Knob)	524TGDS / 536TGDS / 548TGDS MANUF. BEFORE 12/2005
20	G3-Z5947	1/2/3/4	COVER	515 / 524 / 536 / 548
21	G3-Y7046	1	GREASE DRAWER	ALL
22	G3-Z5901	1	FRONT PANEL	515
	G3-Z5911	1	FRONT PANEL	524
	G3-Z5921	1 1	FRONT PANEL	536
	G3-Z5931	1	FRONT PANEL	548
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IMPORTANT: WHEN ORDERING, SPECIFY VOLTAGE OR TYPE GAS DESIRED INCLUDE MODEL AND SERIAL NUMBER

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Some items are included for illustrative purposes only and in certain instances may not be available.



515TGD, 524TGD/S, 524CHSD, 536TGD/S, 536CHSD, 548TGD, 548CHSD MODEL 15", 24", 36" and 48" Star-Max/Chrome-Max Electric Griddles

Key	Part	Number Per	5	inting and Madel Decimation
Number	Number	Unit	Descr	iption and Model Designation
23 24	2J-Y6690 2M-Z5900 2M-Z5910 2M-Z5920 2M-Z5930 2M-Z6543	1/2/3/4 1 1 1 1 1	PILOT LIGHT GRAPHIC PANEL GRAPHIC PANEL GRAPHIC PANEL GRAPHIC PANEL GRAPHIC PANEL	515 / 524 / 536 / 548 515TGD 524TGD, 524CHSD 536TGD, 536CHSD 548TGD, 548CHSD 524TGDS
25	2M-Z6544 2M-Z8554 2R-Z8892 2R-Z8893	1 1 1/2/3/4 2/3/4	GRAPHIC PANEL GRAPHIC PANEL KNOB KNOB	536TGDS 548TGDS 515 / 524 / 536 / 548 MANUF. AFTER 12/2005 524TGDS / 536TGDS / 548TGDS MANUF. AFTER 12/2005
	PS-Z9181 PS-Z9182	1/2/3/4 2/3/4	KNOB SERVICE KIT KNOB SERVICE KIT	515 / 524 / 536 / 548 MANUF. BEFORE 12/2005 524TGDS / 536TGDS / 548TGDS MANUF. BEFORE 12/2005
27	G3-Z5997 G3-Z5998 G3-Z5999 G3-Z6001	1 1 1 1	FRONT BOTTOM PANEL FRONT BOTTOM PANEL FRONT BOTTOM PANEL FRONT BOTTOM PANEL	515 524 536 548
28	2C-8823	Various	SCREW #8 x 3/8	ALL
N/A N/A	2E-Z5969 2E-Z5970 2E-Z5971 2C-Z8547	1 1/2 1 AR	WIRE SET WIRE SET WIRE SET BOLT, KNOB STOP	515 524 / 548 536 ALL

IMPORTANT: WHEN ORDERING, SPECIFY VOLTAGE OR TYPE GAS DESIRED INCLUDE MODEL AND SERIAL NUMBER

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