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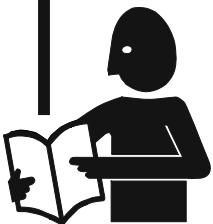
224



Model HC2256

**OWNER'S
MANUAL**
for
**BUILT-IN
CERAMIC
HOTPLATES**
**Models:
HC1006
HC1256
HC2256**

**Includes
INSTALLATION
USE & CARE
EXPLODED VIEW
PARTS LIST
WIRING DIAGRAM**



IMPORTANT: DO NOT DISCARD THIS MANUAL

This manual is considered to be part of the appliance and is to be given to the OWNER or MANAGER of the restaurant, or to the person responsible for TRAINING OPERATORS of this appliance. Additional manuals are available from your WELLS DEALER.

THIS MANUAL MUST BE READ AND UNDERSTOOD BY ALL PERSONS USING OR INSTALLING THIS APPLIANCE. Contact your WELLS DEALER if you have any questions concerning installation, operation or maintenance of this equipment.

LIMITED EQUIPMENT WARRANTY

Wells Manufacturing warranties new products to be free from defects in material and/or workmanship for a period of one [1] year from the date of original installation, except as noted below. Defects that occur as a result of normal use, within the time period and limitations defined in this warranty, will at Wells' discretion have the parts replaced or repaired by Wells or a Wells-authorized service agency.

THIS WARRANTY IS SUBJECT TO ALL LISTED CONDITIONS.

Repairs performed under this warranty are to be performed by a Wells-authorized service agency. Wells will not be responsible for charges incurred or service performed by non-authorized repair agencies.

In all cases, the nearest Wells-authorized service agency must be used.

Wells will be responsible for normal labor charges incurred in the repair or replacement of a warrantied product within 50 miles (80.5 km) of an authorized service agency. Time and expense charges for anything beyond that distance will be the responsibility of the owner. All labor will need to be performed during regular service hours. Any overtime premium will be charged to the owner. For all shipments outside the U.S.A. and Canada, please see the International Warranty for specific details.

It is the responsibility of the owner to inspect and report any shipping damage claims, hidden or otherwise, promptly following delivery.

No mileage or travel charges will be honored on any equipment that is deemed portable. In general, equipment with a cord and plug weighing less than 50 lb. (22.7 kg) is considered portable and should be taken or shipped to the closest authorized service agency, transportation prepaid.

CONTACT

Should you require any assistance regarding the operation or maintenance of any Wells equipment; write, phone, fax or email our service department. In all correspondence mention the model number and the serial number of your unit, as well as the voltage or type of gas you are using.

Business hours are 8:00 a.m. to 4:30 p.m. Central Standard Time
 Telephone 314.678.6314
 Fax 314.781.2714
 Email customerservice@star-mfg.com
 www.wells-mfg.com

WARRANTY EXCLUSIONS

THE FOLLOWING WILL NOT BE COVERED UNDER WARRANTY.

- Any product which has not been installed, cleaned, maintained, or used in accordance with the directions published in the appropriate installation sheet and/or owner's manual as well as national and local codes, including incorrect gas or electrical connection. Wells is not liable for any unit which has been mishandled, abused, misapplied, subjected to chlorides, harsh chemicals, or caustic cleaners, damaged from exposure to hard water, modified by unauthorized personnel, damaged by flood, fire, or other acts of nature [or God], or which have an altered or missing serial number.
- Installation, labor, and job checkouts, calibration of heat controls, air and gas burner/bypass/pilot adjustments, gas or electrical system checks, voltage and phase conversions, cleaning of equipment, or seasoning of griddle surface.
- Replacement of fuses or resetting of circuit breakers, safety controls, or reset buttons.
- Replacement of broken or damaged glass components, quartz heating elements, and light bulbs.
- Labor charges for all removable parts in gas charbroilers and hotplates, including but not limited to burners, grates, and radiants.
- Any labor charges incurred by delays, waiting time, or operating restrictions that hinder a service technician's ability to perform service.
- Parts that fail or are damaged due to normal wear or labor for replacement of Items that can easily be replaced during a daily cleaning routine. such as but not limited to silicone belts, PTFE non-stick sheets, knobs, control labels, bulbs, fuses, quartz heating elements, baskets, racks, and grease drawers.
- Components that should be replaced when damaged or worn, but have been field-repaired instead [eg. field-welded fry pots].
- Any loss of business or profits.

ADDITIONAL WARRANTIES

Specialty/chain specific versions may also have additional and/or extended warranties.

PRODUCTS	PARTS	LABOR
universal ventless hoods	2 years	1 year
canopy hoods	2 years	1 year
"Cook'n Hold" equipment [HW10, HWSMP, LLSC7, LLSC7WA, LLSC11, and LLSC11WA]	2 years	1 year
cast iron grates, burners, and burner shields	1 year	
original Wells parts sold to repair Wells equipment	90 days	
Service First	1 year	

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INTRODUCTION

Thank You for purchasing this Wells Bloomfield appliance.

Proper installation, professional operation and consistent maintenance of this equipment will ensure that it gives you the very best performance and a long, economical service life.

This manual contains the information needed to properly install this equipment, and to use and care for the equipment in a manner which will ensure its optimum performance.

SPECIFICATIONS

MODEL	ELEMENT	VOLTS	AMPS	kW	FIELD WIRING	
HC1006	Single 7"	120 V 1 \emptyset	11.7 A	1.4 kW	14 ga. 75°C	
HC1256	Single 9"	208 V 1 \emptyset	9.0 A	1.9 kW	14 ga. 75°C	
		240 V 1 \emptyset	10.4 A	2.5 kW	14 ga. 75°C	
HC2256	Dual 9"	208 V 1 \emptyset	18.1 A	3.8 kW	10 ga. 75°C	3 \emptyset versions available Refer to Installation Guide for details
		240 V 1 \emptyset	20.8 A	5.0 kW	10 ga. 75°C	

NOTE: See installation guide for cutout dimensions

SPECIFICATIONS — EXPORT MODELS

MODEL	ELEMENT	VOLTS	AMPS	kW	FIELD WIRING
HC1256EU	Single 9"	220-240V 1 \emptyset	10.4 A	2.5 kW	1.5 mm ²
HC2256EU	Dual 9"	220-240V 1 \emptyset	20.8 A	5.0 kW	2.5 mm ²

Refer to the Export Manual for this equipment (p/n 301399) for specific  information.

FEATURES & OPERATING CONTROLS

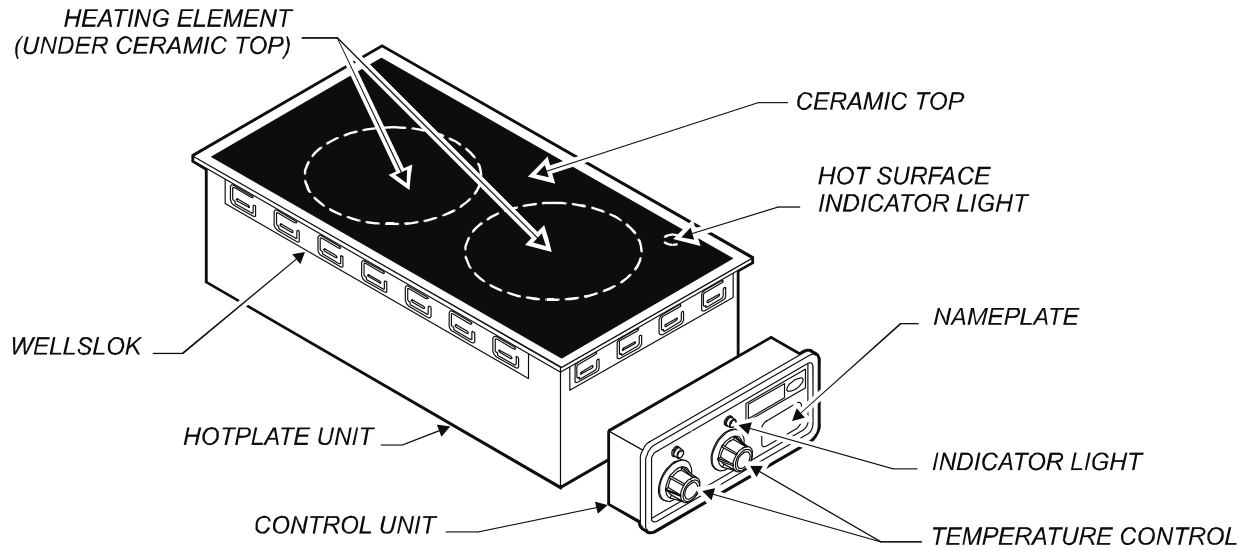


Fig. 1 Built-In Ceramic Hotplate - Features & Operating Controls

HOTPLATE UNIT

Ceramic Top	Provides smooth, low maintenance heating surface
Heating Element	Provides heat for food preparation Note: elements located under ceramic top
Hot Surface Indicator Light	Glowes whenever ceramic top is above 150°F (66°C)
Wellsloks	Unique turn-out tabs which help secure the hotplate to the counter

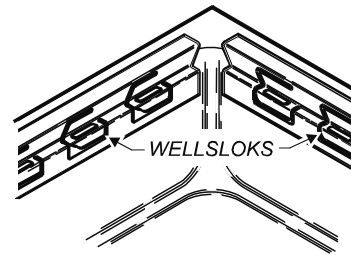


Fig. 2 Wellsloks

CONTROL UNIT

Temperature Controls	Infinite switches to control temperature of heating elements
Power <input type="checkbox"/> Indicator Light	Glowes any time temperature control is on
Name Plate	Lists manufacturer, model number and serial number Also lists voltage and wattage rating

PRECAUTIONS AND GENERAL INFORMATION

This appliance is intended for use in commercial establishments only.

This appliance is intended to prepare food for human consumption. No other use is recommended or authorized by the manufacturer or its agents.

Operators of this appliance must be familiar with the appliance use, limitations and associated restrictions. Operating instructions must be read and understood by all persons using or installing this appliance.

Cleanliness of this appliance is essential to good sanitation. Read and follow all included cleaning instructions and schedules to ensure the safety of the food product.

Disconnect the hotplate from electrical power before performing any maintenance or servicing.

DO NOT splash or pour water over, onto or into controls or wiring.

Hotplate must be installed by a licensed electrician with full knowledge of all applicable electrical codes.

The technical content of this manual, including any wiring diagrams, schematics, parts breakdown illustrations and/or adjustment procedures, is intended for use by qualified technical personnel.

Any procedure which requires the use of tools must be performed by a qualified technician.

This manual is considered to be a permanent part of the appliance. This manual and all supplied instructions, diagrams, schematics, parts breakdown illustrations, notices and labels must remain with the appliance if it is sold or moved to another location.

This appliance is made in the USA. Unless otherwise noted, this appliance has American sizes on all hardware.



WARNING: ELECTRIC SHOCK HAZARD

All servicing requiring access to non-insulated electrical components must be performed by a factory authorized technician. DO NOT open any access panel which requires the use of tools. Failure to follow this warning can result in severe electrical shock.



CAUTION: RISK OF DAMAGE

DO NOT connect and/or energize this appliance until all installation instructions are read and followed. Damage to the appliance will result if these instructions are not followed.

AGENCY APPROVAL INFORMATION

This appliance is  and  listed under file E6070

This appliance conforms to NSF Standard 4 for sanitation only if installed in accordance with the supplied *Installation Instructions*.

Export (only) versions of this appliance meet  requirements.



E6070



E6070



STD 4



**EXPORT MODELS
ONLY**

INSTALLATION

NOTE: DO NOT discard the carton or other packing materials until you have inspected the appliance for hidden damage and tested it for proper operation. Refer to *SHIPPING DAMAGE CLAIM PROCEDURE* on the inside front cover of this manual.

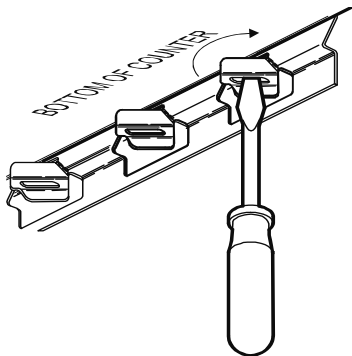


Fig. 3 Set the Wellsloks

IMPORTANT:

Water damage caused by failure to seat Wellsloks or failure to install gasket or to seal flange to counter is NOT covered by warranty

IMPORTANT:

Contact a licensed electrician to install and connect electrical power to the hotplate.

IMPORTANT:

Damage due to being connected to the wrong voltage or phase is NOT covered by warranty.

UNPACKING & INSPECTION

Carefully remove the hotplate from the carton. Remove all protective plastic film, packing materials and accessories from the hotplate before connecting the hotplate into electrical power or otherwise performing any installation procedure.

Carefully read all instructions in this manual and the *Installation Instruction Sheet* packed with the hotplate before starting any installation.

Read and understand all labels and diagrams attached to the hotplate.

Carefully account for all components and accessories before discarding packing materials. Store all accessories in a convenient place for later use.

PREPARATION

Carefully read the *Installation Instruction Sheet* packed with the hotplate for cutout dimensions and restrictions.

For wood and non combustible (i.e. metal) installation, do not install closer than 1 inch to back and side walls, 3-5/8" between unit

Supplied gasket must be installed under the mounting flange, and the Wellsloks turned out to seal the hotplate and control unit to the counter.

Apply a thin bead of food-grade silicone sealant where the flange meets the counter.

ELECTRICAL

Hotplate must be installed by a licensed electrician in accordance with all applicable codes and ordinances.

Refer to the nameplate. Verify the electrical service power. Voltage and phase must match the nameplate specifications. Connecting the hotplate to the wrong voltage can severely damage the equipment or cause noticeably decreased performance.

For supply connections, use 14 ga. (HC1006) or 10 ga. (HC1256 and HC2256) copper wires suitable for at least 75°C.

The ground lug of the hotplate and control unit must be connected to a suitable building ground.

GENERAL OPERATIONAL NOTES

Carefully read the description of the hotplate operation on the specification sheet.

DO NOT attempt to perform any maintenance or service unless the hotplate is disconnected from electrical power.

DO disconnect the hotplate from electrical power or turn the circuit breaker off before cleaning or servicing.

DO NOT use steel wool or abrasive cleansers to clean the ceramic top.

DO use the supplied scraper to remove burned-on food product.

OPERATION

Each heating element is controlled by an infinite switch temperature control:

OFF removes power from the element

LOW thru 8 are temperature settings

Higher numbers indicate higher temperatures

There is a continuous range of settings between LOW and HI

HI is a continuous ON setting

The power indicator light will glow any time the temperature control is on.

The *hot surface indicator* light will glow any time the ceramic surface is approximately 150°F (65°C) or higher.

Cooking Recommendations:

Save energy by turning the temperature control off any time the hotplate is not in use. The heating elements will provide full heat within 30 seconds, making it unnecessary to leave the unit on during intermittent use.

Each heating section can hold up to a 16 quart pot or pan. For efficient heating of food product, pots and pans should be no more than 10" in diameter. Maximize the efficiency of the ceramic top by using flat-bottom pots and pans.

Preserve the luster of the ceramic cook surface by wiping up spills promptly and by cleaning frequently. Allow the hotplate to cool completely before cleaning. Use only cook-top cleaning crème on glass-ceramic cooking surfaces.

Stir thick liquids frequently to maintain a consistent temperature.



CAUTION: HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns.



CAUTION: HOT SURFACE

Ceramic cooking surfaces are hot anytime the HOT SURFACE indicator light is lit. DO NOT touch the cooking surface if the HOT SURFACE light is lit.

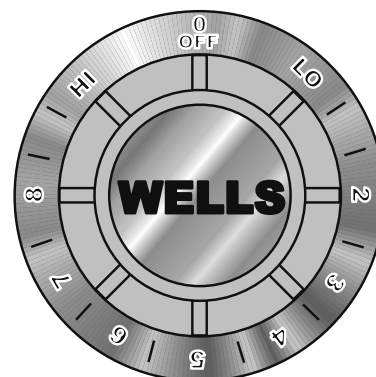
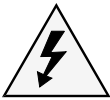


Fig. 4 Temperature Control

IMPORTANT:

The dial markings are an INDICATION of temperature only. The temperature of the food product depends on many factors, including the size, shape and material of the food container, and the quantity and consistency of the food product.

CLEANING INSTRUCTIONS



**CAUTION:
ELECTRIC
SHOCK
HAZARD**

Disconnect hotplate from electric power before cleaning.



**CAUTION:
BURN HAZARD**

Allow hotplate to cool completely before cleaning.



**CAUTION:
ELECTRIC
SHOCK HAZARD**

Do not submerge hotplate in water.

IMPORTANT:

DO NOT spill or pour water into controls, control panel or wiring.

DO NOT pour water over hotplate ceramic surface.

Damage to internal components will occur.

Damage to internal components from water damage is NOT covered by warranty.

DO NOT use steel wool, metal implements other than the provided scraper, or metal scouring pads to clean ceramic heating surface.

PREPARATION

Disconnect hotplate from electrical power before cleaning. Allow hotplate to cool completely before cleaning.

FREQUENCY

Daily

TOOLS

Cleaning Crème PN: 2L-301124

Razor Scraper

Clean Cloth or Sponge

Mild Detergent or Cleaner Formulated for Stainless Steel

Warm Water

CLEANING

Disconnect hotplate from electrical power before cleaning.

Allow the hotplate to cool until the **HOT SURFACE** indicator light goes off before cleaning.

Clean food particles from the ceramic cooking surface with a razor scraper. Hold the edge of blade flat against the surface and at a 15° angle to avoid scratching the ceramic.

DO NOT use metal implements (other than the razor scraper), steel wool or metal scouring pads to clean the ceramic cooking surface.

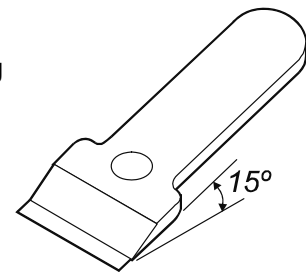


Fig. 5 Razor Scraper

Use only cook-top cleaning creme (*p/n 2L-301124*) on glass-ceramic cooking surfaces. Wipe the ceramic cooking surfaces with cleaning creme and a clean cloth. The cleaning creme leaves a protective coating.

Wipe the outer portions of the hotplate control unit with a clean soft cloth or sponge dampened with warm water and a mild detergent or cleaner formulated for cleaning stainless steel. **DO NOT** use steel wool to clean hotplate control unit.

Rinse by wiping hotplate control unit with a clean soft cloth or sponge moistened with clean warm water. Dry by wiping with a clean soft dry cloth.

SPECIAL CARE INSTRUCTIONS

DO NOT use the hotplate surface as a cutting board.

DO NOT cook directly on the glass-ceramic surface.

Check glass and ceramic cookware to verify suitability for use on hotplates.

DO NOT drop cookware onto glass-ceramic cook surface. Carefully place heavy pots and skillets on glass-ceramic cook surface to avoid damage.

Avoid sliding cookware across hotplate surface.

Remove stains and metal marks from the glass-ceramic cook surface after use by cleaning with cleaning creme. Allow hotplate surface to cool completely before cleaning

DO NOT leave empty cookware on a hot cooking surface.

Avoid contacting the hot glass-ceramic surface with plastic or aluminum foil, which may melt.



**CAUTION:
BURN HAZARD**

Allow hotplate to cool completely before cleaning.



**CAUTION:
CUT HAZARD**

DO NOT attempt to cook on a broken hotplate surface. Severe injury may result. Contact an Authorized Wells Service Agency immediately for repairs.



**CAUTION:
CUT HAZARD**

DO NOT attempt to repair a broken hotplate surface. The glass-ceramic surface is impossible to repair successfully. A broken ceramic top can cause severe injury. Contact an Authorized Wells Service Agency immediately for repairs.

TROUBLESHOOTING

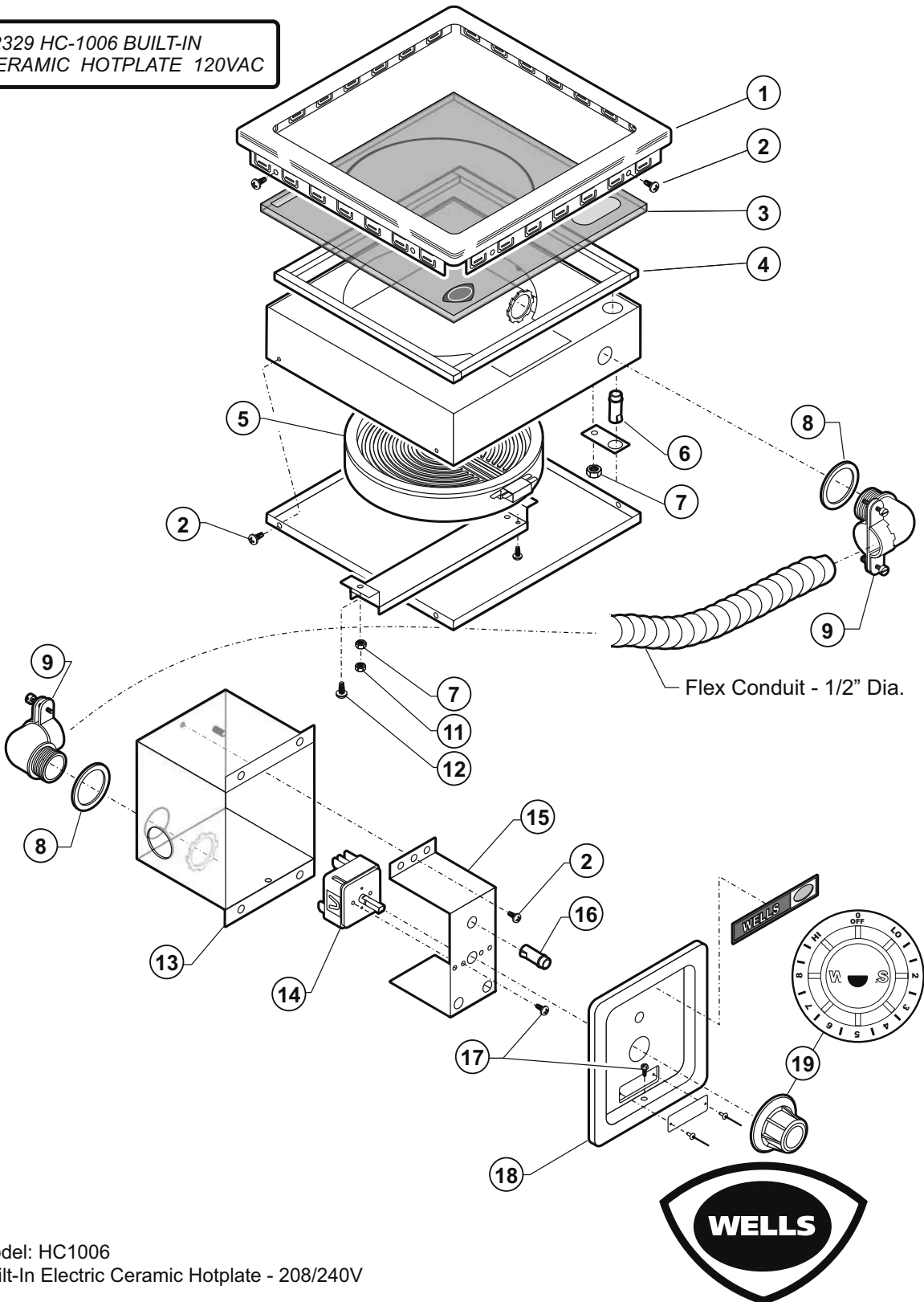
SYMPTOM	POSSIBLE CAUSE	SUGGESTED REMEDY
Hotplate won't heat	Disconnect turned OFF or circuit breaker tripped	Turn disconnect ON Check / reset circuit breaker
One or more sections won't heat	Temperature control not on	Turn temperature control to desired setting
	Damaged temperature control, element or other internal component	Contact Authorized Wells Service Agency for repairs
Hotplate not hot enough	Temperature control not set	Adjust for desired temperature
	Operating 208/240V unit at 120V	Be sure supply voltage matches nameplate voltage
	Damaged temperature control, element or other internal component	Contact Authorized Wells Service Agency for repairs
Hot surface indicator does not light, or stays on	Damaged temperature control, element or other internal component	Contact Authorized Wells Service Agency for repairs

NOTE: There are no user serviceable components in the hotplate. In all cases of damage or component malfunction, contact your Authorized Wells Service Agency for repairs.

EXPLODED VIEW: HC1006

HC-1006 BUILT-IN ELECTRIC HOTPLATE - 208/240V - SPIRAL ELEMENT

22329 HC-1006 BUILT-IN
CERAMIC HOTPLATE 120VAC



Model: HC1006
Built-In Electric Ceramic Hotplate - 208/240V

PL224

IL1802 Rev. A 6/25/09

224 p/n 2M-303756 Owners Manual Built-In Ceramic Hotplate

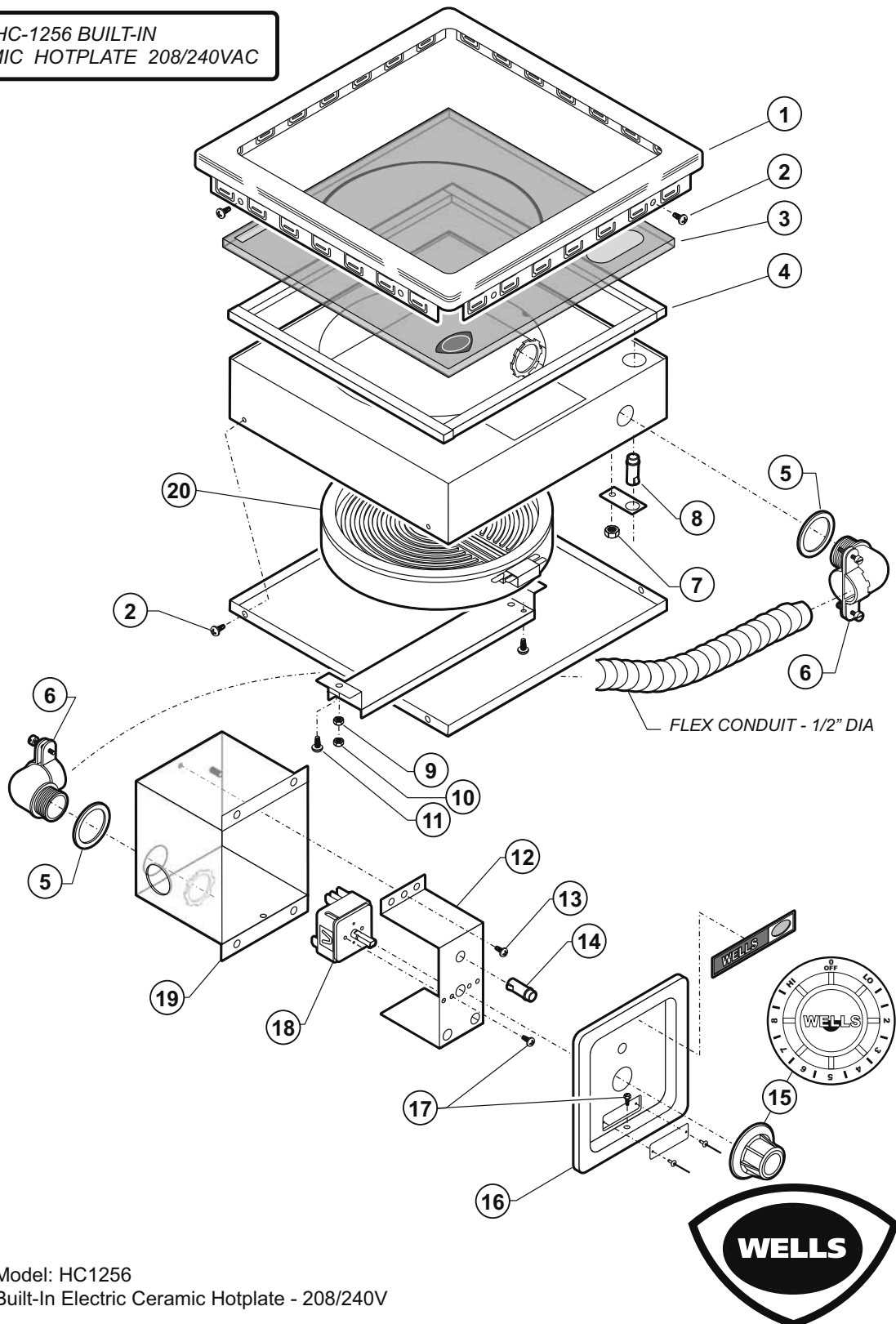
HC1006 Built -In Ceramic Hotplate

Fig No.	Part No	Qty	Description
1	I7-301690	1	TOP ASSY HC1006 CERAMIC
2	2C-33935	15	SCREW 6ABX5/16 PH PAN SMS
3	2Q-301661	1	GLASS CERAMIC HC100, HC1006
4	2H-301213	6FT	INSUL LYTHERM HP 1/4X5/8
5	2N-301660	1	ELEM 120V 1400W HC100
6	2J-301121	1	LIGHT SIGNAL CLEAR 120V
7	2C-31053	3	NUT 8-32 KEPS MS NICKEL
8	2I-Z12311	2	GASKET-FIBER WASHER
9	2K-34136X	2	FTG FLEX CON 90X 1/2 MOD
7	2C-31053	3	NUT 8-32 KEPS MS NICKEL
11	2C-35736	2	NUT 8-32 HEX KEPS MS GREEN
12	2C-33988	2	SCREW 6AX1/2 PH PAN HD SM
13	P2-31033	1	BOX CONTROL MOD100T ROHS
14	2E-30570	1	SWITCH INFINITE 120V A CA
15	P2-40843	1	BRKT MTG THERMO INFINITE
16	WS-50385	1	LIGHT SIGNAL RED PUSH ON
17	2C-31697	2	SCREW 8-32X3/16 PH RD HD
18	I7-Z12221	1	PANEL FRONT
19	2R-30371	1	KNOB ASSY WARMERS

EXPLODED VIEW: HC1256

HC-1256 BUILT-IN CERAMIC HOTPLATE

22308 HC-1256 BUILT-IN
CERAMIC HOTPLATE 208/240VAC



Model: HC1256
Built-In Electric Ceramic Hotplate - 208/240V

PL224

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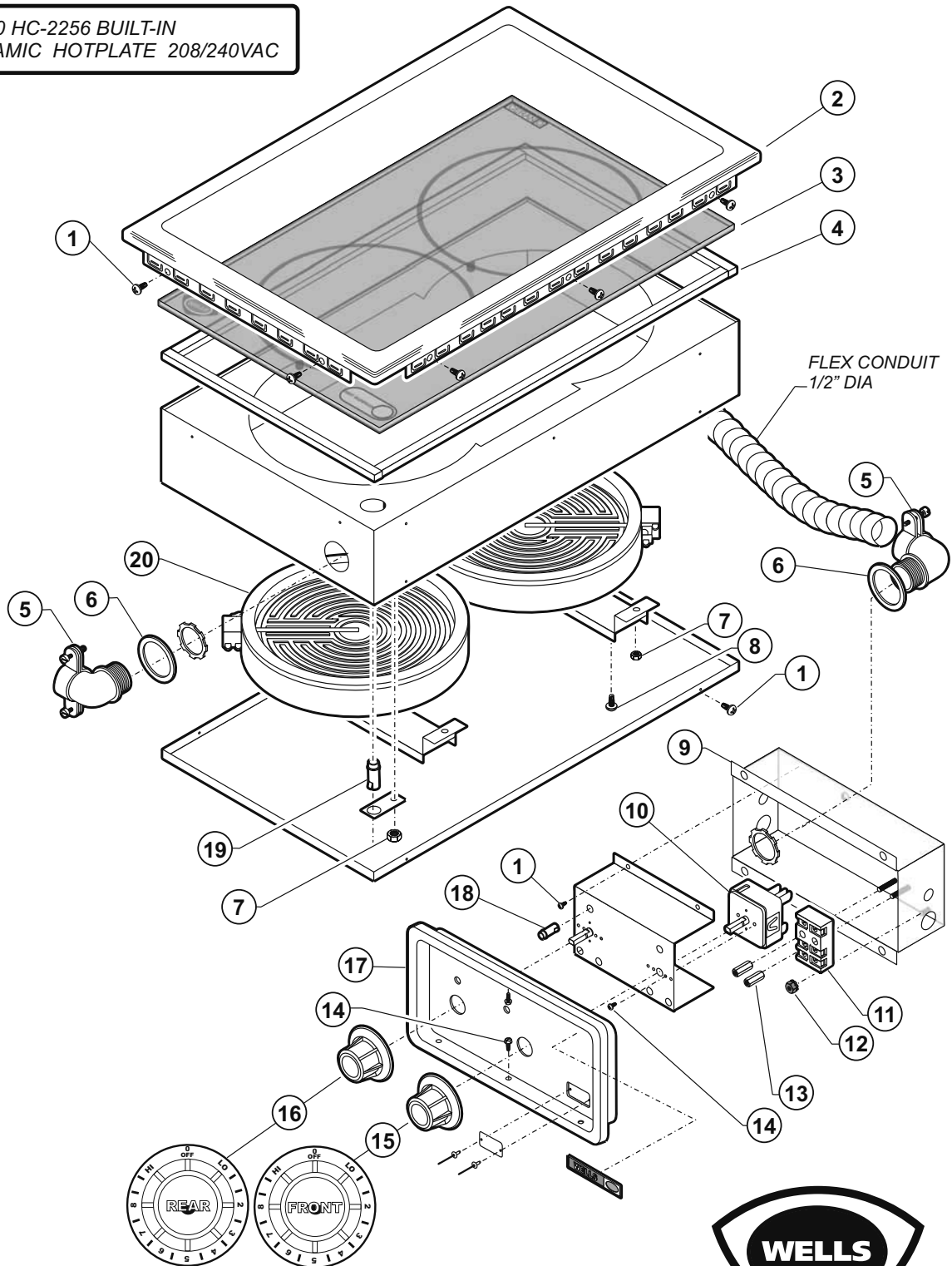
HC1256 Built -In Ceramic Hotplate

Fig No.	Part No	Qty	Description
1	I7-301101	1	TOP ASSY HC1256
2	2C-33935	15	SCREW 6ABX5/16 PH PAN SMS
3	WS-501109	1	GLASS CERAMIC HC125, HC1256
4	WS-501213	1	INSUL LYTHERM HP 1/4X5/8X6'
5	2I-Z12311	2	GASKET-FIBER WASHER
6	2K-34136X	2	FTG FLEX CON 90X 1/2 MOD
7	2C-31053	3	NUT 8-32 KEPS MS NICKEL
8	2J-301122	1	LIGHT HOT SURFACE HC 240V
9	2C-31053	3	NUT 8-32 KEPS MS NICKEL
10	2C-35736	2	NUT 8-32 HEX KEPS MS GREEN
11	2C-33988	2	SCREW 6AX1/2 PH PAN HD SM
12	P2-40843	1	BRKT MTG THERMO INFINITE
13	2C-33935	15	SCREW 6ABX5/16 PH PAN SMS
14	WS-50385	1	LIGHT SIGNAL RED PUSH ON
15	2R-30371	1	KNOB ASSY WARMERS
16	I7-Z12221	1	PANEL FRONT
17	2C-31697	2	SCREW 8-32X3/16 PH RD HD
18	2E-30562	1	SWITCH INFINITE 240V A CA
19	P2-31033	1	BOX CONTROL MOD100T ROHS
20	2N-301120	1	ELEM 240V 2500W HC-125

EXPLODED VIEW: HC2556

HC-2256 BUILT-IN CERAMIC HOTPLATE

22270 HC-2256 BUILT-IN
CERAMIC HOTPLATE 208/240VAC



Model: HC2256
Built-In Electric Ceramic Hotplate

PL224



IL1804 Rev. A 6/25/09

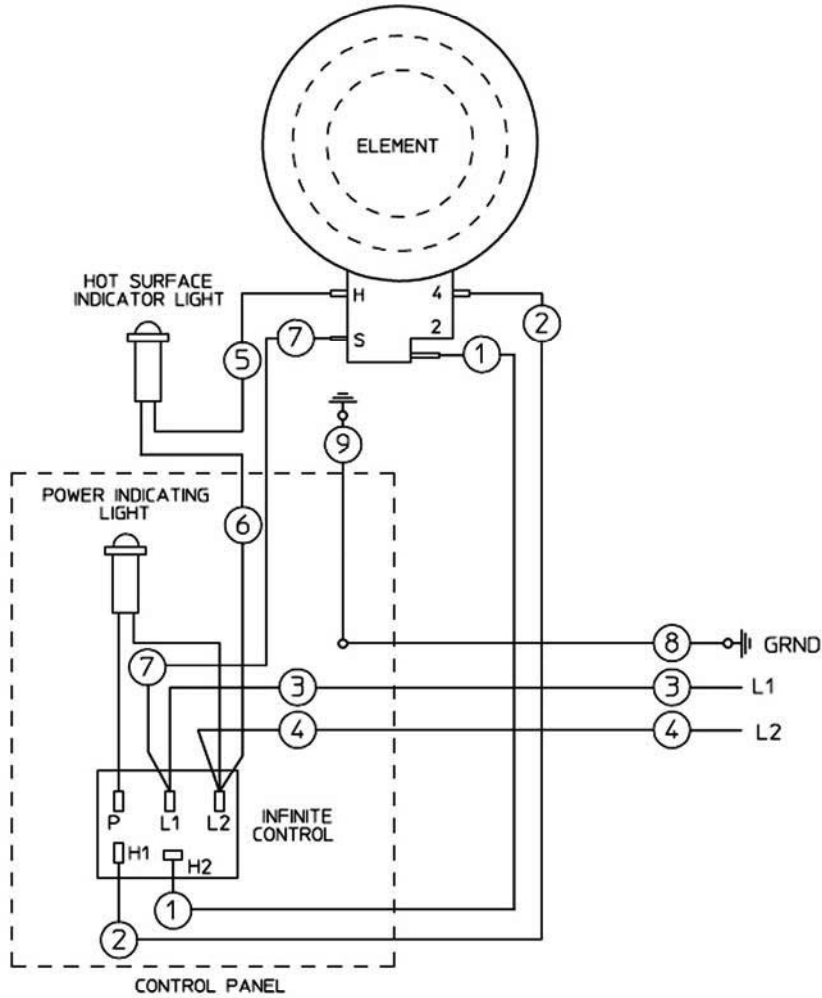
224 p/n 2M-303756 Owners Manual Built-In Ceramic Hotplate

HC2256 Built -In Ceramic Hotplate

Fig No.	Part No	Qty	Description
1	2C-33935	14	SCREW 6ABX5/16 PH PAN SMS
2	I7-301102	1	TOP ASSY HC2256
3	WS-501110	1	GLASS CERAMIC HC225, HC2256
4	WS-501213	1	INSUL LYTHERM HP 1/4X5/8X6'
5	2K-34136X	1	FTG FLEX CON 90 X 1/2 MOD
6	2I-Z12311	2	GASKET FIBER WASHER
7	2C-31053	4	NUT 8-32 KEPS MS NICKEL
8	2C-33988	4	SCREW 6AX1/2 PH PAN HD SM
9	E7-49046	1	BOX OUTLET MOD WARM FRY
10	2E-30562	1	SWITCFH INFINITE 240V A CA
11	WS-50131	1	TERM BLOCK KIT RETRO
12	2C-35736	2	NUT 8-32 HEX KEPS MS GREEN
13	2C-41974	2	NUT 8-32 HEX 7/8 LONG ALU
14	2C-31697	4	SCREW 8-32X3/16 PH RD HD
15	2R-30583	1	KNOB ASSY FRONT HOTPLATE
16	2R-30584	1	KNOB ARR HP91
17	P2-Z12288	1	PANEL, CONTROL
18	WS-50385	1	LIGHT SIGNAL RED PUSH ON
19	2J-301122	1	LIGHT SIGNAL CLEAR 240V
20	2N-301120	2	ELEM 240V 2500W HC-125

WIRING DIAGRAM

WIRING DIAGRAM GLASS CERAMIC HOTPLATE HC-1006,1256

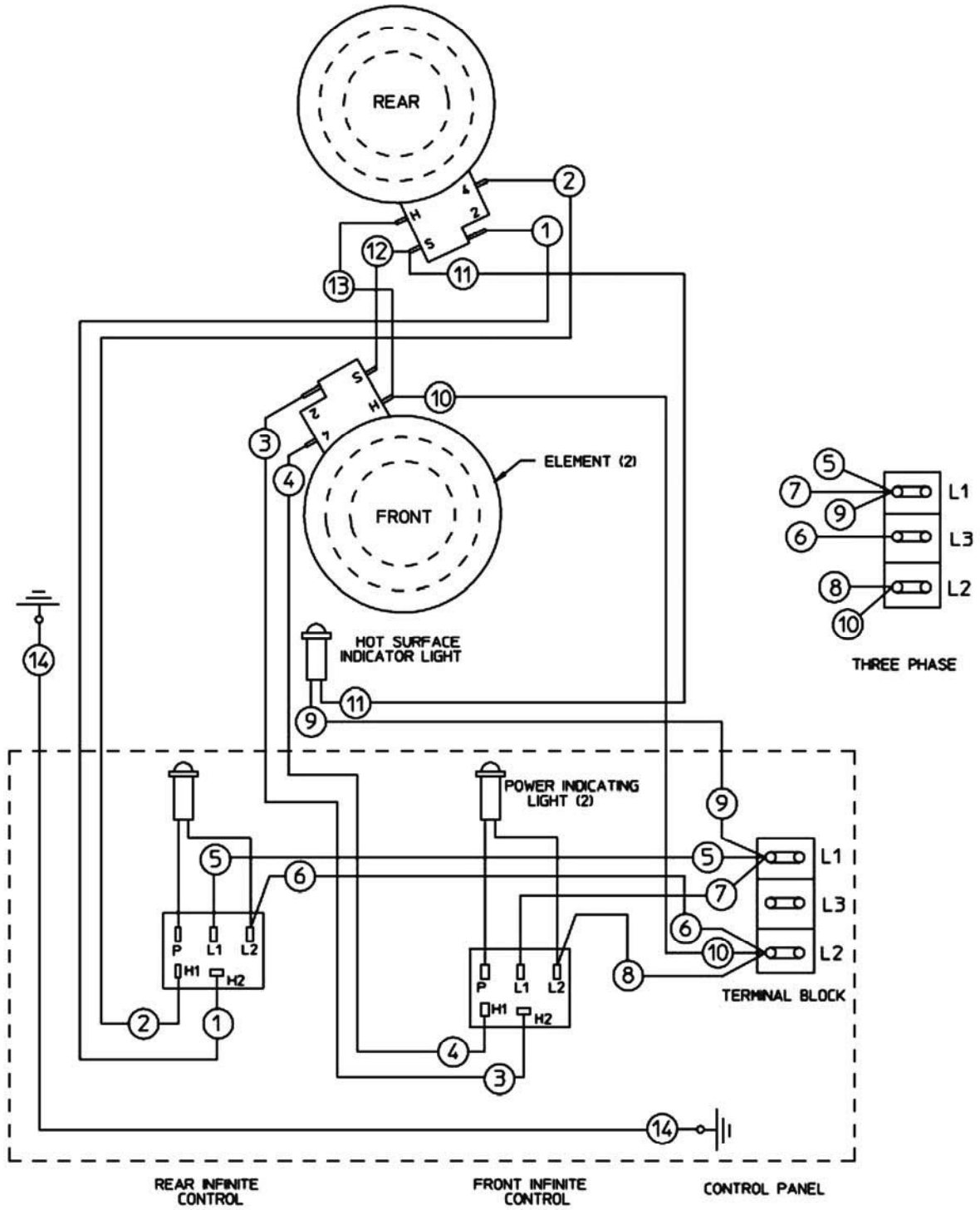


MODEL	VOLTS	KW	AMPS SINGLE PHASE
HC-1006	120	1.4	11.7
HC-1256	208	1.9	9.0
	240	2.5	10.4

PN 301113

WIRING DIAGRAM

WIRING DIAGRAM GLASS CERAMIC HOTPLATE HC-2256



224 p/n 2M-303756 Owners Manual Built-In Ceramic Hotplate

VOLTS	KW	AMPS 3 PHASE			AMPS SINGLE PHASE
		L1	L2	L3	
208	3.8	15.6	9.0	9.0	18.1
240	5.0	18.0	10.4	10.4	20.8

PN 301114

NOTES

NOTES

PARTS & SERVICE

DESCRIPTION

SERVICE PART NO.

SCRAPER, CLEANING

2R-302040

CLEANING CRÈME, CERAMIC HOTPLATE

2L-301124

IMPORTANT: Use only factory authorized service parts and replacement filters.

For factory authorized service, or to order factory authorized replacement parts, contact your Wells authorized service agency, or call:

Wells Manufacturing

265 Hobson Street
Smithville, Tennessee 37166 U.S.A.

Service Dept.

phone: (314) 678-6314
fax: (314) 781-2714

Service Parts Department can supply you with the name and telephone number of the **WELLS AUTHORIZED SERVICE AGENCY** nearest you.

CUSTOMER SERVICE DATA

please have this information available if calling for service

RESTAURANT _____ LOCATION _____
INSTALLATION DATE _____ TECHNICIAN _____
SERVICE COMPANY _____
ADDRESS _____ STATE _____ ZIP _____
TELEPHONE NUMBER (____) _____ - _____

EQUIPMENT MODEL NO. _____
EQUIPMENT SERIAL NO. _____

VOLTAGE: (check one) 120 208 240



Wells Bloomfield proudly supports CFESA
Commercial Food Equipment Service Association

SERVICE TRAINING - QUALITY SERVICE



CUSTOMER SATISFACTION



WELLS MANUFACTURING
265 Hobson Street, Smithville, Tennessee 37166
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